

City of Toronto
100 Queen St. W.
City Hall, Second floor, West
Toronto, ON
M5H 2N2

April 27, 2023

Dear Deputy Mayor McKelvie & Toronto City Council:

I am writing to express my support for Yorkdale Shopping Centre's request to be open on six statutory holidays throughout the year. Currently, our restaurant is open on statutory holidays, and we notice a significant increase in traffic and sales on these days. We have been able to provide our customers with a great dining experience and have enjoyed increased revenue as a result. However, we consistently receive feedback from customers on these dates expressing their frustration that the shopping centre is closed.

As a Restaurant Manager at one of the most popular restaurants at the Shopping Centre, I truly believe that this decision will have a positive impact on our business and our employees. I understand that some may be opposed to this, citing concerns about employees being forced to work on holidays. However, I would like to share that many employees in the service & hospitality industry, including those at our restaurant are already accustomed to working on holidays and appreciate the opportunity and choice to pick up extra shifts. Many employees welcome the opportunity to earn extra income on these days, as it is at a higher rate of pay.

By allowing Yorkdale to open, everyone will benefit. I urge you to be in favour of the motion to allow Yorkdale Shopping Centre to open the following six statutory holidays:

- New Year's Day
- Family Day
- Victoria Day
- Canada Day
- Labour Day
- Thanksgiving Day

Thank you for your time and consideration.

Sincerely,



Terence Leong
Lead Supervisor
Aburi TORA Restaurant