



Friday, May 5, 2023

City Council councilmeeting@toronto.ca
Toronto City Hall
100 Queen Street West
Toronto, ON M5H 2N2

To the Members of City Council:

**Re: Support for Agenda Item DM6.3 - Micro-mobility Couriers May 10-12 2023;
Deferred from March 29-31, 2023 Meeting Agenda Item MM5.7**

The Bay Cloverhill Community Association represents 18,000 individuals in the Yonge/College/Queen's Park/Charles neighbourhood in University Rosedale Ward 11 and Toronto Centre Ward 13. There are many vulnerable senior citizens and families in the area who are concerned with the numerous bikes and e-bikes that ride on sidewalks, with food delivery couriers being the worst offenders. Since the pandemic, there have been an increasing volume of food deliveries and residents are likely to continue using this service given the availability and convenience.

While the province controls the majority of licensing and regulations for micro-mobility devices, there are measures that the City of Toronto can undertake to make the sidewalks safer for pedestrians.

Require Cyclist Identification

There have been many near misses and collisions between pedestrians and bikes/ebikes on the sidewalk. Since there is no insurance or identification required of bike/e-bike operators, it is almost impossible to file accurate police reports and file an insurance claim when an individual is injured. Bike couriers should have some sort of mandatory identification, such as a front and/or rear licence plate, and/or company identification with unique employee identification number on a safety vest.

Educate Cyclists

All bike couriers should have education on the use of bike lanes and that they must walk their bike/e-bike when on the sidewalk. Bike loop stands should be located near restaurants and residential buildings to allow bike couriers to secure their bikes while making pick ups or deliveries. This would also keep building entrances clear to allow pedestrians easy access to/from entrances. Signage would be beneficial to educate cyclists and can be as simple as a 'Walk Your Bike' sign painted on the sidewalk, as has been done on the north side of College Street, east of University Avenue/Queen's Park Crescent.

A Strong Voice for A Strong Community

Enforcement

We have been working with the Community Response Unit at 52 Division of the Toronto Police Services since last year and they launched an effective enforcement/education program for bikes/e-bikes on sidewalks called “Project Safeguard”. This resulted in 256 tickets being issued to cyclists and 40-50 tickets to vehicles illegally parked in bike lanes in the inaugural two month period last Fall and will be re-launched again this Spring. This program is needed city wide and should be operated annually every Spring and Fall.

Please recommend this item for City Council’s approval for the session starting on May 10, 2023.

Sincerely,

BCCA Executive

Christine Dingemans, President
Marilyn Tait-McClellan, Vice President
Cathy Carnevali, Secretary

Norman Waite, Treasurer
Kathryn Holden, Ex-Officio

cc: Councillor Dianne Saxe, Ward 11, City of Toronto Councillor_Saxe@toronto.ca
Councillor Chris Moise, Ward 13, City of Toronto Councillor_Moise@toronto.ca
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College Street
east of University Avenue/Queen’s Park Crescent



Charles Street West
east of University Avenue/Queen’s Park Crescent