

**Appendix A**  
**WSIB Incidents (January to December) by Division**

| Division                                         | Lost Time Injuries |             |             |             |             | Recurrences |            |            |           |           | Medical Aid Injuries |            |            |            |            |
|--------------------------------------------------|--------------------|-------------|-------------|-------------|-------------|-------------|------------|------------|-----------|-----------|----------------------|------------|------------|------------|------------|
|                                                  | 2017               | 2018        | 2019        | 2020        | 2021        | 2017        | 2018       | 2019       | 2020      | 2021      | 2017                 | 2018       | 2019       | 2020       | 2021       |
| <b>CITY COUNCIL</b>                              | 1                  | 1           | 0           | 0           | 0           | 0           | 0          | 0          | 0         | 0         | 2                    | 0          | 0          | 0          | 0          |
| Auditor General's Office                         | 0                  | 0           | 0           | 0           | 1           | 0           | 0          | 0          | 0         | 0         | 0                    | 2          | 1          | 0          | 0          |
| City Clerk's                                     | 3                  | 4           | 5           | 1           | 0           | 0           | 2          | 0          | 0         | 0         | 0                    | 0          | 0          | 1          | 1          |
| Executive Management                             | 0                  | 0           | 0           | 0           | 0           | 0           | 0          | 0          | 0         | 0         | 0                    | 0          | 1          | 0          | 0          |
| Ombudsman                                        | 0                  | 0           | 0           | 0           | 0           | 0           | 0          | 0          | 0         | 0         | 0                    | 0          | 1          | 0          | 0          |
| Legal Services                                   | 0                  | 2           | 0           | 2           | 0           | 0           | 0          | 0          | 0         | 1         | 2                    | 2          | 0          | 0          | 1          |
| <b>CITY MANAGER'S OFFICE</b>                     |                    |             |             |             |             |             |            |            |           |           |                      |            |            |            |            |
| People & Equity                                  | 0                  | 1           | 0           | 0           | 1           | 0           | 0          | 0          | 0         | 0         | 2                    | 4          | 1          | 1          | 0          |
|                                                  | 0                  | 1           | 0           | 0           | 1           | 0           | 0          | 0          | 0         | 0         | 2                    | 4          | 0          | 1          | 0          |
| <b>COMMUNITY &amp; SOCIAL SERVICES</b>           |                    |             |             |             |             |             |            |            |           |           |                      |            |            |            |            |
| Children's Services                              | 45                 | 70          | 90          | 57          | 87          | 6           | 7          | 8          | 5         | 4         | 31                   | 47         | 49         | 23         | 21         |
| Economic Development & Culture                   | 3                  | 4           | 3           | 4           | 3           | 0           | 0          | 1          | 0         | 0         | 4                    | 4          | 4          | 1          | 0          |
| Employment & Social Services                     | 26                 | 33          | 36          | 17          | 7           | 5           | 5          | 6          | 2         | 1         | 24                   | 21         | 17         | 10         | 5          |
| Parks, Forestry & Recreation                     | 146                | 158         | 182         | 111         | 121         | 8           | 17         | 19         | 9         | 9         | 202                  | 251        | 224        | 103        | 99         |
| Public Health                                    | 18                 | 24          | 26          | 22          | 26          | 1           | 4          | 4          | 3         | 7         | 27                   | 31         | 26         | 11         | 50         |
| Seniors Services & Long Term Care                | 111                | 128         | 88          | 325         | 198         | 15          | 7          | 9          | 2         | 10        | 75                   | 72         | 71         | 75         | 60         |
| Shelter, Support & Housing Admin                 | 43                 | 55          | 51          | 71          | 163         | 9           | 3          | 1          | 2         | 1         | 24                   | 14         | 22         | 22         | 16         |
| Social Development, Finance & Administration     | 0                  | 0           | 2           | 1           | 0           | 0           | 0          | 1          | 0         | 0         | 3                    | 1          | 5          | 1          | 2          |
| Toronto Court Services                           | 2                  | 2           | 3           | 0           | 0           | 0           | 0          | 0          | 1         | 0         | 1                    | 0          | 0          | 2          | 0          |
| Toronto Paramedic Services                       | 277                | 358         | 408         | 368         | 418         | 27          | 42         | 36         | 20        | 21        | 167                  | 156        | 130        | 84         | 61         |
