City of Toronto 100 Queen St. W. City Hall, Second floor, West Toronto, ON M5H 2N2

May 3, 2023

Dear Deputy Mayor McKelvie & Toronto City Council:

I would like to express my support for Yorkdale Shopping Centre's request to be open on the following 6 statutory holidays throughout the year.

- 1. New Year's Day
- 2. Family Day
- 3. Victoria Day
- 4. Canada Day
- 5. Labour Day
- 6. Thanksgiving Day

As a **General Manager at Moxies** within the shopping centre, I strongly believe that this decision will have a positive impact on our business and our employees. Currently, our restaurant is open on statutory holidays, which results in steady traffic and sales on these days. However, our customers often express their frustration that the shopping centre is closed on these days. With Yorkdale being open on the 6 statutory holidays, this will further increase our traffic and sales for these days and allow diners to shop which results in a better customer experience.

Additionally, many employees in the service & hospitality industry, including those at our restaurant are already accustomed to working on holidays and appreciate the opportunity and choice to pick up extra shifts. The employees at Moxies would love the opportunity to earn extra income on these days, as it is at a higher rate of pay.

By allowing Yorkdale to open, everyone will truly benefit.

Thank you for your consideration on this important matter.

Sincerely,

Esteban Hernandez General Manager

Moxies Yorkdale

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