

2023 Budget Notes Corporate Real Estate Management

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Description

Corporate Real Estate Management (CREM) are stewards of City real estate assets. As a service delivery focused City division, CREM delivers excellence and value in real estate solutions by creating accessible, welcoming, and safe environments for all City employees, residents, and communities.

CREM leads life cycle asset management and improvements at 478 City-owned facilities with an approximate replacement value of \$5.9 billion, covering more than 12.0 million square feet. Approximately 20% of the City-wide portfolio of facilities are under direct capital management of CREM with functions such as real estate transactions and property management, security, capital project delivery and facilities maintenance services being provided across the City portfolio.

Why We Do It

Corporate Real Estate Management is a valuable partner in the City's program service delivery that works collaboratively with City Divisions, Agencies, Boards and Commissions to advance City-wide priorities. CREM aims to provide seamless services, ensuring:

- City staff and the public have access to safe, clean and operational City facilities.
- City facilities are economically and environmentally sustainable.
 - Economic sustainability includes maximizing value from City facilities while environmental sustainability includes minimizing GHG emissions from City facilities in support of meeting the City's GHG emission targets.

The City of Toronto aims to deliver these outcomes equitably, efficiently and with excellent customer service to help improve the lives of Torontonians and work to earn their trust and confidence.

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What Service We Provide

Facilities Management

Who We Serve: Staff in City Divisions, Agencies, Boards and Commissions, residential and commercial tenants, and community groups.

What We Deliver: Life cycle asset management, custodial, energy management, project delivery services and security and life safety services.

How Much Resources (gross 2023 operating budget): \$173.3 million

Real Estate

Who We Serve: Staff in City Divisions, Agencies, Boards and Commissions, residential and commercial tenants, and community groups.

What We Deliver: Portfolio and property management, leasing administration, acquisitions and disposals, and appraisal services.

How Much Resources (gross 2023 operating budget): \$34.2 million

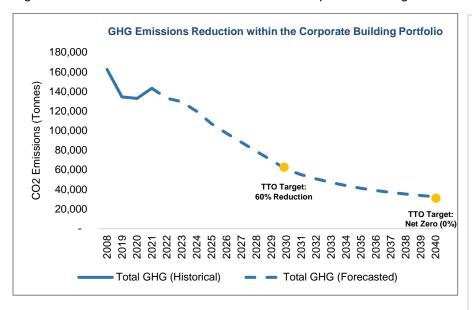
Budget at a Glance

	2023 OPERATING BUDGET										
١,	\$Million	2023	2024	2025							
	Revenues	\$96.5	\$91.6	\$91.6							
_	Gross Expenditures	\$207.5	\$209.4	\$209.6							
	Net Expenditures	\$111.0	\$117.8	\$118.0							
	Approved Positions	1,030.4	1,030.4	1,030.4							

2023 - 2032 10-YEAR CAPITAL PLAN									
\$Million	2023	2024-2032	Total						
Gross Expenditures	\$334.5	\$1,224.3	\$1,558.8						
Debt	\$182.0	\$536.3	\$718.3						
Note: Includes 2022 carry forward funding									

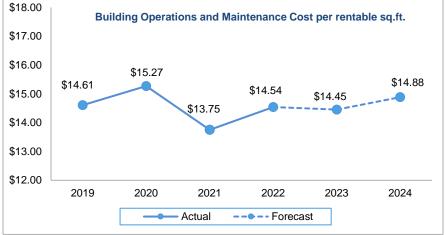
How Well We Are Doing - Behind the Numbers

Figure 1: GHG Emissions Reductions within the Corporate Building Portfolio



- Figure 1 shows the actual and forecasted Greenhouse Gas Emissions (GHG) at the City's corporate buildings in support of TransformTO goals of a 60% reduction by 2030 and net zero by 2040.
- By 2040, net-zero emissions will be achieved by offsetting any remaining building emissions through the purchase of carbon offsets or by working with regulators to allow long-term Power Purchase Agreements (PPAs) for off-set zero carbon energy.
- City Council adopted CREM's Net Zero Carbon Plan that includes objectives to reduce GHG emissions through fuel switching, drive efficient energy usage, and improve administration of the City's utilities portfolio.
- Incremental capital investment is required to implement this plan to drive reductions in GHG emissions, supporting the City's net zero targets. If incremental funding is not secured, meeting the City's long term targets will be in jeopardy.

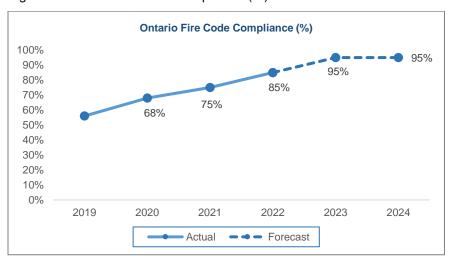




- Figure 2 illustrates the actual and forecasted cost per rentable square foot, inclusive of custodial, building maintenance & repairs, security, and utilities costs.
- The average cost per square foot across Canadian municipalities is between \$14-\$16 per square foot.
- In 2022 improvements were made to service delivery continues to be modernized, shifting from reactive to preventative maintenance, which has allowed CREM to mitigate some inflationary pressures in both internal and contracted services.
- In 2023, continued inflationary pressures will be mitigated through reductions to service delivery in cleaning and maintenance. Plans will be developed to restore service levels in 2024 and beyond through continued modernization, implementation of the City-Wide Real Estate Model and changes to service delivery models.

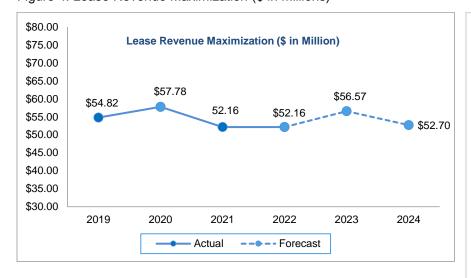
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Figure 3: Ontario Fire Code Compliance (%)



- Figure 3 illustrates the substantial progress made to bring City of Toronto buildings into compliance with the Ontario Fire Code, and to meet the industry leading standard of 95%.
- To achieve this high standard, CREM will leverage contracted and internal resources to standardize services citywide, and in addition, has on-boarded a new training team for the development of a city-wide training program.

Figure 4: Lease Revenue Maximization (\$ in millions)



- Figure 4 illustrates impacts the COVID pandemic had on leasing revenues in 2021, including Union Station, and the slow recovery experienced in 2022.
- The downward trend in lease revenues starting in 2024 is primarily attributed to the Provincial Courts vacating Old City Hall by mid-2023. A reduction in gross revenues of \$10 million over 2023 and 2024 will be experienced as a result, with 2023 offset by other incremental leasing revenue. CREM is working with CreateTO and other City Divisions on planning investments and improvements to the space and are exploring future uses and other leasing opportunities.
- CREM continues to build out its property management functions and will focus on keeping leases up-to-date and at market rates that will ensure the City receives optimal value from its lease portfolio.

2023 Operating Budget & 2023 - 2032 Capital Budget & Plan CORPORATE REAL ESTATE MANAGEMENT

How Well We Are Doing

Service	Measure	2020 Actual	2021 Actual	2022 Target	2022 Projection	Status	2023 Target	2024 Target
		Outcome I	Measures					
Real Estate	Lease revenue maximization (\$ in Million)	\$57.78	\$52.16	\$57.76	\$52.16	•	\$56.57	\$52.70
Facilities Management	% of all demand maintenance work orders completed within standards	83.9%	80.1%	85.0%	83.0%	•	75.0%	75.0%
Facilities Management	GHG emissions at corporate building portfolio (Tonne)	120,668	143,297	133,190	138,856	•	129,523	119,865
Facilities Management	% of preventative maintenance work orders completed on schedule	92.9%	90.7%	90.0%	90.1%	•	80.0%	80.0%
Facilities Management	% of completed construction projects meeting cost, schedule and scope defined within project charters	98.4%	97.3%	95.0%	98.4%	•	95.0%	95.0%
Real Estate	% of acquisition price to appraised value	99.6%	95.7%	100.0%	98.5%	•	100.0%	100.0%
		Other Me	easures					
Facilities Management	Building operations and maintenance cost per rentable sq. ft.	\$15.27	\$13.75	\$15.00	\$14.54	•	\$14.54	\$14.88
Facilities Management	Completion rate (%) of SOGR capital projects	77.4%	43.8%	80.0%	61.5%	•	80.0%	80.0%

2022 Projection to 2022 Target Comparison

80% - 100% 64 - 79% 63% and Under

COVID 19 IMPACT AND RECOVERY

2023 Impact and Recovery

Operating Budget Impact

- Losses in leasing revenue from Toronto Parking Authority and Union Station are expected to continue in 2023 as it is expected commuter traffic will continue to be below pre-pandemic levels.
- Additional expenditures are expected to continue into 2023 to address required security services in City parks.

Service Level Changes

No impacts to service levels in 2023.

