



Shelter System Pressures and Responses, including Planning for Winter 2023/2024

Significant pressures in Toronto's shelter system

- Toronto's shelter system is full; every night the City is sheltering 10,700 people (approximately 9,000 in the shelter system and 1,700 people outside the system in bridging hotels and Canadian Red Cross programs) in addition, the City is unable to provide shelter to hundreds of people requesting a space.
- People are once again camping outside of SSHA's intake and referral centre at 129 Peter Street.
- There continues to be a humanitarian crisis of refugee claimants requiring shelter in Toronto and across the country.
- SSHA projects that there could be as many as 4,500 refugee claimants inside the City's shelter system by the end of the year, accounting for 50 per cent of all shelter spaces available in Toronto.
- The City expects demand to continue to rise during the final months of 2023 and into 2024, for many reasons including, but not limited to, insufficient affordable housing supply, increasing costs of living, inadequate wage and income supports, and an increase in the number of refugee claimants arriving in the city.

Toronto's shelter system is full, and demand for shelter services is at an all-time high.

Figure 1: Nightly occupancy in Toronto's shelter system

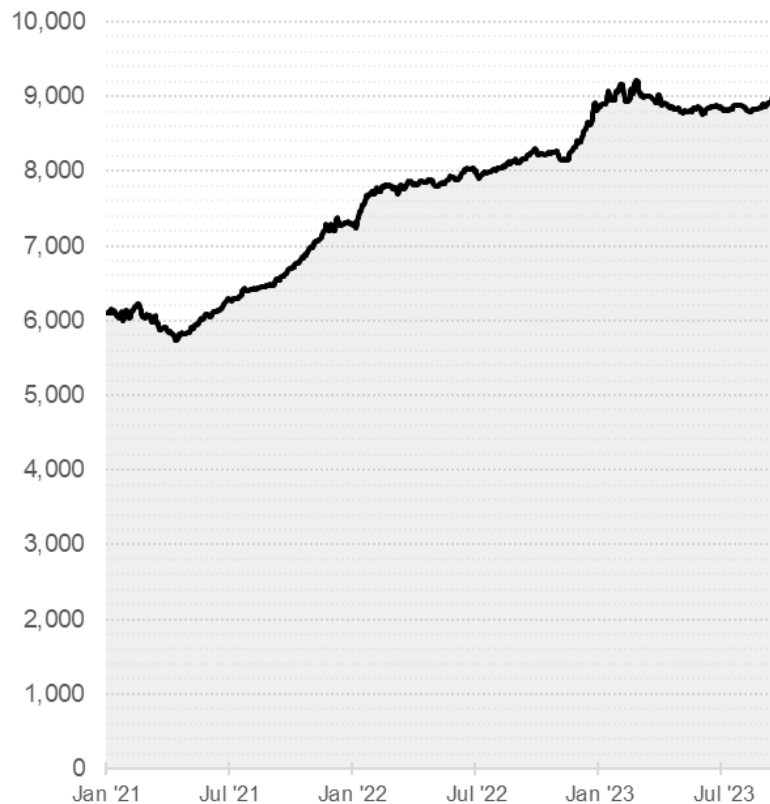
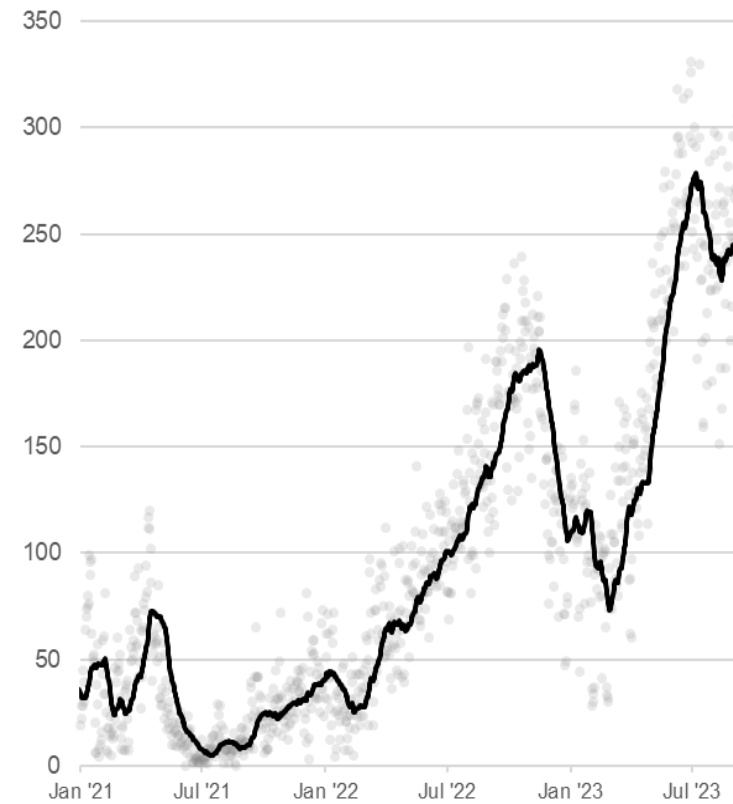


