

From: [Jackie Yu](#)
To: [councilmeeting](#)
Subject: [External Sender] Fwd: Naked man alerts
Date: October 9, 2023 11:30:06 PM

Attention: Ana Benavides.

To the City Clerk:

Please add my comments to the agenda for October 11, 12 and 13 City council Meeting is DM 11.1 - Ombudsman Toronto Report: An Investigation into Toronto Community Housing Corporation's Tenant Human rights Complaints Process.

I understand that my Comments and the personal Information in this email will form Part of the public record and that my name will be listed as a correspondent on agendas and Minutes of City Council or its Committees. Also, I understand that Agendas and minutes are posted online and My name may be indexed by search engines like Google. Please omit my Postal code , email address . Thank You.

Comments:

Dear Toronto City council,

My name is Jacqueline (Jackie) Yu , I am a TCHC Tenant, I am supporting the Ombudsman Toronto Report: An investigation into Toronto Community Housing's Tenant Human Rights Complaints process.

TCHC Regional Management Operation NOT responded and ignored our building safety issues requested by me and my fellow tenants continually requested to extend our metal fence along our landscaping to prevent the outsiders from accessing our unit through our ground floor large unit windows directly joined in our landscaping . Our reasonable requests are being ignored. Regional General Manager responded that our lawn directed facing joined our unit are common space shared with the townhouses tenants which all townhouses unit all have their own private fencing backyard /or private balcony and front yard in separate buildings . Why could townhouses, their client's or guests and their sublet tenants and themselves occupy our landscaping for all illegal activities, Do we need Sleep? City By Law no Maximum capacity? All ignored and using unfair Access policy , two tier systems violated all our rights as Tenants in TCHC at the [REDACTED] Street apartment building.

Naked men and dogs are allowed to have access right in front of our unit windows all the time as photos showed and have access enter our units through our large windows, all our bedrooms, living room , dining room , kitchen windows are all facing our direct open lawn . Outsiders, drug dealers . dogs and large group of social gathering in front of our unit windows for wild parties, fighting and threw the wine bottles and damaged my westside windows and just replaced on June 1, 2021, dog poop laid openly for 3-4 days in weekend and long weekend without staff clean up due to Staff only worked on weekday before 4: 30 PM . Our safety , peaceful enjoyment not provided by TCHC Operation Regional General Manager and his team in front of our all unit windows are Common space for all townhouses

tenants who live in separate buildings and all townhouses tenants have their own private fencing backyard or private balcony and front yard.

As the Regional General Manager classified in front of our unit windows a common space, It attracts drug dealers, for drug dealing, Large groups of social gathering for wild parties, fighting, trespassing, dog training centres, Dog park, Garbage dumping and even sex trading right in front of our windows.

Regional General Manager and his team, turned blind eyes to the illegal activities, underground business partnering with corruption non real Tenants engagement Refresh as a tool, classified our lawn right in front of our windows as common space forcedly open up my lawn attempting to run the illegal activities in front of our unit windows by claiming in front of our unit windows are Common space for tenants not living in our building allowed illegal activities right in front of our unit attracted many trespassing, drug dealers, dogs, outsiders trespassing into our lawn, ignored our Human Rights and peaceful quiet enjoyment and safety. lack of knowledge of the legal obligation as Management responsibility is the problem itself. By Passed Human Rights, Tenants charter, interpretation as it sees fit to suit the improper management, direction focus on how to turn our public resource into a money machine by not missing any possible opportunities to grab money development underground business at the expense of the vulnerable tenants. Shut tenants complaints channel by referring all the complaints files to Regional General Manager who is the person who created the issues at the first place, closed the complaint tenants file by providing the false management reports or just simply ignored the complaints by closing the file.

Regional Management operation and Tenants Engagement Refresh used a misleading Scam way to operate TCHC, it should be concerning all of us. In this new Tenant Engagement Refresh, All tenants funding are non transparency and no accountability, None of the tenants in our buildings being invited to the funding Table in July, August, 2023.

All Tenants funding on paper only, none of our building tenants got any funding as TCHC web-post claimed. It is a fraud, non truth claiming in paper, regardless We DON'T need this kind of corruption System, please remove all the tenant's funding and transfer all Section 37 fund and all funds to City to Build more houses, not allow TCHC nonsense false claims, corruption team in name of the unknown tenants, using misleading information to corrupt the system.

Please check into our building complaints since 2020 over 100 complaints from our building with no tracking number provided in most cases, only selected complaints provided tracking number, Supporting my claims documents upon request. Please feel free to email me or contact me any time for supporting documents.