EXPERIENCES, CHALLENGES AND PRIORITIES

Our Experience and Success

- Implementation of the ModernTO Workplace Modernization Program continues, in collaboration with CreateTO, the program has collapsed 13 of a total 32 leases to date, generating approximately \$4.6 million in annual operating cost savings, and reduced City office floor area by 122,000 square feet.
- Provided strategic planning and execution of the City's Return-to-Office Program for a safe transition back into the office across the organization.
- Generated over \$52 million in annual leasing revenue across the City's rental portfolio.
- Completed over 107,000 work orders, an increase of 16% over last year, at buildings across the City to ensure these facilities remain operational, safe and secure for City staff and the public.
- Addressed critical State of Good Repair (SOGR) needs across a portfolio of 478 City-owned properties by completing 91 projects in 2022 and over \$36 million in capital work.
- Completed the Union Station Revitalization Project, allowing the station to become a commercial retail hub and world class destination, while ensuring future financial sustainability with the expected opening of 160,000 square feet of rentable retail space.
- Continued implementation of the strategic plan to comply with Provincial legislation for the Accessibility for Ontarians with Disabilities Act (AODA) at City facilities with 223 active projects, including 90 in the construction phase.

Key Challenges and Risks

- Planning for Growth Organizational readiness and access to tools and technology to provide scalable, integrated and centralized facilities and real estate services across the City, as mandated by City Council as part of the City-Wide Real Estate initiative.
- Aging Assets Aging facilities requiring an innovative and strategic approach to managing the City's building portfolio while prioritizing initiatives aimed at reducing GHG emissions in support of TransformTO goals and objectives.
- Market Conditions and Global Supply Chain Issues Throughout the pandemic, supply chain issues have had an economic impact in a variety of areas, and relevant impacts have been significant cost escalations for construction materials and the delivery of such materials. This has impacted the ability to execute on SOGR and major projects both inflight and upcoming in the capital plan.
- Financial Sustainability Financing, executing, and sustaining major revitalization initiatives in City facilities, including AODA, St. Lawrence Market, Old City Hall and various Civic Centres as part of the ModernTO Workplace Modernization Program and managing growing cost pressures related to maintenance and operations of City facilities.

Priority Actions

- Centralization of Real Estate and Facilities Management Functions Centralize stewardship and
 planning of the City's real estate assets, budgets and services, as well as modernizing and standardizing
 service delivery. This is a multi-year initiative that will align CREM services to industry best practices in
 order to achieve operational excellence and support financial sustainability, through the City-Wide Real
 Estate strategy.
- Sustainability Initiatives Commence the implementation of the Council adopted Net Zero Carbon Plan in order to achieve the net zero emission targets for the City's building portfolio and the development of a Life Cycle Asset Management program to effectively and efficiently maintain the City's aging building portfolio.
- City Building Initiatives Continue to support key City-wide priorities such as transit expansion, housing
 initiatives, the implementation of the ModernTO Workplace Modernization Program, construction on the
 new Etobicoke Civic Centre and continued plans to bring all City facilities in compliance with the
 Accessibility for Ontarians with Disabilities Act.
- **People and Culture** Recruitment of critical positions that align with CREM's priority actions and strategic actions; and investment in staff through training and development with emphasis on complementing enterprise level diversity, equity and inclusion initiatives.
- **Technology, Data and Processes** Implement and adopt tools and practices to enable data-driven decision making to support operations and service delivery.

TABLED BUDGET

The City Manager and Chief Financial Officer and Treasurer have tabled that:

1. The 2023 Operating Budget for Corporate Real Estate Management of \$207.523 million gross, \$96.517 million revenue and \$111.006 million net for the following services:

Service:

	Gross Expenditures (\$000s)	Revenue (\$000s)	Net Expenditures (\$000s)
Facilities Management	173,335.4	29,409.4	143,926.0
Real Estate	34,187.5	67,107.5	(32,920.0)
Total Program Budget	207,522.9	96,516.9	111,006.0

- The above includes a 2023 budgeted staff complement for Corporate Real Estate Management of 1,030.4 positions comprised of 89.5 capital positions and 940.9 operating positions.
- 2. City Council approve 2023 Capital Budget for Corporate Real Estate Management with cash flows and future year commitments totaling \$1,102.185 million as detailed by project in Appendix 6a.
- 3. City Council approve the 2024-2032 Capital Plan for Corporate Real Estate Management totalling \$456.589 million in project estimates as detailed by project in <u>Appendix 6b</u>.
- 4. City Council request that all sub-projects with third party financing be approved conditionally, subject to the receipt of such financing in 2023 and if such funding is not forthcoming, their priority and funding be reassessed by City Council relative to other City-financed priorities and needs.

2023 Operating Budget & 2023 - 2032 Capital Budget & Plan CORPORATE REAL ESTATE MANAGEMI
2023 OPERATING BUDGET

2023 OPERATING BUDGET OVERVIEW

Table 1: 2023 Operating Budget by Service

(In \$000s)	2021 Actual	2022 Budget	2022 Projection*	2023 Base Budget	2023 New / Enhanced	2023 Budget	Change v Project	
By Service	\$	\$	\$	\$	\$	\$	\$	%
Revenues								
Facilities Management	26,769.4	27,937.0	26,471.6	29,409.4		29,409.4	2,937.7	11.1%
Real Estate	58,120.5	67,422.2	62,251.5	67,107.5		67,107.5	4,856.0	7.8%
Total Revenues	84,889.9	95,359.2	88,723.1	96,516.9		96,516.9	7,793.7	8.8%
Expenditures								
Facilities Management	159,657.7	173,307.7	171,933.6	173,335.4		173,335.4	1,401.7	0.8%
Real Estate	26,575.0	33,580.9	30,699.4	34,187.5		34,187.5	3,488.1	11.4%
Total Gross Expenditures	186,232.7	206,888.6	202,633.0	207,522.9		207,522.9	4,889.9	2.4%
Net Expenditures (including COVID-19)	101,342.8	111,529.4	113,909.9	111,006.0		111,006.0	(2,903.9)	(2.5%
Required COVID-19 Support	(1,149.4)	6,732.0	7,753.8	3,935.7		3,935.7	(3,818.1)	(49.2%
Net Budget (excluding COVID-19 supports)	102,492.2	104,797.4	106,156.0	107,070.3		107,070.3	914.2	0.9%
Approved Positions**	1,025.4	1,025.4	N/A	1,030.4		1,030.4	N/A	N/A

^{*2022} Projection based on 9 Month Variance

The 2023 Budget of \$111.006 million in net expenditure reflects a \$2.904 million or 2.5% decrease from 2022 projections comprised of:

- \$3.818 million or 49.2% net decrease in COVID-19 impacts expected in 2023 compared to 2022 projections;
- \$0.914 million or 0.9% net increase in the 2023 Net Budget (excluding COVID) compared to 2022 projections.

KEY COST DRIVERS – FUNDING PRIORITIES

Total 2023 Budget expenditures of \$207.523 million gross reflect an increase of \$4.890 million in spending above 2022 projected year-end actuals, predominantly arising from:

- Increase in salaries and benefits due to inflationary impacts and to align with staffing plans.
- Inflationary increases on utilities, including the City transitions to using renewable natural gas.
- Inflationary contractual increases for custodial, maintenance and security service providers.
- Reduction to COVID-19 enhanced cleaning and disinfection services at City facilities.
- Various affordability measures, including changes to operational services.

EQUITY IMPACTS OF BUDGET CHANGES

No significant equity impacts: The changes in Corporate Real Estate Management's 2023 Operating Budget do not have any significant equity impacts.

^{**}YoY comparison based on approved positions

2023 OPERATING BUDGET KEY DRIVERS

The 2023 Operating Budget for Corporate Real Estate Management of \$207.523 million in gross expenditures is \$4.890 million or 2.4% higher than the 2022 Projected Actuals, with an overall net decrease of 2.5% below 2022 projections. Table 2 below summarizes the changes by revenue and expenditure category for the 2023 Budget.

Table 2: 2023 Operating Budget by Revenue / Expenditure Category

Category	2020 Actual	2021 Actual	2022 Budget	2022 Projection*	2023 Budget	2023 Chan 2022 Pro	
(In \$000s)	\$	\$	\$	\$	\$	\$	%
Federal Subsidies			206.0		206.0	206.0	
User Fees & Donations	55,211.9	48,058.9	50,063.1	48,234.4	47,842.1	(392.3)	(0.8%)
Transfers From Capital	8,051.0	12,632.5	14,080.4	14,145.9	15,954.4	1,808.4	12.8%
Contribution From Reserves/Reserve Funds	108.5	79.3	1,249.1	1,692.2	1,572.0	(120.1)	(7.1%)
Sundry and Other Revenues	8,628.0	11,944.3	17,090.3	11,647.5	17,090.5	5,443.0	46.7%
Inter-Divisional Recoveries	13,823.6	12,174.9	12,670.4	13,003.2	13,852.0	848.8	6.5%
Total Revenues	85,823.0	84,889.9	95,359.2	88,723.1	96,516.9	7,793.7	8.8%
Salaries and Benefits	90,986.6	91,363.9	100,470.5	99,354.0	102,101.3	2,747.3	2.8%
Materials & Supplies	30,114.3	30,998.4	35,675.7	36,399.0	37,798.2	1,399.1	3.8%
Equipment	692.0	836.3	520.1	869.1	487.4	(381.7)	(43.9%)
Service and Rent	62,536.9	56,891.0	67,039.9	62,491.8	64,016.5	1,524.6	2.4%
Contribution To Reserves/Reserve Funds	3,705.4	2,004.1	689.5	682.5	2,204.4	1,521.9	223.0%
Other Expenditures	4,093.2	3,486.6	2,380.6	2,385.7	837.4	(1,548.2)	(64.9%)
Inter-Divisional Charges	28.7	652.3	112.3	450.8	77.6	(373.2)	(82.8%)
Total Gross Expenditures	192,157.1	186,232.7	206,888.6	202,633.0	207,522.9	4,889.9	2.4%
Net Expenditures	106,334.1	101,342.8	111,529.4	113,909.9	111,006.0	(2,903.9)	(2.5%)

^{*}Projection based on 9 Month Variance

Key Base Drivers:

Salaries & Benefits:

Increase reflects annualization of staff hired in 2022, inflationary increases outlined in collective agreements for staffed positions as well as anticipated staffing plans for 2023.

