

# ConnectTO

Pre-Tender Information-Gathering  
Feedback from Questionnaire and Information Session



# ConnectTO Background

Provide affordable and reliable internet access for all through municipal broadband network



Informed by community consultation and stakeholder engagement



To be achieved through partnerships with third party service providers



# Background and Information Gathering Approach

- [Council directed](#) the Chief Technology Officer and the Chief Procurement Officer to engage with the civic tech community and end-users
  - Two information-gathering sessions were held on Thursday May 20, 2021
  - A questionnaire with 12 questions in multiple choice and short answer format was posted from May 21 to June 11, 2021
- Feedback from the questionnaire is detailed in this presentation and will be incorporated as procurement documents are finalized and issued to market



## Questionnaire Details

**282**

**Questionnaire Respondents**

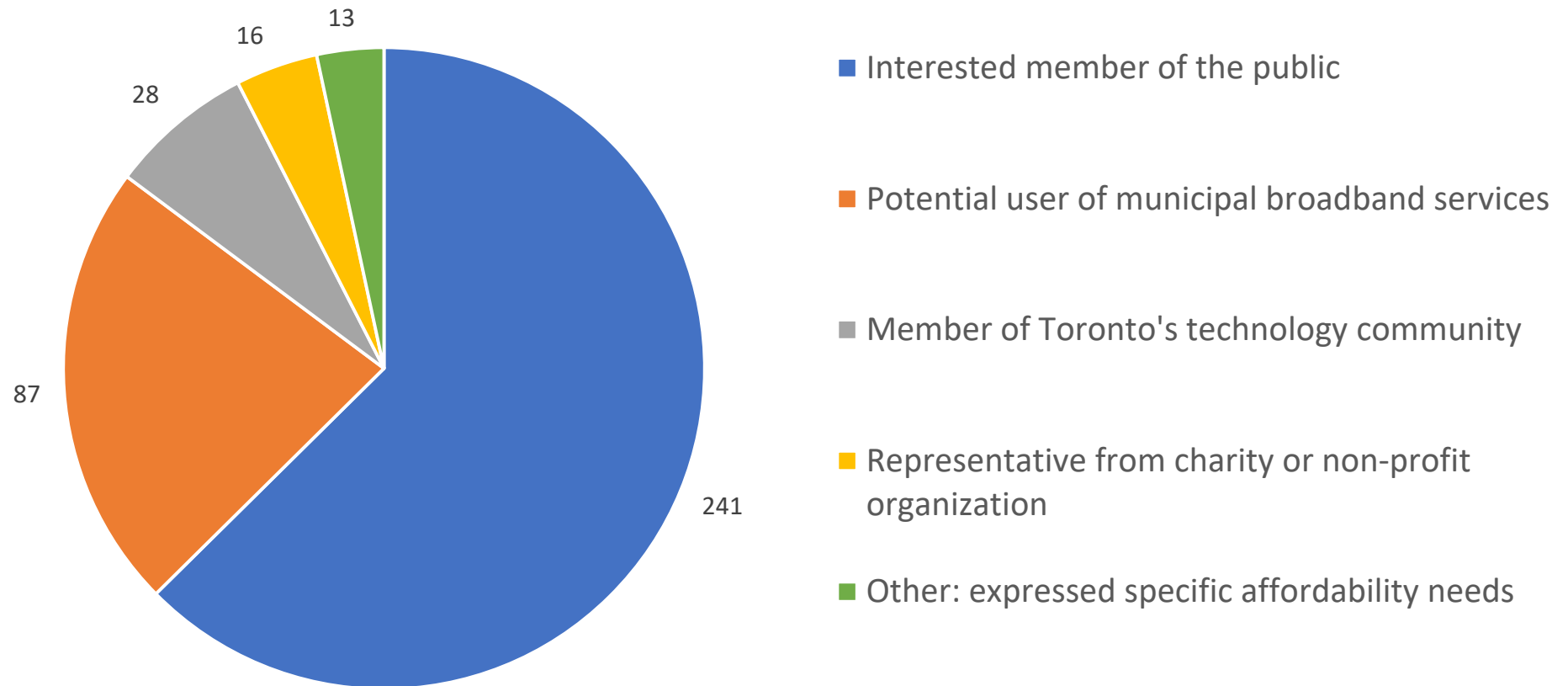
**21  
Day**

**Questionnaire Posting Period  
May 21, 2021 to June 11, 2021**

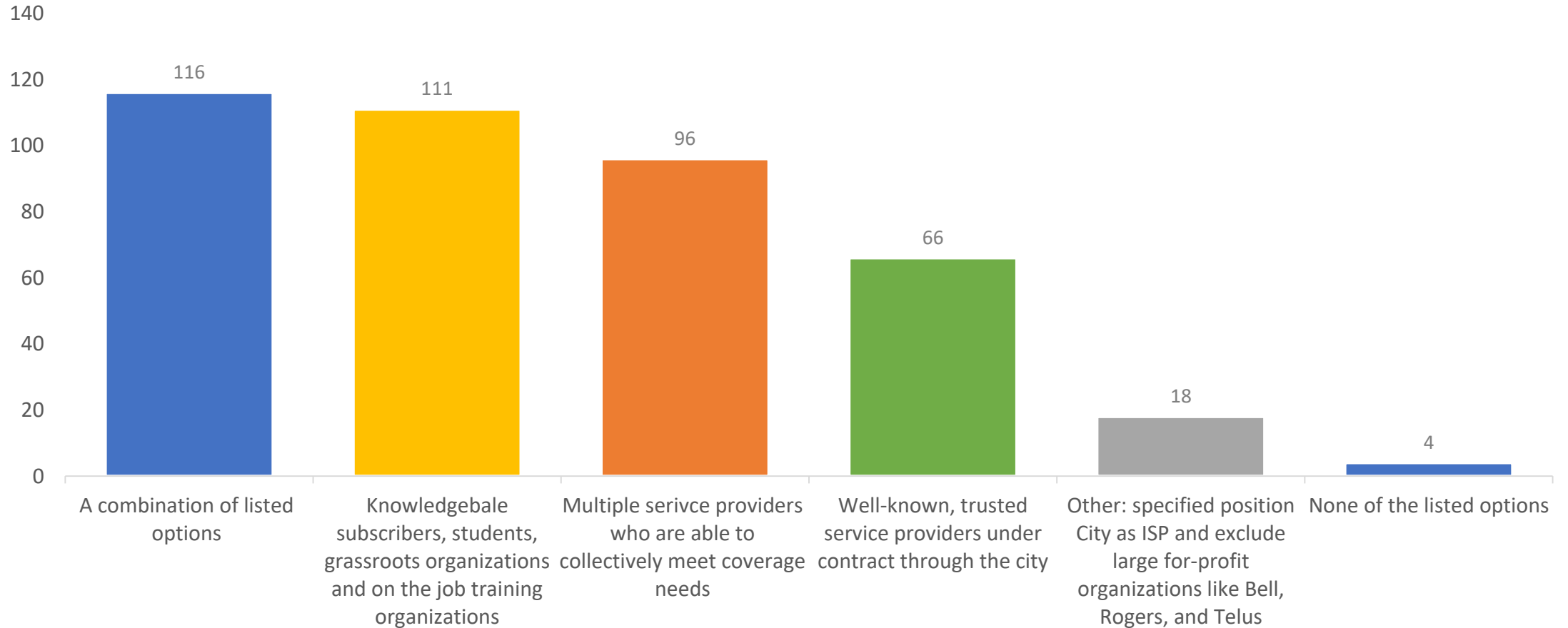
**12**

**Questions in Multiple Choice  
and Short Answer Format**

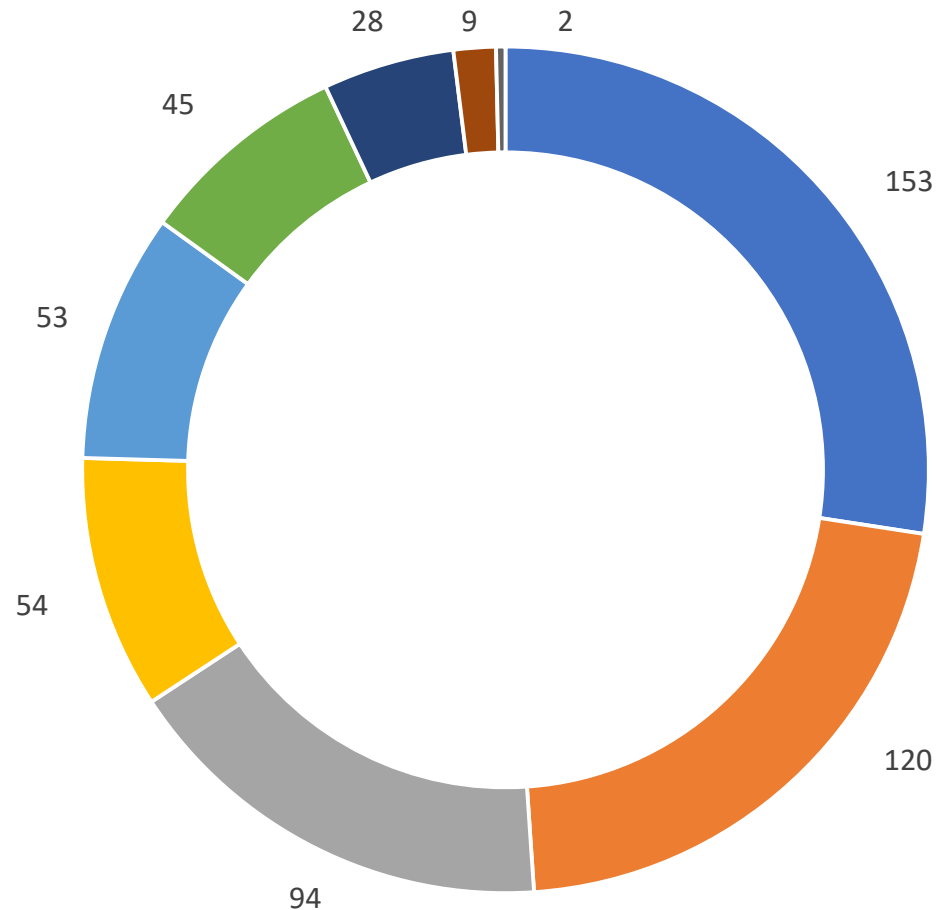
## Interest for Responding to Questionnaire



