

---

## 2022 OPERATING BUDGET BRIEFING NOTE

### Parking Tags Enforcement and Operations

---

#### Issue/Background:

This briefing note summarizes the 2022 Operating Budget for all stakeholders in Parking Tags Enforcement and Operations, including Toronto Police Services Parking Enforcement Unit (TPSPEU), Non-Program Parking Tags Revenue, Office of the Controller, Court Services and Legal Services.

- Parking Tags Enforcement and Operations consists of two main program areas: TPSPEU and Parking Tags Revenue.
  - TPSPEU enforces the City's municipal parking by-laws and community based parking programs through the issuance of penalty notices (i.e. parking tags), as well as providing Municipal Law Enforcement Officer training and oversight.
  - Parking Tags Revenue is the revenue collected for parking offences and is recorded in the Non-Program Revenue corporate account. The tracking and administration of the Parking Tags Revenue is facilitated by Revenue Services.
- Additional support for Parking Tags Enforcement and Operations is provided by the following three programs:
  - Office of the Controller - Revenue Services: responsible for processing payments, mailing notices, and overseeing the collection of outstanding penalties, including the plate denial process and managing programs for habitual offenders and out-of-province offenders to improve overall collection success rates.
  - Court Services – Courts and Tribunal Administration: schedules and supports hearings in respect to disputed parking offences including post-conviction disputes related to pre-August 2017 convictions.
  - Legal Services: manages the dispute review process at Screening Offices.
- The 2022 Toronto Police Services Parking Enforcement Unit Budget Notes provides 2022 Budget for TPSPEU only.
- The Non-Program Parking Tag Revenue, Office of the Controller, Court Services and Legal Services' 2022 Operating Budgets incorporate corresponding revenue and resources to support Parking Tags Enforcement and Operations.

#### Key Points:

The 2022 Operating Budget for Toronto Police Services Parking Enforcement Unit is \$50.856 million net or \$2.251 million higher than the 2021 Projection, and reflects a \$1.627 million net change from the 2021 Operating Budget. As a result of COVID-19,

ticket issuance has declined by approximately 20% in 2021, which was mainly driven by lower than planned ticket issuance in the first half of the year. With gradual reopening and increase of vehicle traffic on the City's streets, an increase of 518,000 tickets is anticipated in 2022 compared to the 2021 Projection. Table 1 below, provides further details of the 2021 Operating Budget for TPSPEU.

**Table 1: Toronto Police Services Parking Enforcement Unit (TPSPEU)**  
**(\$000s)**

| Type                    | 2019 Actual      | 2020 Actual      | 2021 Budget      | 2021 Proj Actual* | 2022 Budget      | Change v. 2021 Projected Actual |              |
|-------------------------|------------------|------------------|------------------|-------------------|------------------|---------------------------------|--------------|
| Gross Expenditures      | 45,894.0         | 47,420.9         | 50,543.3         | 50,005.3          | 51,971.8         | 1,966.5                         | 3.9%         |
| Revenue                 | 2,012.5          | 1,170.9          | 1,314.5          | 1,400.0           | 1,115.7          | (284.3)                         | (20.3%)      |
| <b>Net Expenditures</b> | <b>43,881.5</b>  | <b>46,250.0</b>  | <b>49,228.8</b>  | <b>48,605.3</b>   | <b>50,856.1</b>  | <b>2,250.8</b>                  | <b>4.6%</b>  |
| Positions               | 394.0            | 394.0            | 394.0            | N/A               | 394.0            | N/A                             | N/A          |
| <b>Ticket Issuance</b>  | <b>2,219,544</b> | <b>1,400,381</b> | <b>1,600,000</b> | <b>1,280,000</b>  | <b>1,798,000</b> | <b>518,000</b>                  | <b>40.5%</b> |

\* Year-End Projection Based on Q3 2021 Variance Report

The 2022 Operating Budget for Non-Program Parking Tags Revenue is \$78.973 million net or \$16.538 million higher than the 2021 Projection, and reflects a \$7.947 million net increase from the 2021 Operating Budget. The increase in 2022 Parking Tags Revenue is directly impacted by the forecasted ticket issuance as a result of gradual reopening. Table 2 below, provides additional details for Parking Tags Revenue:

