

From: [Jackie Yu](#)
To: [councilmeeting](#)
Subject: [External Sender] Fwd: Mrs. Li
Date: October 10, 2023 1:58:58 AM

To the city clerk .

Please add my Upstairs [REDACTED], neighbor Kit Li Comment to the agenda for the october 11, 12 and 13, 2023 City Council meeting on Item 2023 DM 11.1 On Ombudsman Toronto Report : An investigation into Toronto Community Housing Corporation 's tenant Complaint's process. We all understand that our comments and the personal information in this email will form part of the public record and that my name and Kit Li name will be listed as a corresponding on agenda and minutes of City Council or its Committees . Also Understand that Agendas and minutes are posted on line and our name may be indexed by search engines like google.

Please omit our name, Postal code and email and please respond to confirm that you have received this comment.

Thank You

Jackie Yu
[REDACTED]

----- Forwarded message -----

From: Jackie Yu [REDACTED] >
Date: Tue, Oct 10, 2023 at 1:46 AM
Subject: Re: Mrs. Li
To: Kit H Li <[REDACTED]>

Hello Kit.

Thank you for allowing me to share Mrs Li and your unfair situation with the City Council. I witnessed your family's Human Rights Seriously violated by Toronto Community Housing as Mrs. Li has many strokes and is unable to move. Many times attempting to get an internal transfer does not even allow your family to be on the waiting list.

I did bring your case to TCHC Board attention, nothing Management wanted to help in a meaningful way. Mrs. Li and Your situation didn't get improved, Currently New council and new Mayor, she working on Canada- Ontario Housing Benefit (COHB) program, there is provided ability for tenants to shop all available options , the portable Housing benefit tied to the household and not tie to the unit . This is particularly true for seniors living will be less of a burden on nursing homes and long term care homes. where the number of beds available is very limited, which is public good and will result in overall cost saving to the government, I hope you will feel better

Best Regards.

Jackie Yu
[REDACTED]

On Mon, Oct 9, 2023 at 4:53 AM Kit H Li [REDACTED] > wrote:

Hello Jackie

Thank you for concerning how my Mom coming down the stairs from the third floor to the Hospital for the Pacemaker and Cardiologist checkups after Heart attacks and multiple Strokes since 2009.

I'm so sorry that you were tearing up witnessing her struggle to coming down and going up the stairs while I was carrying the wheelchair, even with her Granddaughter's help, She was so exhausted ended up kneeling on the floor!

It's heartbreaking to have a 95 years serious ill great grandmother to suffered unnecessarily.

You were aware of the rest of the story about transferring to an appropriate apartment in the same neighborhood or the same building we were living in for the past 40 years, also within walking distances to her Doctors and treatments being denied.

Instead we were offered apartments in other cities with the take it or leave it approach no waiting list allowed along with cold hearted remarks.

I asked for the 2nd floor in the same building, the tenant could be moving out but was told the unit was taken , didn't she just told me no waiting list or no waiting for us?

My brother has Polio, He's wheelchair bound, my Mom couldn't go down, He couldn't come up the stairs they only got to see each other briefly on her way to the hospital for checkups twice a year and she's already 95.

Recently an apartment available on the ground floor and my next door young man moved in instead of offering to the 70 and 95 years sick old ones.

Where's the Humanity? Couldn't believe that happened in Canada!

Thank you for looking out of the silence ones on the third floor.

Kit Li
[REDACTED]

Please forward to the City council if necessary.

Sent from my iPhone