

City Council councilmeeting@toronto.ca
Toronto City Hall
100 Queen Street West
Toronto, ON M5H 2N2

May 9, 2023

To the Members of City Council:

Re: Support for MM5.7 - Micro-mobility Couriers Deferred from March 29-31, 2023 Meeting to May 10-12 2023 Meeting

The East Waterfront Community Association covers the area East of Yonge Street to West of Cherry Street and South of Lake Shore Boulevard East to the Waters' Edge Promenade in Ward 10. There are many vulnerable senior citizens and families in the area who are concerned with the numerous bikes and e-bikes that ride on sidewalks, with food delivery couriers being the worst offenders. Since the pandemic, there have been an increasing volume of food deliveries and residents are likely to continue using this service given the availability and convenience.

While the province controls most of the licensing and regulations for micro-mobility devices, there are measures that the City of Toronto can undertake to make the sidewalks safer for pedestrians.

Require Cyclist Identification

There have been many near misses and collisions between pedestrians and bikes/e-bikes on the sidewalk. Since there is no insurance or identification required of bike/e-bike operators, it is almost impossible to file accurate police reports and file an insurance claim when an individual is injured. Bike couriers should have some sort of mandatory identification, such as a front and/or rear licence plate, and/or company identification with unique employee identification number on a safety vest.

Educate Cyclists

All bike couriers should have education on the use of bike lanes and that they must walk their bike/e-bike when on the sidewalk. Bike loop stands should be located near restaurants and residential buildings to allow bike couriers to secure their bikes while making pick ups or deliveries. This would also keep building entrances clear to allow pedestrians easy access to/from entrances. Strategically located signage would be beneficial to educate cyclists.

Enforcement

Toronto Police Services should be involved in educating cyclists to walk their bikes/e-bikes on the sidewalk and issuing tickets for aggressive behaviour/repeat offenders. Vehicles parked in bike lanes should be ticketed.

Safe Operation Bylaw

We strongly encourage the City Council to create a bylaw for the safe operation of micro-mobility devices that identifies:

- where micro-mobility devices may be operated (for example, on roads and bike paths, in parks and on trails).
- where micro-mobility devices may park.
- whether a business permit or licence is required for companies that employ micro-mobility device users.
- whether insurance is required (the type and coverage).
- how people can give feedback on micro-mobility device use in their municipality.
- safety equipment to be worn by micro-mobility device users, and
- other considerations relevant to the use of e-scooters in the municipality.

[Electric kick-style scooters \(e-scooters\)](#)

Please recommend this item for City Council's approval for the session starting on May 10, 2023.

Sincerely,

David Chan - President

EASTWATERFRONT COMMUNITY ASSOCIATION

cc: Councillor_Malik@toronto.ca