**Table 2: Non-Program Parking Tags Revenue**  
**(\$000s)**

| Type                    | 2019 Actual        | 2020 Actual       | 2021 Budget       | 2021 Proj Actual* | 2022 Budget       | Change v. 2021 Projected Actual |              |
|-------------------------|--------------------|-------------------|-------------------|-------------------|-------------------|---------------------------------|--------------|
| Gross Expenditures      | 10,631.9           | 2,094.4           | 8,316.0           | 7,106.8           | 9,345.1           | 2,238.3                         | 31.5%        |
| Revenue                 | 121,780.0          | 79,053.6          | 79,341.9          | 69,541.3          | 88,317.7          | 18,776.3                        | 27.0%        |
| <b>Net Expenditures</b> | <b>(111,148.1)</b> | <b>(76,959.2)</b> | <b>(71,025.9)</b> | <b>(62,434.5)</b> | <b>(78,972.5)</b> | <b>(16,538.0)</b>               | <b>26.5%</b> |

\* Year-End Projection Based on Q3 2021 Variance Report

The 2022 Operating Budget for Support Services is \$10.008 million net or \$2.259 million higher than the 2021 Projection, and reflects a \$0.548 million net increase from the 2021 Operating Budget. The change in the 2022 Support Services budget is driven by anticipated gradual reopening and increased ticket issuance. In 2021, lower than budget projected actuals reflect redeployment and reassignment of staff to other program areas with their costs recorded in other City divisions. Table 2 below, provides additional details of Support Services' budgets that are allocated for support of Parking Tags Enforcement and Operations:

**Table 3: Support Services  
(\$000s)**

| Gross Expenditures                     | 2019 Actual    | 2020 Actual    | 2021 Budget    | 2021 Proj Actual* | 2022 Budget     | Change v. 2021 Projected Actual |              |
|--|----------------|----------------|----------------|-------------------|-----------------|---------------------------------|--------------|
| Revenue Services Processing            | 5,719.4        | 4,245.1        | 5,077.7        | 3,889.9           | 5,074.8         | 1,184.9                         | 30.5%        |
| Court Services Tribunal Administration | 1,334.7        | 760.8          | 1,215.0        | 1,206.0           | 1,410.0         | 204.0                           | 16.9%        |
| Legal Services                         | 1,931.3        | 2,720.5        | 3,167.9        | 2,653.2           | 3,523.5         | 870.3                           | 32.8%        |
| <b>Total Gross</b>                     | <b>8,985.3</b> | <b>7,726.4</b> | <b>9,460.6</b> | <b>7,749.1</b>    | <b>10,008.3</b> | <b>2,259.2</b>                  | <b>29.2%</b> |

\* Year-End Projection Based on Q3 2021 Variance Report

Overall, the total 2022 Operating Budget for Parking Tags Enforcement and Operations, comprised of TPSPEU, Non-Program Parking Tags Revenue, and Support Services, is \$18.108 million in net revenue, reflecting:

- \$12.028 million increase in net revenue compared to 2021 projection, driven by anticipated ease of restrictions amidst the improvement of COVID-19 impacts over the course of 2022; and
- \$5.772 million increase in net revenue compared to the 2021 Budget as net revenues are anticipated to gradually return to pre-COVID experience in the next few years.
  - The total 2022 Budget is still below pre-COVID net revenue for Parking Tags Enforcement and Operations by approximately \$40 million.

---

**Prepared by:** Marie Barcellos, Manager, Financial Planning, 416-392-8393, [Marie.Barcellos@toronto.ca](mailto:Marie.Barcellos@toronto.ca)

**Further information:** Stephen Conforti, Executive Director, Financial Planning, 416-397-4229, [Stephen.Conforti@toronto.ca](mailto:Stephen.Conforti@toronto.ca)

**Date:** January 13, 2022