Materials and Supplies:

Includes inflationary increases on utilities primarily driven by prices increases across all utilities and the implementation of renewable natural gas in support of TransformTO goals.

Services and Rents:

Increase is mainly driven by inflationary increases on externally contracted services for custodial, maintenance and security service providers. The inflationary pressures are partially offset by efficiencies in contract management and service level changes related to custodial cleaning, security coverage and facilities maintenance tabled as affordability measures. Additional offsets include the elimination of COVID-19 enhanced cleaning at certain City facilities and return to office costs that are no longer required.

Revenue Changes:

Increase in revenues is driven by inflationary impacts within the general leasing portfolio, new lease and license agreements, lease reconciliations completed in 2022, increased recoveries from capital for staff implementing major capital initiatives, and the opening of additional retail space at Union Station. This is partially offset by the loss of lease revenues related to the Provincial Courts vacating its space at Old City Hall.

Offsets and Efficiencies:

The 2023 operating budget includes savings from efficiencies and operational adjustments related to contract management, and alignment of custodial services with building occupancy levels driven by the continued hybrid work model. Also included are budget reductions that result in lower service levels necessary to meet City budget and affordability constraints. These include reduced service levels related to custodial services, adjustments to security coverage at City facilities, deferral of non-critical maintenance at City facilities and a reduction in public operating hours at Civic Centres, City Hall and Metro Hall.

Note:

1. For additional information on 2023 key cost drivers please refer to <u>Appendix 2</u> for a summary of Affordability Measures, <u>Appendix 3</u> for a more detailed listing and descriptions of the 2023 Service Changes, respectively.

2024 & 2025 OUTLOOKS

Table 3: 2024 and 2025 Outlooks

(\$000s)	2023 Budget	2024 Incremental Outlook	2025 Incremental Outlook
Revenues			
Growth		278.9	4.7
Impacts of 2023		(5,192.2)	
Total Revenues	96,516.9	(4,913.3)	4.7
Gross Expenditures			
Salaries and Benefits		2,002.1	164.1
Inflationary Impacts		543.2	21.8
Growth		2,320.9	28.5
Impacts of 2023		(3,014.8)	
Total Gross Expenditures	207,522.9	1,851.4	214.5
Net Expenditures	111,006.0	6,764.7	209.7
Approved Positions	1,030.4	0.0	0.0

Key drivers

The 2024 Outlook with total gross expenditures of \$209.374 million reflects an anticipated \$1.851 million or 0.9% increase in gross expenditures above the 2023 Operating Budget; The 2025 Outlook expects a further increase of \$0.215 million or 0.1% above 2024 gross expenditures.

These changes arise from the following:

Salaries and Benefits

Cost-of-Living (COLA) and step increases for unionized staff. (2024 & 2025)

Inflationary Impacts

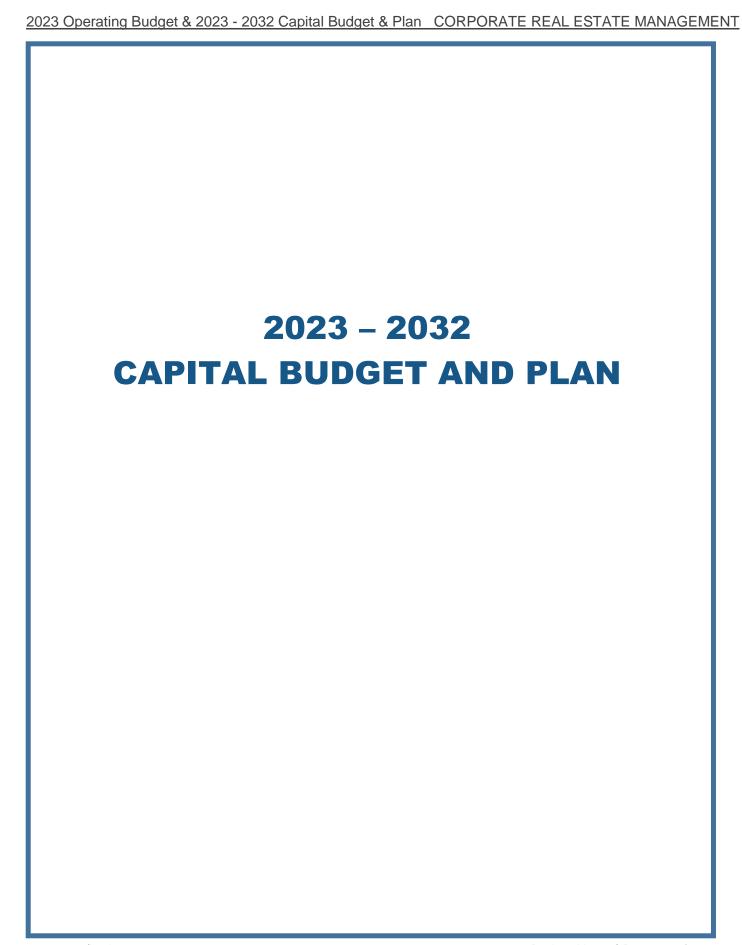
Increases on utilities, external contracts and property taxes. (2024 & 2025)

Growth

The opening of the St. Lawrence Market North and increasing Union Station leasing space, resulting in growth in revenues and associated operating costs. (2024 & 2025)

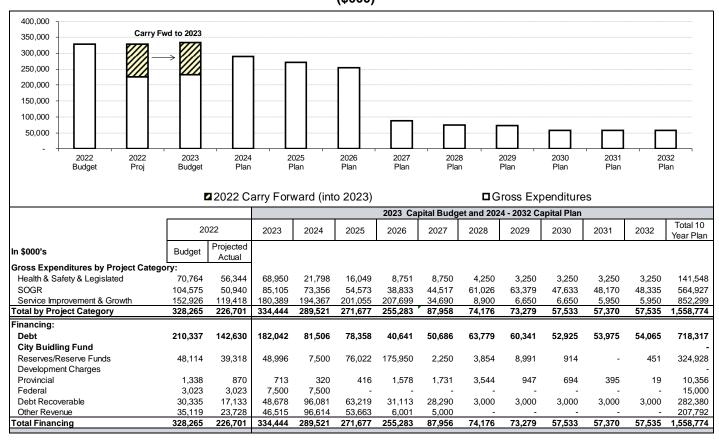
Impacts of 2023

Reduction in revenue and associated costs from Old City Hall due to the Provincial Courts vacating the space it currently occupies in 2023. **(2024 only)**



2023 2032 CAPITAL BUDGET & PLAN OVERVIEW

Chart 1: 10-Year Capital Plan Overview (\$000)



Changes to Existing Projects

(\$15.3 Million)

The 2023-2032 Capital Budget and Plan reflects the following changes to existing projects over the nine common years (2023-2031):

- \$37.2M increase for strategic property acquisition for the future site of a new Toronto Transit Commission ("T.T.C.") garage, (CC38.19) providing a new opportunity for the City to acquire additional industrial lands for municipal purposes, funded from the Land Acquisition Reserve Fund
- \$2.0M increase for Building Automation System (BAS) primarily in BAS & component renewal at various locations
- \$1.1M increase for State of Good Repair (SOGR) related to material and labor cost escalations impacted the SOGR program
- \$24.8M decrease in in core State
 of Good Repair (SOGR) such as
 sitework, mechanical and
 electrical, small capital works to
 partially offset new capital
 priorities

New Projects

(\$74.4 Million)

The 2023-2032 Capital Budget and Plan includes new projects. Key projects are as follows:

- \$63.6M to address critical SOGR requirements at City facilities, includes mechanical & electrical, elevator modernization, structural/building envelope work
- \$4.1M in city-wide physical security enhancements as part of the corporate security program
- \$2.0M to address compliance with legislated requirements under the Fire & Life Safety programs as well as City-wide enhancements to keep facilities efficient, safe and secure
- \$2.0M investments in business solutions to support CREM's implementation of the City-Wide Real Estate model, enhancing the use of process tools and data analytics to support operations
- \$2.0M for feasibility studies on special projects including building condition assessments, climate change, energy audits, Net Zero emission study, and strategic projects in conjunction with CreateTO

Capital Needs Constraints

(\$1,694.4 Million)

Corporate Real Estate Management has significant unfunded capital needs within the 10-year planning horizon:

- \$1,281.8M to address backlog SOGR requirements identified from building condition audits at City facilities over the next 10 years
- \$349.9M Net Zero Carbon Plan transition City buildings to net zero emissions through comprehensive energy retrofits
- \$42.1M estimated for the redevelopment of Old City Hall. Future uses will continue to be evaluated and funding needs will be confirmed once plans are developed
- \$20.6M for the re-design of the lower level of St.
 Lawrence Market South

Note:

For additional information, please refer to <u>Appendix 6</u> for a more detailed listing of the 2023 and 2024-2032 Capital Budget & Plan by project; <u>Appendix 7</u> for Reporting on Major Capital Projects – Status Update; <u>Appendix 8</u> for Capacity to Spend Review; and <u>Appendix 9</u> for Capital Needs Constraints, respectively.

