

# Ombudsman Toronto Report: Investigation into the City's Processes for Clearing Encampments in 2021

**Date:** March 15, 2023  
**To:** City Council  
**From:** Kwame Addo, Ombudsman

## SUMMARY

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Pursuant to section 170(2) of the *City of Toronto Act, 2006 (COTA)*, the Ombudsman has concluded the report about its Investigation into the City's Processes for Clearing Encampments in 2021. We hereby table with City Council for its March 29, 2023 session the Investigation Report, dated March 24, 2023.

## RECOMMENDATIONS

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The Ombudsman recommends:

- City Council accept the report and direct City Officials to implement the report's recommendations.

## FINANCIAL IMPACT

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This report has no financial impact.

## DECISION HISTORY

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The Investigation was conducted pursuant to section 171(1) of COTA, which empowers the Ombudsman to independently and impartially investigate any decision, recommendation, act or omission in the course of the administration of the City or many of its agencies, corporations or adjudicative bodies. This function is conferred and exercised independently of Toronto City Council and of the City administration.

## **COMMENTS**

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Ombudsman Toronto's Investigation report contains 23 recommendations. The City has accepted all of the recommendations and has committed to implementing them.

## **CONTACT**

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## **SIGNATURE**

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(Original signed)

Kwame Addo  
Ombudsman

## **ATTACHMENTS**

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