

***Expression of Condolence for  
Kathleen Llewellyn-Thomas by Toronto City Council***

**Moved by: Mayor John Tory**

**Seconded by: Councillor Jaye Robinson**

The Mayor and Members of Council are deeply saddened to learn of the passing of Kathleen Llewellyn-Thomas, the Toronto Transit Commission's Chief Strategy and Customer Officer, after a battle with cancer.

Kathleen, a professional engineer, joined the Toronto Transit Commission in September 2018 after serving in local government for 38 years. She was dedicated to strategy, planning, innovation and customer service and under her leadership the Toronto Transit Commission became a more customer-focused and strategic organization.

Prior to her role with the Toronto Transit Commission, she worked with Metropolitan Toronto and the City of Toronto for 27 years including as the Director of Engineering for the City of Toronto and Chief Operating Officer for the Toronto Community Housing Corporation. She was appointed the Commissioner of Transportation and Community Planning for York Region and General Manager of Arts, Culture and Community Services with the City of Vancouver. In 2017, Kathleen was named one of Vancouver's 50 most powerful people.

Kathleen truly loved public service and her infectious passion for it often spread to her colleagues and those she met during her career. She was also a good friend and mentor to many.

Her legacy lives on in changes she initiated that have formed the foundation for a better customer service experience for those who use the TTC.

The City Clerk is asked to convey, on behalf of Members of Toronto City Council, our sincere sympathy to Kathleen's family, her many friends, colleagues and all those whose lives she touched through her work.

May 11, 2022