2023 - 2032 CAPITAL BUDGET AND PLAN

\$1,558.8 Million 10-Year Gross Capital Program

日		OTHER I
Aging Infrastructure/SOGR	Service Improvement, Enhancement and Growth	Health and Safety & Legislated
\$564.9 Million 36.2%	\$852.3 Million 54.7%	\$141.6 Million 9.1%
 Accessibility for Ontarians with Disabilities Act (AODA) Structural/Building Envelope ✓ Mechanical/ Electrical ✓ Emergency Capital Repairs Renovations Sitework Union Station SOGR 	 St. Lawrence Market North ☑ New Etobicoke Civic Centre ☑ Old City Hall ModernTO Workplace Modernization Program ☑ Wellington Destructor ☑ Relocation of Fire Hall 332 to 55 John Street (Metro Hall) Property Acquisitions for Strategic City Building using the City-Wide Real Estate Model City support of the IRSS legacy sculpture and memorial garden☑ 	 Preventative Maintenance Management Reporting Initiative Building Automation System City-wide Physical Security Enhancements Net Zero Carbon Plan Program ✓ Energy Conservation & Demand Management ✓ Energy Audits ✓ Electrical Resiliency ✓ Customer Experience

- ☑ Project supports Climate Resiliency and / or Greenhouse Gas (GHG) Reduction*
- ☑ Project includes workforce development requirements as outlined in the City's Social Procurement Program

^{*}Information above includes full project / sub-project 2023-2032 Budget and Plan cash flows. Does not break out the climate component costs separately

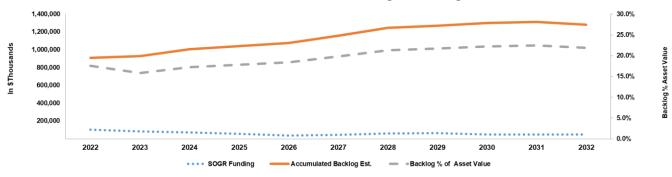
How the Capital Program is Funded

City of Toro	Provincia	l Funding	Federal Funding		
\$1,533.4 98.4%	•	.0 M 7%	\$15.0 M 1.0%		
Debt	\$ 718.3 M	Other	\$ 10.4 M	Other	\$15.0 M
Recoverable Debt	\$ 282.4 M				
Reserve / Reserve Funds	\$ 324.9 M				
Other	\$ 207.8 M				

STATE OF GOOD REPAIR (SOGR) FUNDING & BACKLOG

Corporate Real Estate Management (CREM) is responsible for capital improvements and repairs at more than 487 facilities, covering over 12.5 million square feet with an approximate replacement value of \$5.850 billion, including Union Station. The chart below depicts the SOGR funding and accumulated backlog estimates in Corporate Real Estate Management.

Chart 2: Total SOGR Funding & Backlog



\$ Thousands	2022	2023	2024	2025	2026	2027	2028	2029	2030	2031	2032
SOGR Funding	104,575	85,105	73,356	54,573	38,833	44,517	61,026	63,379	47,633	48,170	48,335
Accumulated Backlog Est.	910,983	926,774	1,007,866	1,041,657	1,075,564	1,156,767	1,247,067	1,269,085	1,299,153	1,313,773	1,281,780
Backlog % of Asset Value	17.6%	15.8%	17.2%	17.8%	18.4%	19.8%	21.3%	21.7%	22.2%	22.5%	21.9%
Total Asset Value	5,184,952	5,850,194	5,850,194	5,850,194	5,850,194	5,850,194	5,850,194	5,850,194	5,850,194	5,850,194	5,850,194

- The Corporate Real Estate Management building portfolio noted above is comprised of a number of building types utilized by City Programs and Agencies for their service delivery, including among others:
 - o Toronto Police Services 40 buildings / 2.2 million square feet
 - Fire Services 102 buildings / 0.960 million square feet
 - o Toronto Paramedic Services 36 buildings / 0.4 million square feet
 - Other Corporate facilities 277 buildings / 10.2 million square feet
- Based on the current funding levels, the backlog will increase from \$911 million or 17.6% of replacement asset value in 2022 to \$1,282 million or 21.9% by 2032 primarily due to:
 - A vast portfolio of aging City facilities and infrastructure that continues to service a growing city
 - Investments in SOGR at a rate of approximately 1% of the replacement value of the portfolio compared to the industry standard of 2% to 4%

2023 Operating Budget & 2023 - 2032 Capital Budget & Plan CORPORATE REAL ESTATE MANAGEMENT

- Reductions to SOGR funding needed to address the COVID-19 support funding shortfall from the federal and provincial governments. This was required to ensure the City maintains a balanced Operating Budget while addressing the financial impacts continuing to arise from the pandemic
- Alignment of cash flows to better reflect CREM's readiness/capacity to deliver projects based on resources constraints and priorities. These issues have been addressed through a focused hiring plan and changes in delivery methods, which is expected to increase the Division's ability to deliver these critical SOGR projects.
- Ongoing cost escalations and supply chain issues have not been factored into backlog needs above.
 The Division, through its Asset Management plans, will consider these and other factors as it revisits the SOGR planning process and backlog going forward.
- Through two priority actions initiated in 2022, the CREM Division is expecting to be able to begin to
 address the growing backlog while maintaining existing facilities in a state of good repair, operational and
 safe for City and public use.
 - Corporate Real Estate Management is developing and implementing industry standard Asset Management plans, programs and practices. This includes strategic approaches to addressing the growing backlog and implementing the appropriate preventative maintenance programs to reduce the overall cost of ownership of assets, improve performance and reduce failure, downtime and major maintenance investments
 - The rationalization of office space to be achieved through the ModernTO Workplace Modernization Program will reduce the overall size of the building portfolio, and as a result reduce the need to investment in state of good repair backlog across facilities that will no longer be used for City office purposes. This programmatic approach will continue across all City asset types in an ongoing effort to rationalize and optimize the City's real estate portfolio through the City-Wide Real Estate Model.

OPERATING IMPACT OF COMPLETED CAPITAL PROJECTS

In the 2023 Operating Budget there are no impacts identified from the 10-Year Capital Budget and Plan.

While there are no direct operating impacts from newly completed capital projects explicitly identified in the plan, some projects are expected to have impacts on future year operating budgets. The specific impacts are still being evaluated and managed.

- The ModernTO Workplace Modernization Program is expected to generate operational savings in future
 years as leases are collapsed and staff are brought into core City space. Savings have been and will
 continue to be realized across various programs and agencies and have been, and will continue to be used
 to repay the cost of the capital project to modernize City office space.
- Additional savings are expected from capital investments in energy efficiency projects at City facilities
 through lower utility costs. Savings generated can be used to offset expected utility price increases and to
 invest back in City facilities to meet the TransformTO GHG reduction targets.
- As CREM implements the Net Zero Carbon Plan there are changes that will be incorporated into future
 operating and capital budgets for the Division, as well as other City Divisions, Agencies and Corporations,
 as this plan is expected to be adopted City-wide. These changes will be reported within respective future
 budget submissions of these City Divisions, Agencies and Corporations.

COVID-19 Impact and Recovery

			In \$ Tho	ousands	
COVID-19 Impacts	20	22		2023	
COVID-19 IIIIpacis	Budget	Projection*	Revenues	Gross	Net
Revenue Loss					
Leasing Revenue	556.6	556.6	(556.6)		556.6
Sub-Total	556.6	556.6	(556.6)		556.6
Expenditure Increase					
Enhanced Cleaning Services	2,132.8	2,648.8	120.9	120.9	
Required Security Services	3,379.1	3,534.4		3,379.1	3,379.1
Return to Office Costs	663.5	773.6			
Personal Protective Equipment		1,839.9			
Sub-Total	6,175.4	8,796.7	120.9	3,500.0	3,379.1
Savings Due to Underspending					
Facilities Maintenance Services		(1,037.9)			
Utilities		(561.6)			
Sub-Total		(1,599.5)			
Total COVID-19 Impact	6,732.0	7,753.8	(435.7)	3,500.0	3,935.7

^{* 2022} Projection based on 9-month variance.

^{**} Should only reflect COVID-19 program-specific funding that is budgeted or received. Please exclude COVID-19 budget and actuals that are within corporate accounts.