|                                                  | 671                | 832         | 889         | 976         | 1023        | 71          | 85         | 85         | 44        | 53        | 558                  | 597        | 548        | 332        | 314        |
| <b>INFRASTRUCTURE &amp; DEVELOPMENT SERVICES</b> |                    |             |             |             |             |             |            |            |           |           |                      |            |            |            |            |
| City Planning                                    | 3                  | 0           | 1           | 0           | 0           | 1           | 0          | 0          | 0         | 0         | 1                    | 0          | 0          | 0          | 1          |
| Engineering & Construction Services              | 3                  | 2           | 5           | 3           | 4           | 0           | 0          | 0          | 0         | 0         | 7                    | 3          | 9          | 2          | 5          |
| Fire Services                                    | 117                | 113         | 102         | 136         | 207         | 24          | 29         | 20         | 15        | 20        | 110                  | 119        | 91         | 96         | 89         |
| Municipal Licensing and Standards                | 18                 | 16          | 13          | 13          | 8           | 2           | 4          | 4          | 0         | 0         | 24                   | 16         | 20         | 8          | 5          |
| Policy, Planning, Finance & Administration       | 3                  | 0           | 0           | 0           | 0           | 0           | 0          | 0          | 0         | 0         | 2                    | 2          | 0          | 0          | 0          |
| Solid Waste Management                           | 34                 | 37          | 33          | 26          | 56          | 8           | 8          | 9          | 0         | 3         | 91                   | 93         | 115        | 80         | 77         |
| Toronto Building                                 | 4                  | 2           | 1           | 3           | 2           | 0           | 0          | 0          | 0         | 0         | 1                    | 2          | 5          | 0          | 3          |
| Toronto Water                                    | 41                 | 45          | 39          | 35          | 60          | 4           | 0          | 6          | 4         | 3         | 48                   | 59         | 59         | 31         | 27         |
| Transportation Services                          | 14                 | 17          | 8           | 17          | 27          | 0           | 6          | 1          | 3         | 2         | 19                   | 18         | 19         | 9          | 10         |
|                                                  | 237                | 232         | 202         | 233         | 364         | 39          | 47         | 40         | 22        | 28        | 303                  | 312        | 318        | 226        | 217        |
| <b>FINANCE &amp; TREASURY SERVICES</b>           |                    |             |             |             |             |             |            |            |           |           |                      |            |            |            |            |
| Purchasing & Materials Management                | 3                  | 2           | 1           | 0           | 0           | 1           | 0          | 0          | 0         | 0         | 3                    | 2          | 2          | 2          | 1          |
| Revenue Services                                 | 0                  | 0           | 0           | 1           | 0           | 1           | 0          | 0          | 0         | 0         | 0                    | 1          | 1          | 0          | 0          |
|                                                  | 3                  | 2           | 1           | 1           | 0           | 2           | 0          | 0          | 0         | 0         | 3                    | 3          | 3          | 2          | 1          |
| <b>CORPORATE SERVICES</b>                        |                    |             |             |             |             |             |            |            |           |           |                      |            |            |            |            |
| 311 Toronto                                      | 0                  | 4           | 3           | 1           | 0           | 1           | 0          | 2          | 0         | 0         | 2                    | 1          | 2          | 0          | 0          |
| Corporate Real Estate Management                 | 22                 | 27          | 26          | 16          | 22          | 2           | 1          | 2          | 2         | 1         | 15                   | 13         | 17         | 11         | 5          |
| Environment & Energy                             | 0                  | 0           | 0           | 1           | 0           | 0           | 0          | 0          | 0         | 0         | 0                    | 0          | 0          | 0          | 0          |
| Fleet Services                                   | 11                 | 2           | 0           | 5           | 6           | 0           | 2          | 0          | 1         | 0         | 14                   | 9          | 11         | 3          | 7          |
| Technology Services                              | 2                  | 2           | 3           | 0           | 0           | 0           | 1          | 0          | 0         | 0         | 3                    | 2          | 3          | 1          | 0          |
|                                                  | 35                 | 35          | 32          | 23          | 28          | 3           | 4          | 4          | 3         | 1         | 34                   | 25         | 33         | 15         | 12         |
| <b>TOTAL</b>                                     | <b>950</b>         | <b>1109</b> | <b>1129</b> | <b>1236</b> | <b>1417</b> | <b>115</b>  | <b>138</b> | <b>129</b> | <b>69</b> | <b>83</b> | <b>904</b>           | <b>945</b> | <b>903</b> | <b>577</b> | <b>546</b> |

**+49.2%**

**-27.8%**

**-39.6%**