



Ombudsman Toronto

Listening. Investigating. Improving City Services.

Kwame Addo
Ombudsman

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Sent by Email: Chris.Murray@toronto.ca

Chris Murray, City Manager
City of Toronto
City Hall, 100 Queen St. W., 4E
Toronto, ON M5H 2N2

Dear Mr. Murray:

Re: City Manager's Report on a Housing Commissioner

I am writing in response to the City Manager's Report: Review and Considerations for a Housing Commissioner Role or Function, and the suggested role that Ombudsman Toronto might play in this regard.

As you know, Ombudsman Toronto is an independent Office of Toronto City Council, which impartially investigates City decisions, acts, and omissions from an administrative fairness perspective. The Ombudsman's jurisdiction and mandate come from the *City of Toronto Act, 2006* and the Toronto Municipal Code, Chapter 3. Within the City and with the public, the Ombudsman is a trusted and respected voice for fairness.

As noted in your report, housing is a central focus for the City of Toronto. The creation of a Housing Commissioner is an important step for the city. We will report back to Council in 2023, once we have had an opportunity to fully consider the recommendations, assess their viability in accordance with our core function and mandate, and review the operational impacts on our Office.

I look forward to continuing our discussions on this important project.

Yours sincerely,

Kwame Addo
Ombudsman

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