2023 Affordability Measures

			(\$000s)						
Recommendation	Savings Type	Fauity Impact		202	23		2024	(Increme	ntal)
Recommendation	Savings Type	Equity Impact	Revenue	Gross	Net	Positions	Gross	Net	Positions
Continue improvements on contract management and oversight	Efficiencies	None		(1,026.4)	(1,026.4)				
Adjustments to assumptions on utilities consumption	Efficiencies	None		(519.7)	(519.7)				
Adjustments to custodial services based on occupancy levels	Efficiencies	None	(103.2)	(2,063.2)	(1,960.0)				
Additional lease revenues from portofilio review	Efficiencies	None	2,681.5		(2,681.5)				
Reduction in unplanned, weekend & holiday custodial services	Service Level Change	None	(92.1)	(1,224.3)	(1,132.2)				
Reduction in facilities maintenance for non-critical work	Service Level Change	None	(234.5)	(2,480.0)	(2,245.5)				
Adjustments to security coverage at City facilities	Service Level Change	None	(117.4)	(617.8)	(500.4)				
Reduction in operating hours at corporate facilities	Service Level Change	None		(512.2)	(512.2)				
Total Affordability Measures			2,134.4	(8,443.6)	(10,578.0)	-			-

Summary of 2023 Service Changes

Form ID	Corporate Services		Adjust				
Category Equity Impact	Program - Corporate Real Estate Management	Gross Expenditure	Revenue	Net	Approved Positions	2024 Plan Net Change	2025 Plan Net Change
2023 Tabled	Base Budget Before Service Changes:	212,357.1	96,960.9	115,396.3	1,030,40	6,764.7	209.7

2023 Tabled Base Budget Before Service Changes:

96,960.9

(92.1)

(234.5)

(234.5)

115,396.3

27736 59 No Impact Description:

Reduction in unplanned, weekend & holiday custodial services

Reduce custodial overtime hours for unplanned and on demand service requests, as well as reducing weekend and statutory holiday custodial services across the portfolio.

Service Level Impact:

This reduction is being made as an affordability measure and will result in less coverage for unplanned or surge cleaning needs and cleaning service availability for facilities that are a 24/7 operations. Portfolio optimization efforts continue through operational changes which should mitigate any impacts of these changes for building users.

Equity Statement:

No equity impact has been identified for this proposal.

Service: Facilities Management

Tabled Service Changes:

Total Tabled Budget Changes:

(1,224.3)(92.1)

(1,132.2)(1,132.2) 0.00 0.0

0.00

0.0 0.0 0.0

27738

Reduction in facilities maintenance for non-critical work

59 No Impact Description:

Reducing non-critical on-demand work requests across City facilities.

Service Level Impact:

Existing resources will be utilized to meet health & safety, legislative and critical maintenance needs, focusing on preventative maintenance. Limiting non-critical on-demand work requests will allow for this, while also acting as an affordability measure. Efforts will be focused on ensuring a base level of service and availability is maintained for staff and the public.

(1,224.3)

Equity Statement:

No equity impacts expected.

Service: Facilities Management

Tabled Service Changes:

Total Tabled Budget Changes:

(2,480.0)(2,480.0) (2.245.5)(2,245.5) 0.00

0.00

0.0 0.0

0.0

0.0

27751

Adjustments to security coverage at City facilities

59 No Impact Description:

Adjustment in security coverage across corporate and client facilities.

Service Level Impact:

Security coverage will be slightly reduced mainly at corporate facilities as an affordability measure. Operational adjustments will be implemented to mitigate impacts to City staff and the public.

Equity Statement:

No equity impact has been identified for this proposal.

Service: Facilities Management

Total Tabled Budget Changes:

Tabled Service Changes:

(617.8)(617.8) (117.4)

(117.4)

0.00

0.00

(500.4)

(500.4)

0.0 0.0

0.0 0.0

2023 Operating Budget & 2023 - 2032 Capital Budget & Plan CORPORATE REAL ESTATE MANAGEMENT

59 No Impact Description:

Reduction in operating hours at corporate facilities

Reducing public access hours of operation at City Hall, Metro Hall and Civic Centres.

Service Level Impact:

Reducing the hours of operation at City Hall, Metro Hall and Civic Centres partially during the week and limiting weekend access only to special events that can be accommodated. Public use of these spaces will be reduced during these periods, however based on current usage rates the impact of this changed is expected to be low.

Equity Statement:

No equity impact has been identified for this proposal.

Service:	Facilities	Management
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Total Tabled Budget Changes:	(512.2)	0.0	(512.2)	0.00	0.0	0.0
Tabled Service Changes:	(512.2)	0.0	(512.2)	0.00	0.0	0.0
Summary:						
Tabled Service Changes:	(4,834.3)	(444.0)	(4,390.3)	0.00	0.0	0.0
Tabled Base Budget:	207,522.9	96,516.9	111,006.0	1,030.40	6,764.7	209.7

Summary of 2023 New / Enhanced Service Priorities Included in Budget N/A

Appendix 5

Summary of 2023 New / Enhanced Service Priorities Not Included in Budget N/A

2023 Capital Budget; 2024 - 2032 Capital Plan Including Carry Forward Funding

Project Code	(In \$000s)	2023 Budget	2024 Plan	2025 Plan	2026 Plan	2027 Plan	2028 Plan	2029 Plan	2030 Plan	2031 Plan	2032 Plan	2023 - 2032 Total	Health & Safety & Legislated	SOGR	Growth & Improved Service
CCA001	Accessibility for Ontarians with Disabilities Act (AODA) Program	61,740	16,548	12,799	6,001	5,000		-	-	-	-	102,088	102,088		
CCA001 CCA002	Fire & Life Safety	3,925	4,000	2,000	1,500	2,500	3,000	2,000	2,000	2,000	2,000	24,925	24,925		
CCA002	Other Health & Safety	3,319	1,250	1,250	1,250	1,250	1,250	1,250	1,250	1,250	1,250		14.569		
CCA003	1050 Ellesmere Building Enhancements	14,272	10,921	9,874	500	1,200	1,200	1,200	1,200	- 1,200	1,200	35,567	14,000	35,567	
CCA005	Building Automation System (BAS)	2,845	2,000	1,500	2,578	2,000	6,750	2,000	2,000	2,000	2,000	-		25,673	
CCA006	Emergency Repairs	2,038	_,000	-,000	_,0.0	2,950	2,717	1,056	1,326	672	370			11,129	
CCA007	Environmental	1,643	1,642	1,686	1,686	_,	3,566	1,783	1,783	1,783	1,783			17,355	
CCA008	Feasibility Studies	1.707	1,500	2,000	2,000	1,500	1,500	2,000	2,000	2,000	2,000			18,207	
CCA009	FM Elevator Program	1,602	1,729	1,000	600	-	-	_,,,,,	_,,,,,	_,	_,,,,,	4,931		4,931	
CCA010	Mechanical and Electrical ✓	7,221	4,196	10,030	9,975	7,899	9,899	17,310	8,078	12,549	14,728	-		101,885	
CCA011	Other SOGR	2,518	500	2,000	· -	-	· -	-	· -	· -	· -	5,018		5,018	
CCA012	Real Estate Services SOGR	1,949	1,800	1,200	700	1,700	1,200	1,200	1,200	1,200	1,200	13,349		13,349	
CCA013	Relocation of Fire Station 332	5,985	13,620	-	-	-	· -	-	· -	· -	· -	19,605		19,605	
CCA014	Renovations	6,318	5,617	2,315	1,445	1,842	6,523	7,377	5,687	8,112	7,962	53,198		53,198	
CCA015	Roofing	2,410	1,500	688	· -	3	223	48	517	925	3,605	9,920		9,920	
CCA016	Sitework ☑	8,049	6,721	5,713	3,858	9,706	3,782	13,770	3,226	2,585	3,825	61,235		61,235	
CCA017	Small Capital	5,375	4,500	5,000	5,000	5,000	6,500	5,000	5,000	5,000	5,000	51,375		51,375	
CCA018	Structural / Building Envelope ☑	17,083	9,631	6,889	3,963	6,855	6,066	6,714	9,756	6,232	5,700	78,889		78,889	
CCA019	Union Station - SOGR ☑	4,092	7,479	4,678	6,528	5,061	12,301	5,120	7,060	5,112	162	57,593		57,593	
CCA020	City-Wide Physical Security Enhancements ☑	4,436	3,040	2,850	2,850	2,850	2,850	2,850	2,850	2,850	2,850	30,276			30,276
CCA021	Customer Experience	4,034	-	-	-	-	-	-	-	-	-	4,034			4,034
CCA022	Energy Conservation & Demand Management ☑	5,478	6,000	3,000	3,000	3,000	3,000	3,000	3,000	3,000	3,000	35,478			35,478
CCA023	Future Use of Old City Hall ☑	4,909	4,500	4,000	2,900	-	-	-	-	-	-	16,309			16,309
CCA035	Net Zero Carbon Plan Program ☑	1,750	2,500	3,300	2,500	500	-	-	-	-	-	10,550			10,550
CCA024	New Etobicoke Civic Centre ☑	36,137	84,716	114,286	165,036	-	-	-	-	-	-	400,175			400,175
CCA025	Office Portfolio Optimization ☑	26,322	65,161	68,919	27,534	25,290	-	-	-	-	-	213,226			213,226
CCA026	Other Service Improvements ☑	3,725	1,050	50	50	50	50	50	50	50	50	-, -			5,175
CCA027	School Lands Properties Acquisition	2,971	2,500	2,500	2,500	2,250	2,250	-	-	-	-	14,971			14,971
CCA028	St. Lawrence Market North Redevelopment ☑	34,104	-	-	-	-	-	-	-	-	-	34,104			34,104
CCA029	Strategic Feasibility Studies	900	750	750	750	750	750	750	750	50	50	-,			6,250
CCA030	Strategic Property Acquisitions	41,164	-	-	-	-	-	-	-	-	-	41,164			41,164
CCA031	Toronto Strong Neighbourhoods Strategy	769	-	-	-	-	-	-	-	-	-	769			769
CCA032	Union Station East Wing	500	800	300	578	-	-	-	-	-	-	2,178			2,178
CCA033	Union Station Enhancement Project (USEP)	3,047	250	-	-	-	-	-	-	-	-	3,297			3,297
CCA034	Union Station Revitalization	1,913	100	100	-	-	-	-	-	-	-	2,113			2,113
CCA036	Wellington Destructor - Construction ✓	8,196	23,000	1,000	-	-	-	-	-	-		32,196			32,196
	Total Expenditures (including carry forward from 2022)	334,444	289,521	271,677	255,283	87,956	74,176	73,279	57,533	57,370	57,535	1,558,774	141,582	564,928	852,264