# Entities Well-Positioned to Deliver Municipal Broadband Network and Services

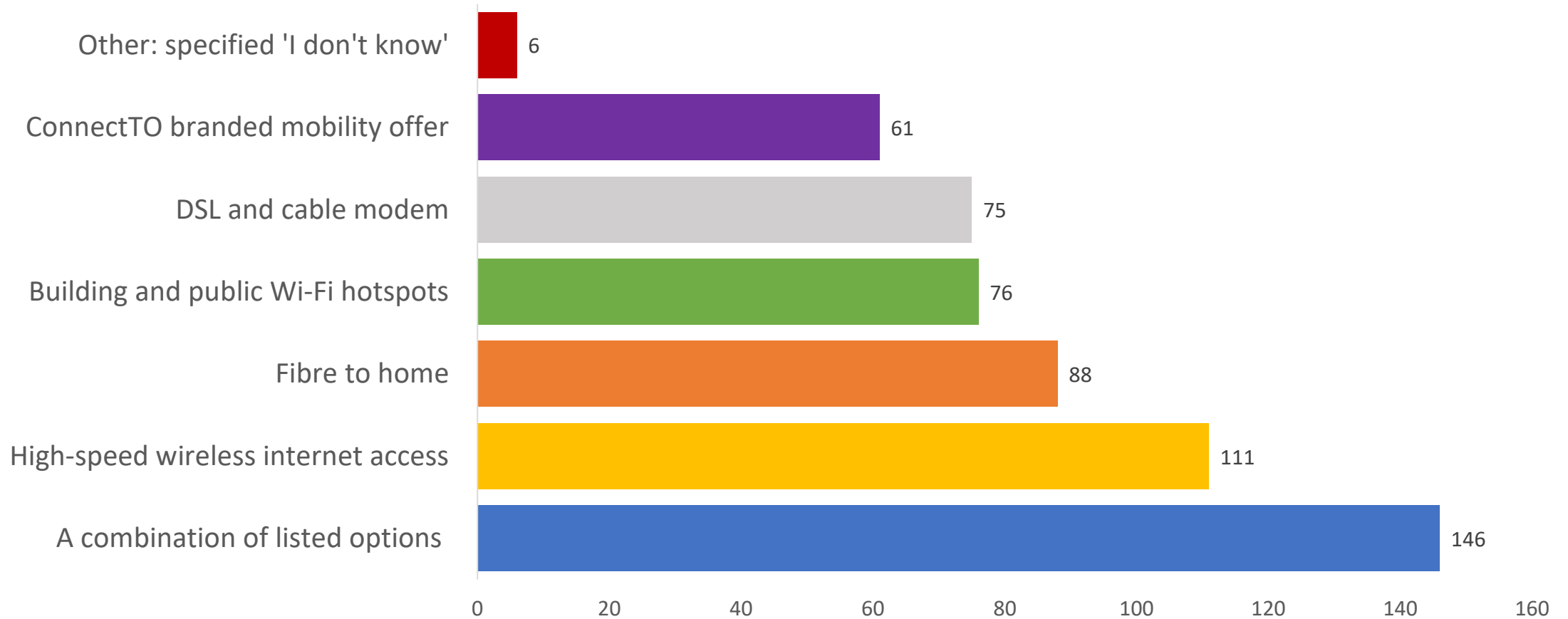


# Appropriate Funding for Municipal Broadband Network



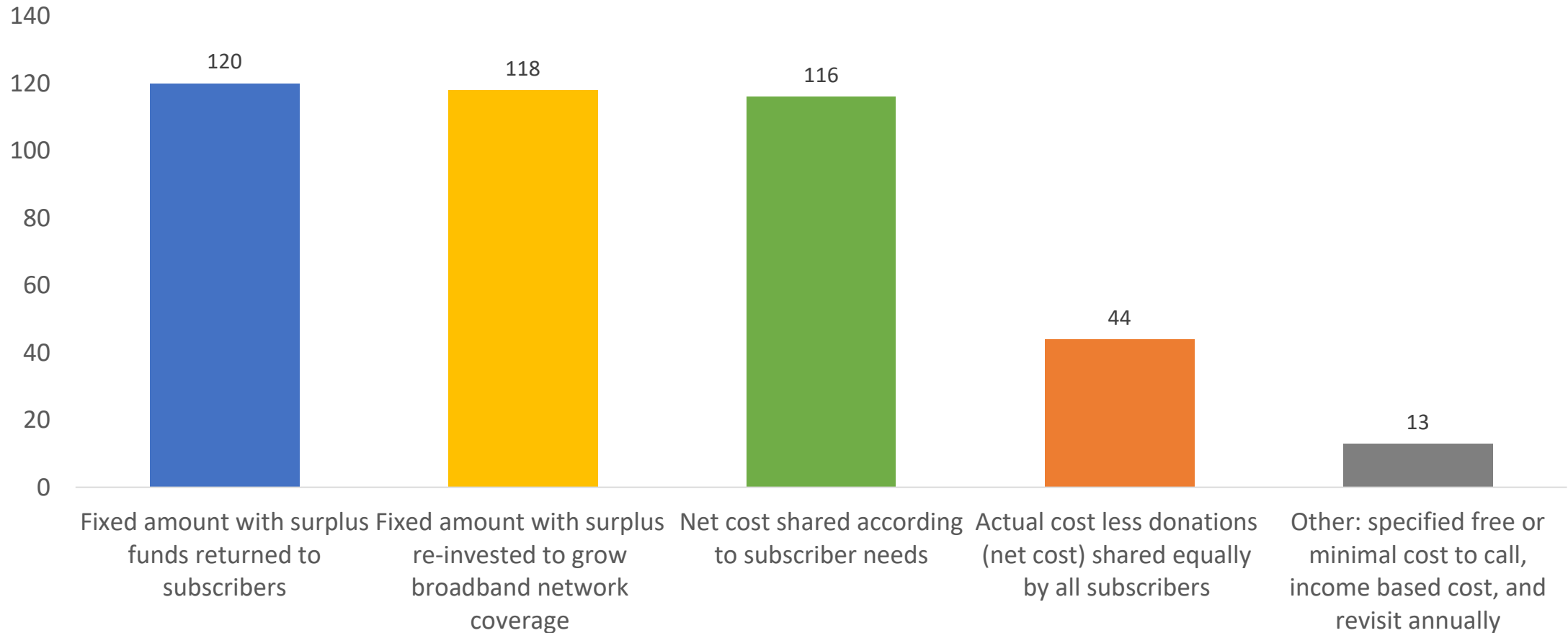
- Grants or investments from different levels of government
- Subsidies between subscribers of different means
- A combination of listed options
- Donations from individuals and businesses
- Sponsorships from businesses
- Costs billed to all subscribers equally
- Ad placement on services
- Other: specified local company ads and taxing the rich
- None of the listed options

