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2023 OPERATING BUDGET BRIEFING NOTE Parking Tags Enforcement and Operations

Issue/Background:

This briefing note summarizes the 2023 Operating Budget for all stakeholders in Parking Tags Enforcement and Operations, including Toronto Police Services Parking Enforcement Unit (TPSPEU), Non-Program Parking Tags Revenue, Office of the Controller, Court Services and Legal Services.

- Parking Tags Enforcement and Operations consists of two main program areas: Toronto Police Services parking Enforcement Unit Budget ("TPSPEU")and Parking Tags Revenue.
 - TPSPEU enforces the City's municipal parking by-laws and community based parking programs through the issuance of penalty notices (i.e. parking tags), as well as providing Municipal Law Enforcement Officer training and oversight.
 - Parking Tags Revenue is the revenue collected for parking offences and is recorded in the Non-Program Revenue corporate account. The tracking and administration of the Parking Tags Revenue is facilitated by Revenue Services.
- Additional support for Parking Tags Enforcement and Operations is provided by the following three programs:
 - Office of the Controller Revenue Services: responsible for processing payments, mailing notices, and overseeing the collection of outstanding penalties, including the plate denial process and managing programs for habitual offenders and out-of-province offenders to improve overall collection success rates.
 - Court Services Courts and Tribunal Administration: schedules and supports hearings in respect to disputed parking offences including post-conviction disputes related to pre-August 2017 convictions.
 - Legal Services: manages the dispute review process at Screening Offices.
- The 2023 TPSPEU Notes provides 2023 Budget information for TPSPEU only.
- The Non-Program Parking Tag Revenue, Office of the Controller, Court Services and Legal Services' 2023 Operating Budgets incorporate corresponding revenue and resources to support Parking Tags Enforcement and Operations.

Key Points:

The 2023 Operating Budget for Toronto Police Services Parking Enforcement Unit is \$51.341 million net or \$5.040 million higher than the 2022 Projection, and reflects a \$0.485 million net change from the 2022 Operating Budget. While ticket issuance is still below pre-pandemic levels due to the continuing impacts of the COVID-19, it is expected to increase by approximately 4.9% in 2023 compared to 2022 projected actuals. With pandemic recovery and increased vehicle traffic on the City's streets, an increase of 88,000 tickets is anticipated in 2023 compared to the 2022 Projection. Table 1 below, provides further details of the 2023 Operating Budget for TPSPEU.

Table 1: Toronto Police Services Parking Enforcement Unit (TPSPEU)(\$000s)

Туре	2020 Actual	2021 Actual	2022 Budget	2022 Proj Actual*	2023 Budget	Change v. 2022 Projected Actual	
Gross Expenditures	47,420.9	48,940.1	51,971.8	47,417.0	52,639.3	5,222.3	11.0%
Revenue	1,170.9	1,238.2	1,115.7	1,115.7	1,298.4	182.7	16.4%
Net Expenditures	46,250.0	47,701.9	50,856.1	46,301.3	51,340.9	5,039.6	10.9%
Positions	394.0	377.0	394.0	377.0	394.0	17.0	4.5%
Ticket Issuance	1,404,734	1,479,644	1,798,000	1,812,000	1,900,000	88,000	4.9%

* Year-End Projection Based on Q3 2022 Variance Report

The 2023 Operating Budget for Non-Program Parking Tags Revenue is \$83.453 million net or \$4.480 million higher than the 2022 Projection, and reflects a \$4.480 million net increase from the 2022 Operating Budget. The increase in 2023 Parking Tags Revenue is driven by the expected increased ticket issuance due to pandemic recovery. Table 2 below, provides additional details for Parking Tags Revenue:

Table 2: Non-Program Parking Tags Revenue(\$000s)

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Туре	2020 Actual	2021 Actual	2022 Budget	2022 Proj Actual*	2023 Budget	Change v. 2022 Projected Actual		
Gross Expenditures	2,094.4	6,380.8	9,345.1	9,345.1	9,875.3	530.1	5.7%	
Revenue	79,053.6	90,224.6	88,317.7	88,317.7	93,327.9	5,010.2	5.7%	
Net Expenditures	(76,959.2)	(83,843.8)	(78,972.6)	(78,972.6)	(83,452.6)	(4,480.1)	5.7%	

* Year-End Projection Based on Q3 2022 Variance Report

The 2023 Operating Budget for Support Services is \$10.441 million net or \$3.331 million higher than the 2022 Projection, and reflects a \$0.433 million net increase from the 2022 Operating Budget. The change in the 2023 Support Services' Budget is driven by anticipated pandemic recovery and increased ticket issuance. In 2022, projected actuals reflect redeployment and reassignment of staff to other program areas with their costs recorded in other City divisions. Table 3 below, provides additional details of Support Services' budgets that are allocated for support of Parking Tags Enforcement and Operations:

(\$000s)									
Gross Expenditures	2020 Actual	2021 Actual	2022 Budget	2022 Proj Actual*	2023 Budget	Change v Projected			
Revenue Services Processing	4,245.1	3,889.9	5,074.8	3,289.5	5,077.7	1,788.2	54.4%		
Court Services Tribunal Administration	760.8	1,198.0	1,409.9	1,311.0	1,697.1	386.1	29.5%		
Legal Services	2,720.5	2,563.2	3,523.5	2,509.3	3,666.3	1,157.0	46.1%		
Total Gross Expenditures	7,726.4	7,651.1	10,008.2	7,109.8	10,441.1	3,331.3	46.9%		

Table 3. Support Services

* Year-End Projection Based on Q3 2022 Variance Report

Overall, the total 2023 Operating Budget for Parking Tags Enforcement and Operations, comprised of TPSPEU, Non-Program Parking Tags Revenue, and Support Services, is \$21.671 million in net revenue, reflecting:

- \$3.891 million decrease in net revenue compared to 2022 projection, mainly driven by increased staffing to planned levels in the Parking Enforcement.
- \$3.562 million increase in net revenue compared to the 2022 Budget as net revenues are anticipated to gradually return to pre-COVID experience in the next few years.
 - The total 2023 Budget is still below pre-COVID net revenue for Parking Tags Enforcement and Operations by approximately \$36.611 million.

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