^{☑ -} Project supports Climate Resiliency and / or Greenhouse Gas (GHG) Reduction

^{☑ -} Project includes workforce development requirements as outlined in the City's Social Procurement Program

^{*}Information above includes full project / sub-project 2023-2032 Budget and Plan cash flows. Does not break out the climate component costs separately toronto.ca/budget

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Appendix 6a

2023 Cash Flow and Future Year Commitments Including Carry Forward Funding

												Total 2023
												Cash Flow
Project												& FY
Code	(In \$000s)	2023	2024	2025	2026	2027	2028	2029	2030	2031	2032	Commits
	Accessibility for Ontarians with Disabilities Act											
CCA001	(AODA) Program	61,740										61,740
CCA002	Fire & Life Safety	3,925	2,000									5,925
CCA003	Other Health & Safety	3,319										3,319
CCA004	1050 Ellesmere Building Enhancements	14,272	10,921	9,874	500							35,567
CCA005	Building Automation System (BAS)	2,845	2,000	1,500								6,345
CCA006	Emergency Repairs	2,038										2,038
CCA007	Environmental	1,643										1,643
CCA008	Feasibility Studies	1,707	1,000	500								3,207
CCA009	FM Elevator Program	1,602	1,729	1,000	600							4,931
CCA010	Mechanical and Electrical	7,221	4,068	9,619	5,968	5,426	2,000	1,000	1,000			36,302
CCA011	Other SOGR	2,518	500	2,000								5,018
CCA012	Real Estate Services SOGR	1,949	600									2,549
CCA013	Relocation of Fire Station 332	5,985	13,620									19,605
CCA014	Renovations	6,318	4,317	1,000								11,635
CCA015	Roofing	2,410	1,500	688								4,598
CCA016	Sitework	8,049	6,721	5,699	3,713	9,640	1,000	2,000	2,500			39,322
CCA017	Small Capital	5,375	1,000	,	,		,	ŕ	ŕ			6,375
CCA018	Structural / Building Envelope	17,083	8,162	6,074	2,858	5,978						40,155
CCA019	Union Station - SOGR	4,092	6,772	4,678	28	61	63	1,120	560	112	162	17,648
CCA020	City-Wide Physical Security Enhancements	4,436	190	,	_			, -				4,626
CCA021	Customer Experience	4,034										4,034
CCA022	Energy Conservation & Demand Management	5,478	3,000									8,478
CCA023	Future Use of Old City Hall	4,909	4,500	4,000	2,900							16,309
CCA024	New Etobicoke Civic Centre	36,137	84,716	114,286	165,036							400,175
CCA025	Office Portfolio Optimization	26,322	65,161	68,919	27,534	25,290						213,226
CCA026	Other Service Improvements	3,725	1,050	50	50	50	50	50	50	50	50	5.175
CCA027	School Lands Properties Acquisition	2,971	2,500	2,500	2,500	2,250	2,250					14,971
CCA028	St. Lawrence Market North Redevelopment	34,104	2,000	_,000	2,000	2,200	2,200					34,104
CCA029	Strategic Feasibility Studies	900										900
CCA030	Strategic Property Acquisitions	41,164										41,164
CCA031	Toronto Strong Neighbourhoods Strategy	769										769
CCA032	Union Station East Wing	500	800	300	578							2.178
CCA033	Union Station Enhancement Project (USEP)	3,047	250	500	5,5							3,297
CCA034	Union Station Revitalization	1,913	100	100								2,113
CCA035	Net Zero Carbon Plan Program	1,750	2,500	3,300	2,500	500						10,550
CCA036	Wellington Destructor - Construction	8,196	23,000	1,000	2,500	300						32,196
COAUSU	Total Expenditure (including carry forward from 2022)	334,444	252,677	237,087	214,766	49,195	5,363	4,170	4,110	162	212	1,102,185
	Total Expenditure (including carry forward from 2022)	334,444	232,077	237,067	214,766	49,195	3,303	4,170	4,110	102	212	1,102,165

Previously Approved	Change in Scope	New w/ Future Year
102,088	(40,348)	
4,925	(1,000)	2,000
2,069	, , ,	1,250
35,567		
4,345	2,000	
2,359	(862)	541
43		1,600
1,677	(470)	2,000
5,731	(800)	
22,960	(6,931)	20,274
5,818	(800)	
1,849	(500)	1,200
19,605		
6,606	1,074	3,955
4,780	(182)	
29,967	(7,153)	16,507
5,875	(4,500)	5,000
25,694	566	13,895
16,663	430	555
1,593	190	2,843
4,034		
8,478		
16,309		
400,175	0	
213,226	0	
5,950	(2,775)	2,000
14,971		
34,104		
150		750
3,964	37,200	
769		
2,178	0	
3,945	(648)	
1,663	450	
10,550		
32,196		
1,052,875	(25,059)	74,369

Appendix 6b

2024 - 2032 Capital Plan

Project Code	(In \$000s)	2024 Plan	2025 Plan	2026 Plan	2027 Plan	2028 Plan	2029 Plan	2030 Plan	2031 Plan	2032 Plan	2024 - 2032 Total	Health & Safety & Legislated
CCA001	Accessibility for Ontarians with Disabilities Act (AOL	16,548	12,799	6,001	5,000	-	-	-	-	-	40,348	40,348
CCA002	Fire & Life Safety	2,000	2,000	1,500	2,500	3,000	2,000	2,000	2,000	2,000	19,000	19,000
CCA003	Other Health & Safety	1,250	1,250	1,250	1,250	1,250	1,250	1,250	1,250	1,250	11,250	11,250
CCA005	Building Automation System (BAS)	-	-	2,578	2,000	6,750	2,000	2,000	2,000	2,000	19,328	
CCA006	Emergency Repairs	-	-	-	2,950	2,717	1,056	1,326	672	370	9,091	
CCA007	Environmental	1,642	1,686	1,686	-	3,566	1,783	1,783	1,783	1,783	15,712	
CCA008	Feasibility Studies	500	1,500	2,000	1,500	1,500	2,000	2,000	2,000	2,000	15,000	
CCA010	Mechanical and Electrical	128	411	4,007	2,473	7,899	16,310	7,078	12,549	14,728	65,583	
CCA012	Real Estate Services SOGR	1,200	1,200	700	1,700	1,200	1,200	1,200	1,200	1,200	10,800	
CCA014	Renovations	1,300	1,315	1,445	1,842	6,523	7,377	5,687	8,112	7,962	41,563	
CCA015	Roofing	-	-	-	3	223	48	517	925	3,605	5,322	
CCA016	Sitework	-	14	145	66	2,782	11,770	726	2,585	3,825	21,913	
CCA017	Small Capital	3,500	5,000	5,000	5,000	6,500	5,000	5,000	5,000	5,000	45,000	
CCA018	Structural / Building Envelope	1,469	815	1,105	877	6,066	6,714	9,756	6,232	5,700	38,733	
CCA019	Union Station - SOGR	707	-	6,500	5,000	12,238	4,000	6,500	5,000	-	39,945	
CCA020	City-Wide Physical Security Enhancements	2,850	2,850	2,850	2,850	2,850	2,850	2,850	2,850	2,850	25,650	
CCA022	Energy Conservation & Demand Management	3,000	3,000	3,000	3,000	3,000	3,000	3,000	3,000	3,000	27,000	
CCA029	Strategic Feasibility Studies	750	750	750	750	750	750	750	50	50	5,350	
	Total Expenditures	36,844	34,590	40,517	38,761	68,813	69,109	53,423	57,208	57,323	456,589	70,598

Health &		Growth &
Safety &	SOGR	Improved
Legislated		Service
40,348		
19,000		
11,250		
	19,328	
	9,091	
	15,712	
	15,000	
	65,583	
	10,800	
	41,563	
	5,322	
	21,913	
	45,000	
	38,733	
	39,945	
		25,650
		27,000
		5,350
70,598	327,991	58,000

