

From: [Jackie Yu](#)
To: [councilmeeting](#)
Subject: [External Sender] Fwd: More pictures
Date: October 10, 2023 1:25:07 AM

Please respond to confirm that you have received this comment, Please omit my postal code, address and email.

Hello City Clerk.

Please add my forwarding Comments to the agenda For October 11, 12 and 13 City Council Meeting is DM 11.1 - Ombudsman Toronto Report: An Investigation into Toronto Community Housing corporation's tenant Human Rights Complaints Process.

I understand that my Comments and the personal information in this email will form part of the public record and that my name will be listed as a correspondent on agenda and minutes of City Council or its Committees. Also, I understand that Agenda and minutes are posted online and my name may be indexed by search engines like Google, I give my consent and please omit my address, Postal code, and email address.

Comments:

Dear Toronto City Councillor,

My name is Jacqueline (Jackie) Yu. I am a TCHC tenant. TCHC used unfair access Policy to discrimination against me. Violating my Human Rights encouraged bully tenants who came to the lawn in front of my unit windows physically harassed and intimidated me and TCHC Regional General Manager and His team used unfair access policy against me. I am the only tenants in the whole project NOT allowed Have access to water my lawn, TCHC dried up my lawn and NOT re-planted it for me to make sure my lawn became empty dried lawn, Not allowed me decorating my lawn and not allowed me to decorate any seasonal decorations such as Halloween and Christmas season for punishing me for not agreeing to open up my lawn directly joined in front of my unit windows area as common space. While all townhouses as photos showed, all allowed decorated their front lawn and re-planted the Flowers for them and allowed them water the lawn and flowers as photos showed. My lawn flowers dried up and became dried lawn as photos metal fence showed because I am not allowed to go inside my lawn to water my lawn and I am not allowed to decorate my lawn to show the Regional General Manager has Absolutely power to control and Manipulate me by using Unfair access policy to target me without any senior staff oversee the unfairness policy and turn the blind eyes and deaf ears to all my concerns brought to their attention.

Unfair Access policies continually apply in our project to target our building, and me. Our building for over 2 years not allowed me water the lawn and not replaced the dried flowers allowed it became dried lawn and flowers dried up to die, I only hung up 1 Christmas green in my gate was ordered by staff I needed to removed it in 2021, all my christmas decoration worth more than \$1000 brought it from my children before my children brought it I did asked and approval from Manager Dennis wilson before My children brought it for me to celebration my new fence and wanted cheered me up for christmas Season while I just beginning to recovering my serious illness. I got approval then my children spent that much

money and the same department NOT allowed me have access into my lawn just because I am not agreed to open up my lawn for common space allowed the tenants Not lived in my building came in front of my unit windows for large group of social gathering, and they all have their own Private backyard, Private Balcony and front yard as all these photos showed.

Despite I spent that much hard work since 2006, I am is the only person tidied my lawn since 2006 and in 2020, designed my lawn and flower bed approval By TCHC and permitting me to shop around and providing my drawing and TCHC provided the flowers, shrubs and planted in my lawn and provided me with water hose to water my lawn, after a year, Proposal by the non real secret outsider wanted to control and used our building for illegal activities for privat run business to gain the profit forceily me agreed turn my lawn right in front of my unit windows as common space, if I am not agree, I am not allowed go inside my lawn water my flowers and shrubs consequence my lawn became dried empty lawn and flowers dried up and lawn became dried lawn.

I was Not allowed to go into my lawn is ordered by the Regional General Manager and all My children's money and good intentions were wasted just because the Regional General Manager allowed Dictated the way he wanted without anyone overseeing the very ill character as Human Being and ill Management of abused power, freely to harass and discrimination individual Vulnerable tenant, by passed Human Rights, legal obligation as Management responsibility.

