

From: [Mathipalan, Mithilen](#)
To: [councilmeeting](#)
Cc: [Leila Sarangi](#)
Subject: [External Sender] RE: Urgent Letter re: Employment Services Transformation
Date: May 10, 2023 2:26:55 PM
Attachments: [image003.png](#)

Hi Angela,

The item number is 2023.EC3.5.

Thank you,



Mithilen Mathipalan
Coordinator, Social Action
Ontario Coordinator, Campaign 2000
T: 416.595.9230 x 298 | Cell:416.666.8491
E: mithilenma@familyservicetoronto.org
W: familyservicetoronto.org
A: 355 Church Street . Toronto . M5B 0B2

This e-mail is confidential and subject to copyright. Any unauthorized use or disclosure is prohibited.
If this message was received in error, please notify the sender.

From: councilmeeting <councilmeeting@toronto.ca>
Sent: May 10, 2023 2:15 PM
To: Mathipalan, Mithilen <MithilenMa@familyservicetoronto.org>
Cc: Sarangi, Leila <LeilaSa@familyservicetoronto.org>
Subject: RE: Urgent Letter re: Employment Services Transformation

Hello ,

Thank you for your letter.

Can you please confirm the item number?

Thank you,
Angela

Angela Machado
Committee Secretary (Acting)
City Clerk's Office, Secretariat
City Hall, 12th Floor, West Tower
100 Queen St. W
Toronto, ON M5H 2N2
Email: angela.machado@toronto.ca



From: Mathipalan, Mithilen [<mailto:MithilenMa@familyservicetoronto.org>]
Sent: May 10, 2023 1:52 PM
To: councilmeeting <councilmeeting@toronto.ca>
Cc: Leila Sarangi <leilasa@familyservicetoronto.org>
Subject: [External Sender] Urgent Letter re: Employment Services Transformation

Good afternoon,

Please see below for our letter that we sent to Deputy Mayor McKelvie's office.

May 09, 2023

Dear Deputy Mayor Jennifer McKelvie,

The City has a historic and deep commitment to supporting diverse people receiving social assistance. Their well-being is now at risk in the new Employment Ontario Transformation.

I write on behalf of Ontario Campaign 2000 to recommend the following actions by City Council in order to mitigate anticipated harms to people receiving social assistance.

Ask the provincial government for a delay in the pre-qualifying bidding process that is due June 5, 2023, for the Service System Manager (Employment Ontario Transformation) on the following grounds:

- i. This is a significant decision that most members of the Council and community leaders have had little time to review.
- ii. This is a major policy shift occurring without the new mayor in place. The SSM decision should be made by Council that has an elected Mayor. The decision about the SSM bid has significant implications for the City as a corporation and as the government with responsibility for people receiving social assistance.
- iii. The evaluation results (Gos Gilroy Consultants) of the SSM model in other regions have not yet been shared. All potential bidders should have equal access to this evaluation to better assess the feasibility and appropriateness of submitting a bid.

2) Direct City staff to prepare the pre-qualifying bid in order to keep the City's options open for now. The full bid is not due until late summer/fall. This gives Council and staff and community partners a chance to explore all possible options, particularly to minimize harm to people receiving social assistance.

3) Direct City staff to work with non-profit community organizations and civic leaders to research the impacts of the SSM model on people who receive social assistance and to develop possible alternatives that will best serve diverse people receiving social assistance.

We acknowledge the real risk factors identified by the City staff. However, there also are very high-risk factors for people receiving social assistance. The City has a responsibility to these people, and simply walking away from the process will not help them.

If the City gives up this role, after providing services to Toronto's poorest citizens for 130 years, it will be very difficult to restore that capacity. Let's make sure the City and your community partners have all the evaluations and information needed and have explored all possible alternatives before turning down the opportunity to bid to be the SSM.

Sincerely,



Mithilen Mathipalan
Coordinator, Social Action
Ontario Coordinator, Campaign 2000

T: 416.595.9230 x 298| Cell:416.666.8491
E: mithilenma@familyservicetoronto.org
W: familyservicetoronto.org
A: 355 Church Street . Toronto . M5B 0B2

This e-mail is confidential and subject to copyright. Any unauthorized use or disclosure is prohibited.
If this message was received in error, please notify the sender.