Reporting on Major Capital Projects: Status Update

Division/Project name	2022	Cash Flow	<u> </u>	Total Project	t Cost	Status	Start Date	End D	ate]	
	Appr.	YTD Spend	YE Projec Spend	Appr. Budget	Life to Date			Planned	Revised	On Budget	On Tim
CREM											
St. Lawrence Market North Redevelopment	30,222	11,775	24,618	117,728,647	70,999	•	July 2019 *Note this is a re-baselined start date based on latest approval from Council	Q2 2022 *Note this is a re baselined end date based on latest approval from Council	Q3 2023	©	®
Comments:	2015. Phase 2:Der remediation Phase 3: De Buttcon Limi September 2 superstructur sunshade fin building, and and electrica Note: Paym	molition of of the site sign, tend ted / The 2 2022 inclu re includir is, framing to the 2n al work one ents to the	f the exist in advar ler and co Atlas Cor ides com ing concre g of the co d Floor of going.	ing North Mark ace of new construction of N poration Joint pletion of the u te floor slabs. entral atrium sp f St. Lawrence	ket Buildin struction. lew North Venture. (ndergrour Ongoing ace inclu Hall. The	g at 92 Front Completed Ap Market Buildi Construction s ad parking gal work includes ding pedestria building is exp due to a lien	St. including ar pril 2017. Ing. The construct arted in July 2 rage and the 5 installation of the proceed to be ful against the pro	nade, and client r chaeological asso- action contract wa 019. Construction storey high struct he glass curtain we ections between e ly enclosed by Q4 ject which has no nated to total appro-	essment and s awarded in progress to ural steel frankall, with integrant and west 1 2022 with in wheen poste	environme May, 201 the end o ning for th rated alur wings of terior med	ental 9 to the f e ninum the chanical
Explanation for Delay:	reduced proof for constructi The overall p sequencing p	ductivity le ion materi roject del plan ident	evels due als. Also ay is curr ifying cor	to additional s , the contractor ently tracking a	afety prod has advis at approxi action wor	edures, impa sed that the pr nately 19 mor	cts to the labou rovince wide lal nths. The contr	om Council in Ma ir force availability oour disruption ca actor has submitte project is now exp	and delays i used further ped a revised v	n the supporogress of work phas	oly chain delay. sing and
On/Ahead of Schedule Minor Delay < 6 months Significant Delay > 6	© Y	Between 5	0% and 70	Project Cost 1% Approved Proje	ct Cost						

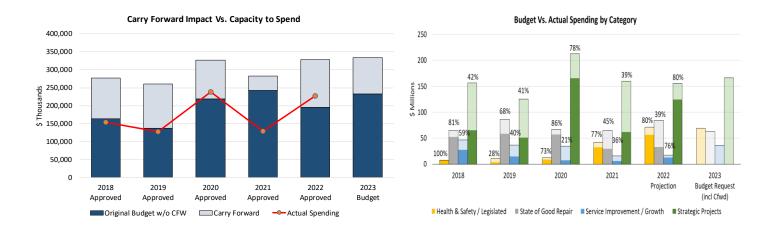
months

Capacity to Spend Review

The 10-Year Capital Plan has been developed in consideration of historical annual spending. A review was undertaken to ensure budgets align with Corporate Real Estate Management's ability to spend and the market's capacity to deliver.

A key component in determining an appropriate level of annual cash flows includes historical capacity to spend reviews by project categories (Chart 3 below) as well as the level of projected 2022 underspending that will be carried forward into 2023 to complete capital work.

Chart 3 - Capacity to Spend



Capacity to Spend Review Impact on the 10-Year Plan

- The 2023 budget is \$107.7 million greater than the 2022 projected spending.
- The Division will be able to deliver on this increase predominantly due to the large strategic and legislated projects with dedicated project teams that make up a significant portion of the 2023 capital budget.
- In a number of cases, contracts have been awarded for design and construction already, allowing for increased project delivery in 2023. These include: Redevelopment of St. Lawrence Market North, the ModernTO Workplace Modernization Program, new Etobicoke Civic Centre, 1050 Ellesmere Building Enhancement, Relocation of Fire Station 332, Indian Residential School Survivors Legacy Project, and rollout of the Accessibility for Ontarians with Disabilities Act (AODA).
- Core State of Good Repair (SOGR) Program spending had been increasing every year from 2017 to 2020 (from \$43 million to \$57 million in 2020). In recent years, CREM was required to pause \$76 million of previously approved capital projects to address the 2022 COVID-19 support funding shortfall from the federal and provincial governments. It is expected the upward trend in spending will continue as many projects have completed designs and are in the construction phase.
- The Division will continue to manage and monitor cost escalations and supply chain issues impacting the construction industry in 2023 and beyond. These inflationary pressures result in less SOGR projects being completed with the same funding levels. Adjustments to the capital plan will be made in response to this, to ensure capital funding is utilized in the most efficient and effective manner to address priorities and SOGR needs in City facilities.

Summary of Capital Needs Constraints

Particul Providents	Total	Non-	Debt		Cash Flow (In \$ Thousands)								
Project Description	Project	Debt	Required	2023	2024	2025	2026	2027	2028	2029	2030	2031	2032
NOT INCLUDED													
Revised Plan for Future Uses of Old City Hall - Detailed Design & Construction	42,066		42,066		21,033	21,033							
Net Zero Carbon Plan - 2023 Work Plan	41,550		41,550	7,400	11,250	15,150	6,975	775					
Net Zero Carbon Plan - Future Years	308,375		308,375		7,400	18,650	33,800	40,775	41,550	41,550	41,550	41,550	41,550
SLM South Lower Level Re-Design	20,643		20,643		250	8,500	11,893						
SOGR Backlog	1,281,780		1,281,780	74,142	145,503	153,883	165,457	182,783	190,818	185,455	58,655	60,962	64,121
Total Needs Constraints (Not Included)	1,694,414		1,694,414	81,542	185,436	217,216	218,125	224,333	232,368	227,005	100,205	102,512	105,671

Inflows and Outflows to/from Reserves and Reserve Funds 2023 Operating Budget

Program Specific Reserve / Reserve Funds

		Withdrawals	s (-) / Contrib	outions (+)
Reserve / Reserve Fund Name	Reserve / Reserve	2023	2024	2025
(In \$000s)	Fund Number	\$	\$	\$
Beginning Balance		1,934.3	1,441.4	688.7
Vehicle Reserve - Facilities & Real Estate	XQ1502			
Withdrawals (-)				
Other Program ~ Withdrawals - Capital		(896.3)	(1,156.2)	(221.0)
Contributions (+)				
Corporate Real Estate Management ~ Contributions - Operating		400.0	400.0	400.0
Other Program ~ Contributions - Operating		3.5	3.5	3.5
Total Reserve / Reserve Fund Draws / Contributions		1,441.4	688.7	871.1
Balance at Year-End		1,441.4	688.7	871.1

Corporate Reserve / Reserve Funds

		Withdrawal	s (-) / Contril	outions (+)
Reserve / Reserve Fund Name	Reserve / Reserve	2023	2024	2025
(In \$000s)	Fund Number	\$	\$	\$
Beginning Balance		10,937.3	10,435.6	9,934.0
Emergency Planning	XQ1406			
Withdrawals (-)				
Corporate Real Estate Management ~ Withdrawals - Operating •		(104.0)	(104.0)	(104.0)
Total Reserve / Reserve Fund Draws / Contributions	'	10,833.4	10,331.7	9,830.0
Other Program / Agency Net Withdrawals & Contributions		(397.7)	(397.7)	(397.7)
Balance at Year-End		10,435.6	9,934.0	9,432.3

		Withdrawal	Nithdrawals (-) / Contr 2023 2024 \$ \$ 51,715.5 51,659.6 414.5 414.5 52,130.0 52,074.1			
Reserve / Reserve Fund Name	Reserve / Reserve	2023	2024	2025		
(In \$000s)	Fund Number	\$	\$	\$		
Beginning Balance		51,715.5	51,659.6	53,209.1		
Strategic Infrastructure Partnership	XR1714					
Contributions (+)						
Corporate Real Estate Management ~ Contributions - Operating		414.5	414.5	414.5		
Total Reserve / Reserve Fund Draws / Contributions		52,130.0	52,074.1	53,623.7		
Interest Income		998.2	1,012.6	1,033.1		
Other Program / Agency Net Withdrawals & Contributions		(1,468.6)	122.4	(877.6)		
Balance at Year-End		51,659.6	53,209.1	53,779.1		

Inflows and Outflows to/from Reserves and Reserve Funds 2023 – 2032 Capital Budget and Plan

Program Specific Reserve / Reserve Funds

It is anticipated that one time funding injection / changing priorities and revised expenditures will adjust the future year balances.

