

Aging of High Priority Auditor General's Recommendations Reported by Management as Not Fully Implemented

Service Area / Entity	Less than 5 years	Between 5-10 years	More than 10 years	Total*
City Manager				
City Manager	-	1	-	1
Office of the CISO	1	-	-	1
City Manager Total	1	1	-	2
Community and Social Services				
Parks, Forestry & Recreation	12	-	1	13
Shelter, Support & Housing Administration	8	1	-	9
Toronto Fire Services	7	-	-	7
Toronto Paramedic Services	-	2	-	2
Community and Social Services Total	27	3	1	31
Corporate Services				
Customer Experience (311)	-	-	2	2
Corporate Real Estate Management	10	26	6	42
Fleet Services	4	-	-	4
Technology Services	20	11	3	34
Corporate Services Total	34	37	11	82
Finance and Treasury Services				
Accounting Services	-	-	4	4
Revenue Services	-	14	-	14
Pension, Payroll & Employee Benefits	-	2	-	2
Purchasing & Materials Management	5	10	2	17
Finance and Treasury Services Total	5	26	6	37
Infrastructure and Development				
Municipal Licensing & Standards	-	8	-	8
Toronto Building	-	8	3	11
Toronto Water	2	-	-	2
Transportation Services	-	-	1	1
Infrastructure and Development Total	2	16	4	22
Agencies and Corporations				
Toronto Transit Commission	10	7	-	17
Agencies and Corporations Total	10	7	-	17
Total	79	90	22	191

* Status as of April 30, 2023. Management updated the status of 18 recommendations after this date to fully implemented. Management's assertions will be verified in a subsequent follow-up.