Violated Human Rights shouldn't happen in any circumstance and shouldn't happen in any organization. It is very shameful as people have authority over the tenant to encourage intimidation, Physical harassment behind the corruption plan and send secret emails to individual bully tenants as protection to harass me, a chronicle ill senior without consequence.

Without feeling shame, sneaking sent two electrical trainees jumping over into my lawn with a long ladder, tools and equipment climbing up to my windows, looking through my unit without a mentor or master to oversee their electrical work. Disconnecting my front lawn light from my inside unit without notifying me while I am still sleeping in my bed just wanted to erase the fact that, I am is the fact the only tenant paying my electric bill to light up my lawn since the day one my front lawn light put up in my exterior front wall on East and West Side to light up my lawn.

All townhouses tenants every year Regional Management operations re-planted all flowers for them, their newly planted flowers just planted this year around July, 2023.

Regional Management Operations Using two tiers selected a policy to discrimination our building and Myself, by knowing that I am a chronically ill senior and Why forced me to open up my lawn not provide me with Peaceful enjoyment and encouraged Physical attack, harassment and unfair access policy to target me.

Knowing that my metal fence is officially approved by TCHC former CEO Kevin Marshman and referred to Facility Management with my input designed, why forced me to open up my lawn as common space right in front of my unit windows. Pain-killers make me very tired and need rest for self care.

As Photos showed, townhouses used their own common space to decorate as they wish to celebrate the Halloween Seasonal holidays, Why did I need to force open up my lawn to allow an outsider to come to my empty lawn. Why Our building lawn flowers not re-planted and not allowed me water the flowers for more than TWO Years while all

townhouses allowed water their lawn in day and night , Townhouses re-planted their flowers and planted every years by TCHC , they just planted in July , 2023, Our building NOT allowed Re-plant new flowers and NOT allowed water the lawn as Photo showed Our Lawn became Dried LAWN and shrubs dried up as photos showed. TCHC Using unfair access policy to target me as the regional General Manager interpretation affected my mental health and Psychology well being. It needed to be stopped.

Dear City Councillor

I requested City Council considering approved separate our building from TCHC, and transfer our building to the Heritage Building Division, Under protection of Heritage Act and converted it to comply with Accessibility For Ontarians with Disabilities Act, ensure our building NOT as Regional General Manager in Central claimed, " As 11 Sullivan Street is not considered to be an accessibility Community, none of the residential units can be considered to be accessible. It is NOT good policy if the Regional General Manager in Central claims is true.

Our building was built in 1919 with 12 feet High Ceiling and was former RCMP Headquarter with trendy modern Character. Have huge potential to transform into one of the kind trendy buildings in Toronto.

Thank You all for your consideration

Yours Sincerely

Jacqueline (Jackie) Yu

[REDACTED]

----- Forwarded message -----

From: **Jackie Yu** [REDACTED] >

Date: Sun, Oct 8, 2023 at 8:17 PM

Subject: Re: More pictures

To: Kit H Li <[REDACTED]>

Hello Kit .

Thanks for your concerns about the unfair access policy in our project, Using unfair access policy to target our building residents , TCHC targeted me to not only not allowed me to water the lawn and flowers and make sure our building lawn and flowers dried up to die while townhouses not only allowed water the lawn and replaced flowers every year. Even If I hung up only one wreath in my gate at Christmas time and demanded it from TCHC I needed to remove it and as you know, I am not allowed to water our lawn despite Facility Management putting up the water host for me. This kind of unfair access policy , our building being targeted and harassed by this kind of unfair access policy needed to be brought to the Solution team first , following the Ombudsman office , City Council attention. If you agree.

At this time, I sent our concerns about unfair access in our project to target our building

residences to Management First.
I am looking forward to your next instruction.

Thanks for your photos and your concerns for our fairness.

Best regards.

Jackie Yu ,



On Sun, Oct 8, 2023 at 6:30 PM Kit H Li <[redacted]> wrote:

Hi Jackie
Took more pictures for your files.



Kit

Sent from my iPhone







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