Reserve / Reserve						Contribu	tions / (Wit	hdrawals)				
Fund Name		2023	2024	2025	2026	2027	2028	2029	2030	2031	2032	
(In \$000s)	Project / Sub Project Name and Number	Budget	Plan	Plan	Plan	Plan	Plan	Plan	Plan	Plan	Plan	Total
XR2501	Beginning Balance	3,119	1,645	2,226	2,819	3,422	4,038	4,666	5,306	5,958	6,623	
Union Station	Withdrawals (-)											
	Corporate Real Estate Management ~ Withdrawals - Operating	(923)	-	-	-	-	-	-	-	-	-	(923)
	Corporate Real Estate Management ~ Withdrawals - Capital	(596)	-	-	-	-	-	-	-	-	-	(596)
	Total Withdrawals	(1,519)	-	-	-	-				-	-	(1,519)
	Contributions (+)											
	Corporate Real Estate Management ~ Contributions -											
	Operating	-	544	544	544	544	544	544	544	544	544	4,892
	Total Contributions		544	544	544	544	544	544	544	544	544	4,892
	Interest Income	46	37	49	60	72	84	96	109	121	134	809
Balance at Year-End		1,645	2,226	2,819	3,422	4,038	4,666	5,306	5,958	6,623	7,301	4,182

Reserve / Reserve		Contributions / (Withdrawals)										
Fund Name		2023	2024	2025	2026	2027	2028	2029	2030	2031	2032	
(In \$000s)	Project / Sub Project Name and Number	Budget	Plan	Total								
XR2007	Beginning Balance	606	605	617	629	641	654	666	679	693	706	
Parkland Acquisition	Withdrawals (-)											
Pre-1999 Scarborough	Corporate Real Estate Management ~ Withdrawals - Capital	(12)	-	-	-	-	-	-	-	-	-	(12)
	Total Withdrawals	(12)			-			-	-		-	(12)
	Interest Income	12	12	12	12	13	13	13	13	14	14	127
Balance at Year-End		605	617	629	641	654	666	679	693	706	720	114

Corporate Reserve / Reserve Funds

While some years are showing a negative ending balance, it is anticipated that one time funding injection / changing priorities and revised expenditures will adjust the balance.

Reserve / Reserve						Contribu	tions / (With	ndrawals)				
Fund Name		2023	2024	2025	2026	2027	2028	2029	2030	2031	2032	
(In \$000s)	Project / Sub Project Name and Number	Budget	Plan	Plan	Plan	Plan	Plan	Plan	Plan	Plan	Plan	Total
XQ0709	Beginning Balance	232,028	178,617	148,394	112,328	71,037	22,147	(31,633)	(93,445)	(163,079)	(240,752)	
Debt Servicing	Withdrawals (-)											
	Debt Servicing Costs	(29,946)	(33,947)	(41,885)	(49,901)	(57,500)	(62,390)	(70,423)	(78,244)	(86,283)	(94,193)	(604,712)
	Total Withdrawals	(29,946)	(33,947)	(41,885)	(49,901)	(57,500)	(62,390)	(70,423)	(78,244)	(86,283)	(94,193)	(604,712)
	Contributions (+)											
	Corporate Real Estate Management ~ Contributions -											
	Operating	1,390	1,390	1,390	1,390	1,390	1,390	1,390	1,390	1,390	1,390	13,899
	Total Contributions	1,390	1,390	1,390	1,390	1,390	1,390	1,390	1,390	1,390	1,390	13,899
Other Program/Agency	y Net Withdrawals and Contributions	(24,854)	2,335	4,428	7,220	7,220	7,220	7,220	7,220	7,220	7,220	32,450
Balance at Year-End		178,617	148,394	112,328	71,037	22,147	(31,633)	(93,445)	(163,079)	(240,752)	(326,335)	(558,364)

Reserve / Reserve						Contribu	tions / (Wit	hdrawals)				
Fund Name		2023	2024	2025	2026	2027	2028	2029	2030	2031	2032	
(In \$000s)	Project / Sub Project Name and Number	Budget	Plan	Plan	Plan	Plan	Plan	Plan	Plan	Plan	Plan	Total
XR3031	Beginning Balance	714	107	7	(93)	(93)	(93)	(93)	(93)	(93)	(93)	
Section 16	Withdrawals (-)											
	Corporate Real Estate Management ~ Withdrawals - Capital	(607)	(100)	(100)	-	-	-	-	-	-	-	(807)
	Total Withdrawals	(607)	(100)	(100)	-	-	•	-		-	-	(807)
Other Program/Agency	Net Withdrawals and Contributions							-				
Balance at Year-End		107	7	(93)	(93)	(93)	(93)	(93)	(93)	(93)	(93)	(807)

Reserve / Reserve						Contribu	tions / (With	ndrawals)				
Fund Name		2023	2024	2025	2026	2027	2028	2029	2030	2031	2032	
(In \$000s)	Project / Sub Project Name and Number	Budget	Plan	Plan	Plan	Plan	Plan	Plan	Plan	Plan	Plan	Total
XQ0011	Beginning Balance	413,565	369,065	154,824	90,765	58,833	49,884	64,888	68,693	80,379	105,382	
Capital Financing	Withdrawals (-)											
	Corporate Real Estate Management ~ Withdrawals - Capital	(128)	-	-	(8,414)	-	(1,604)	(8,991)	(914)	-	(451)	(20,502)
	Total Withdrawals	(128)	-	-	(8,414)		(1,604)	(8,991)	(914)	-	(451)	(20,502)
Other Program/Agency	y Net Withdrawals and Contributions	(44,373)	(214,241)	(64,059)	(23,518)	(8,950)	16,609	12,796	12,600	25,003	18,630	(269,503)
Balance at Year-End		369,065	154,824	90,765	58,833	49,884	64,888	68,693	80,379	105,382	123,561	(290,005)

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2023 Operating Budget & 2023 - 2032 Capital Budget & Plan CORPORATE REAL ESTATE MANAGEMENT

Reserve / Reserve						Contribu	tions / (With	ndrawals)				
Fund Name		2023	2024	2025	2026	2027	2028	2029	2030	2031	2032	
(In \$000s)	Project / Sub Project Name and Number	Budget	Plan	Plan	Plan	Plan	Plan	Plan	Plan	Plan	Plan	Total
XR1012	Beginning Balance	377,606	321,882	315,280	244,215	79,258	77,981	76,679	77,624	78,588	79,570	
Land Acquisition	Withdrawals (-)											
	#	(545)	(545)	(545)	(545)	(545)	(545)	(545)	(545)	(545)	(545)	(5,450)
	Corporate Real Estate Management ~ Withdrawals - Capital	(47,654)	(7,400)	(75,922)	(167,536)	(2,250)	(2,250)	-	-	-	-	(303,012)
	Total Withdrawals	(48,199)	(7,945)	(76,467)	(168,081)	(2,795)	(2,795)	(545)	(545)	(545)	(545)	(308,462)
Other Program/Agenc	y Net Withdrawals and Contributions	(14,280)	(4,809)	-	-	-	-	-	-	-	-	(19,089)
	Interest Income	6,754	6,152	5,402	3,123	1,518	1,493	1,490	1,508	1,527	1,546	30,516
Balance at Year-End		321,882	315,280	244,215	79,258	77,981	76,679	77,624	78,588	79,570	80,571	(297,035)

Reserve / Reserve						Contribu	tions / (Witl	hdrawals)				
Fund Name		2023	2024	2025	2026	2027	2028	2029	2030	2031	2032	
(In \$000s)	Project / Sub Project Name and Number	Budget	Plan	Plan	Plan	Plan	Plan	Plan	Plan	Plan	Plan	Total
XR3026	Beginning Balance	346,748	314,596	252,140	226,278	210,331	178,548	158,190	161,094	164,053	167,071	
Section 37	Withdrawals (-)											
	Corporate Real Estate Management ~ Withdrawals - Capital	(2,736)	-	-	-	-	-	-	-	-	-	(2,736)
	Total Withdrawals	(2,736)	-	-	-		-		-		-	(2,736)
Other Program/Agency	y Net Withdrawals and Contributions	(35,801)	(67,928)	(30,482)	(20,163)	(35,539)	(23,609)	(180)	(180)	(180)	(180)	(214,240)
	Interest Income	6,386	5,472	4,620	4,216	3,755	3,251	3,083	3,140	3,197	3,256	40,376
Balance at Year-End	alance at Year-End		252,140	226,278	210,331	178,548	158,190	161,094	164,053	167,071	170,148	(176,600)

Glossary

Approved Position: Permanent or temporary positions that support the delivery of City services and service levels as approved by Council.

Actuals: An actual financial amount paid (or received) for the delivery of City services (these exclude any commitments to be paid in the future).

Capacity to Spend: Ability to spend money along with the capacity to deliver projects as demonstrated by historic spending patterns and approved contractual obligations.

Capital Budget: A Capital Budget is the City's plan to acquire / build assets or extend the useful life of existing assets; an example of a capital expenditure is the construction of a new community centre.

Capital Needs Constraints: The capital needs that cannot be accommodated within the capital plan that the Division or Agency have the capacity to deliver.

Complement: Positions that support the delivery of City services and service levels as approved by Council.

Efficiencies: Reductions in the cost of delivering a service without a reduction in service level.

New / Enhanced Service Priorities: New and enhanced service changes resulting in an increase in service levels from what was previously approved by Council.

Operating Budget: An Operating Budget is the City's annual plan to provide services to the residents of Toronto; the budget includes all revenues and expenses needed to provided services; an example of an operating cost would be the cost to run the TTC subways.

Operating Impact of Completed Capital Projects: The additional expense (or savings) and positions needed to operate or maintain a new asset; an example would be the additional expense and staff needed to operate a recently completed community centre.

Rate Supported Budget: Budget fully funded by user fees such as Solid Waste, Toronto Water and Toronto Parking Authority

State of Good Repair (SOGR): The cost of maintaining assets to ensure they are able to support the delivery of City services and meet service outcomes

Tax Supported Budget: Budget funded by property taxes.

User Fees: Program generated fee and rental revenue for the use of its services (such as the TTC fare, ice rental fees and various City permits).