# End-User Service Offerings

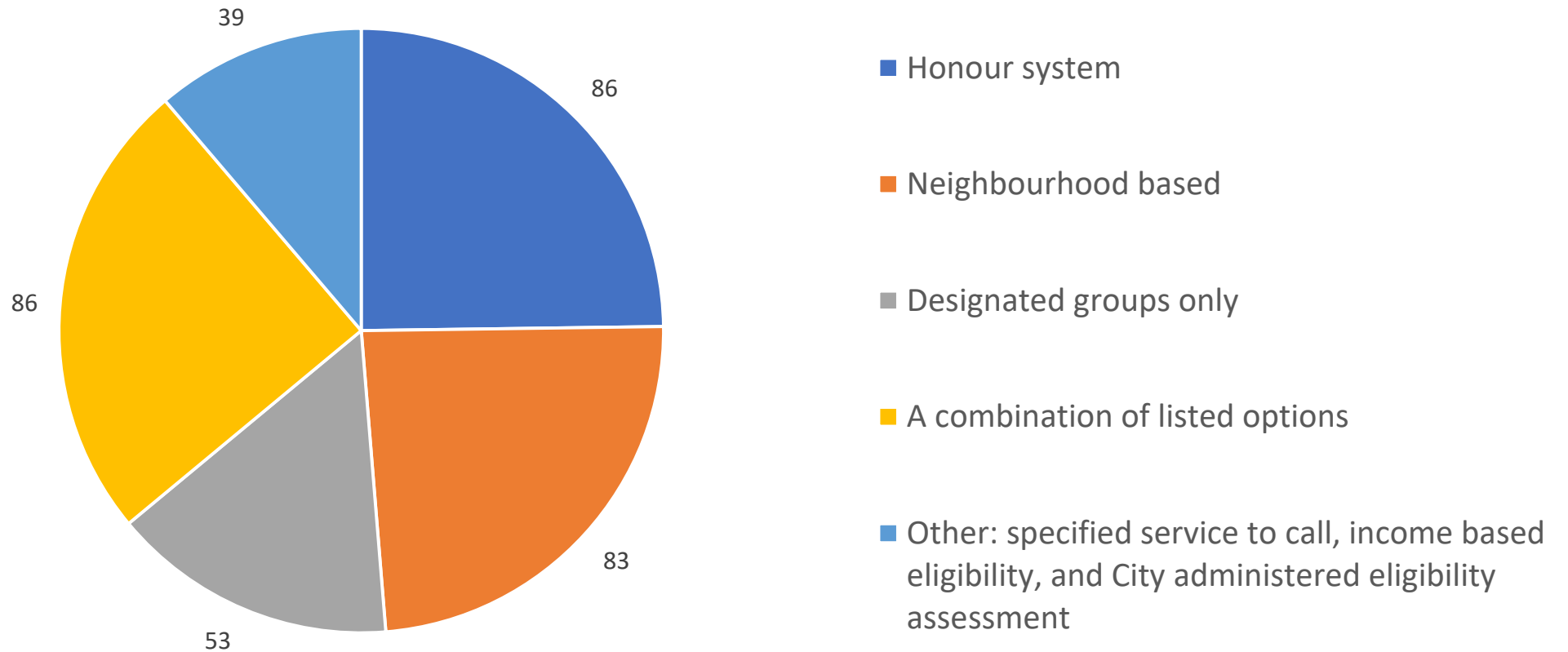




# End-User Pricing for Municipal Broadband Services



# Eligibility for Use of Municipal Broadband Services

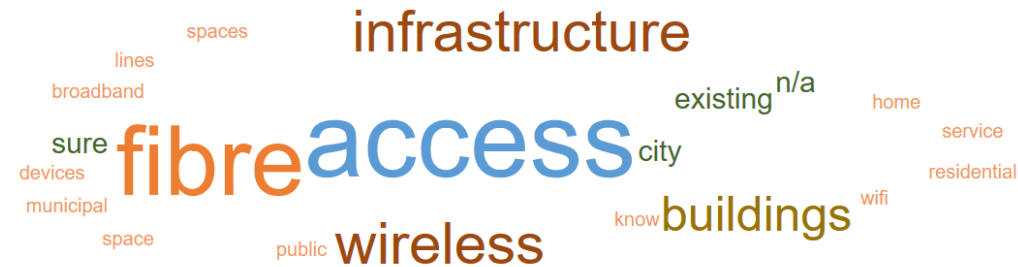






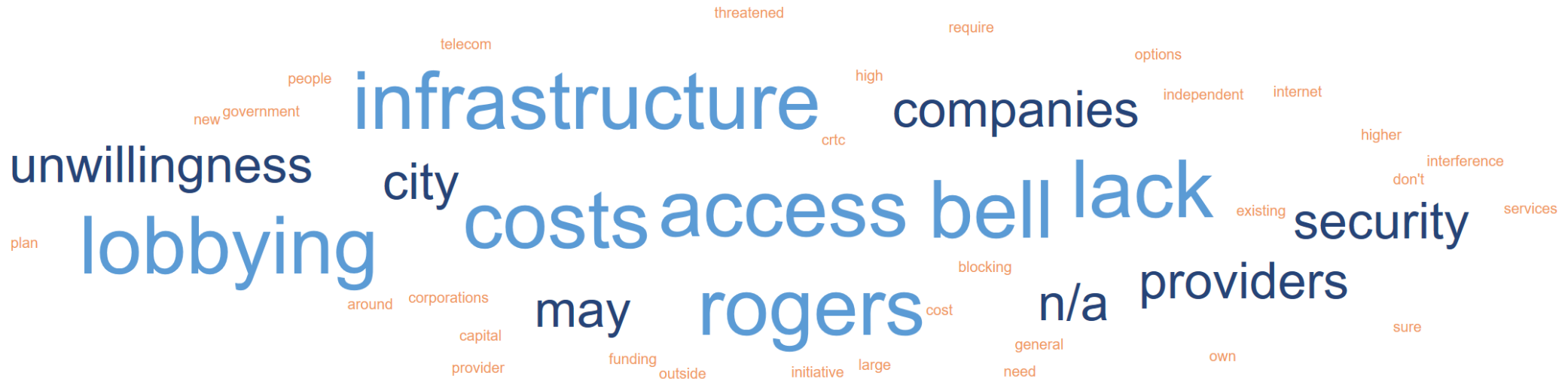
# Technology Community: Expectations

- What types of infrastructure access may be necessary to deliver municipal broadband services?



# Technology Community: Expectations

- What constraints, challenges, or risks might impact the City's municipal broadband network plans?



# Technology Community: Expectations

- What immediate actions, ongoing support, or policy decisions from the City would be required or helpful for implementing and expanding the broadband network?