All our building safety issues being ignored and all the illegal activities, underground business such sublet the unit to outsider as business for much higher rent and secretly put those run secret business non living tenants in our project as TCHC Official secret Community Representatives to make decision and control our building development plan without our input, consent or knowledge. My name was also secretly put in the TCHC Official record as Community Committee members without my consent or knowledge and falsely claimed I lived at 21 Sullivan Street unit 101 without my knowledge. For the purpose to add more tenants' names in this corruption team without the affected tenant's consent, knowledge or input to show, it is real tenants engagement refresh, In reality 21 Sullivan Street is town houses no such address unit 101, All report are false management report including tenants Table fund, claimed in WEB Post, tenants table fund

table in July and August in 2023 at 150 River Street, The truth is none of the tenants know that in our building or being invited to the tenants Funding table , we don't even know or not being invited. We only found it out in a webpost afterward. The funding goes to where ??? It is FRAUD , all reports and funds are FRAUD , Nothing goes to [REDACTED] due to no tenants at [REDACTED] being invited or information NOT being posted, all in secret including the non real funding table.

Independent Investigation is necessary to investigate where the fund in Funding table goes , why our building none of the tenants know it and none of the tenants in our building being invited goes to the funding table. Stop using Tenants Engagement to corrupt all the Tenants table fund, PB Fund, Section 37 funds. In reality, our building got nothing since 2019 and in the name of the non real Tenants Engagement refreshes dictated the way heading to non transparency and no accountability , further targeting the vulnerable tenants.

Supporting document of Regional Management Operation partnering with non real tenants Engagement Refresh corruption documents upon request.

Regional General Manager John Kraljevic responded to my request that My [REDACTED] unit Be classified as a disabled Unit as I have numerous Medical Issues that needed to be accounted for, in fact I am medically classified as disabled with accessible Parking Permit by service Ontario.

Regional General Manager responded as follows:

The AODA (Accessibility for Ontarians with Disabilities Act) is the governing law that sets out a process for developing and enforcing accessibility Standards. People with disabilities and industry representatives work together with the government to develop the standards.

The construction of your current home at [REDACTED] Occurred at a time when Accessibility Requirements were NOT considered during the construction and as such , [REDACTED] is NOT considered to be an accessible community for a number of reasons. Most specifically , [REDACTED] Lacks Accessible entrance and exits which provide access to the interior unit. for people with disabilities. There are stairs that lead to each unit and there is no elevator in the building. As [REDACTED] is not considered to be an accessibility Community, none of the residententil units can be considered to be accessible.

According to Our Regional General Manager 's interpretation , all our lawn right in front of our bedroom , living room, dining room, kitchen room are common space for all tenants not living in our building for wild parties, Large groups of social gathering, dog park, dog training centre in front of our windows. We needed to open our windows including bedroom windows . We needed open windows on hot days and outsiders could have access to our unit through our large windows.

It is my experience that the TCHC regional Management Operation that is tenant facing is not serving tenants well. In my opinion, the management layers in that direction interfaces with tenants are not supportive of tenants' needs and accommodations , and would rather use what I have perceived to be bullying and intimidation tactics to silence vulnerable tenants. The reality is that without a widely available COHB program , there is no ability for tenants to shop all available options: the only option is Toronto COmmunity and

TCG knows this and acts accordingly . There needs to be better responses from TCHC to tenants' complaints which meaningfully address tenants' concerns , and the ability to address each tenant's unique circumstances instead of a one size fits all model. Housing.

I also believe that there should be a reform And Expansion of the Canada- Ontario Housing Benefit Housing Benefit should be tied to the household and NOT the unit, Under current TCHV system, No transparency and no accountability , free interpretation to fit the corruption plan , no one oversee the operations allowed violated Human Rights, By passed legal obligation leading to GANG corruption at the expanses of the vulnerable tenants.

Please respond to confirm that you have received this commnet.

Sincerely,

Jacqueline Yu

[REDACTED]

----- Forwarded message -----

From: **Jackie Yu** [REDACTED] >
Date: Mon, Oct 9, 2023 at 1:22 PM
Subject: Re: Naked man alerts
To: Kit H Li [REDACTED] >

Hello Kit.

Thanks for your concern our building safety at [REDACTED] , I will followed your instructions , concerns of our building safety , no Human Rights protection along with my same concerns to City Council meeting on October 11, 12 and 13 , 2023 , agenda DM 11.1 - Ombudsman Toronto Report : An investigation into Toronto communities Housing corporation's Tenant Human Rights Complaints Process.

Our Concerns of safety, No Human Rights protection will form part of the public record and that our name will be listed as corresponding on agenda and minutes of City Council or its committees, also Agenda s and minutes are posted online and our name may be indexed by search engines like google.

Thanks for concerns our building continually improper management ignored our safety, Human Rights.

Best .

Jackie Yu

[REDACTED]

On Mon, Oct 9, 2023 at 5:40 AM Kit H Li [REDACTED] > wrote:

Hi Jackie

Naked man wandering outside of your windows.

Stay vigilant!

Kit



Sent from my iPhone