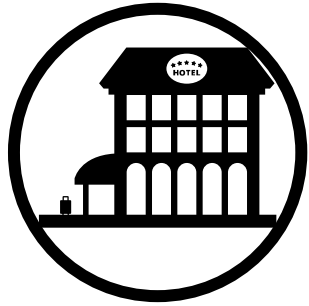
Figure 2: Daily unmatched callers at Central Intake



Winter Planning

- As directed by Council, SSHA is reporting back to ECDC on details about the Winter Services Plan 2023/2024
- SSHA began preparing for winter 2023/2024 at the end of last winter, in April 2023.
- Following EC3.13 “Review of policies and procedures related to Warming Centres”, SSHA has been working with CREM to identify space for warming centres and 24-hour respites
- Warming Centres in 2023/2024 will activate when: it is -5 degrees Celsius and/or when Environment and Climate Change Canada issues freezing rain, snow squall, winter storm, snowfall and/or blizzard warnings

2023/2024 Winter Services Plan



Maintain
and Add
Capacity



Warming
Centres and
24-hour respite



Enhanced
Street Outreach
Response



Supportive
Housing

2023/2024 Winter Services Plan Summary

Maintaining and adding capacity	Up to 180 spaces at three existing locations
Warming centres	Up to 170 spaces at four locations
24-hour winter respite	Up to 40 spaces
New housing opportunities	Up to 275 units
TOTAL	Up to 390 spaces and 275 units

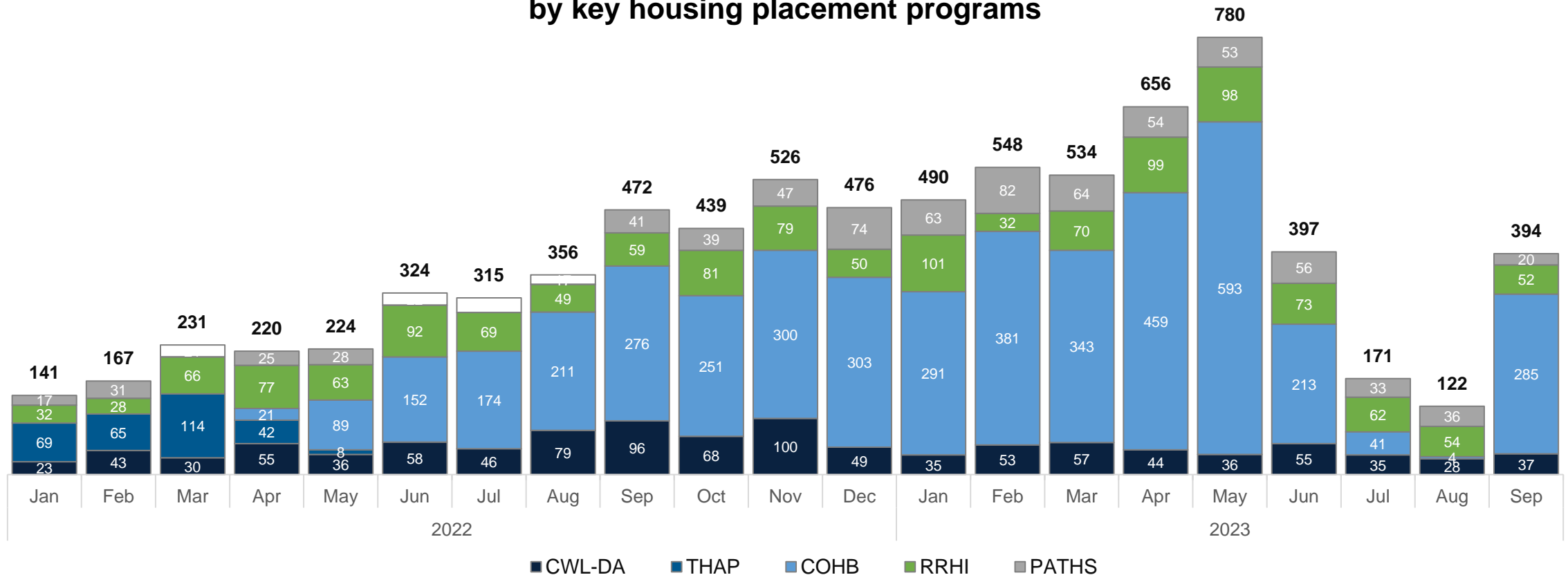
- Enhanced street outreach response
 - Streets to Homes adds one extra outreach team on the day and evening shifts and two extra teams on the overnight shift. They also provide blankets, sleeping bags, and warm winter clothing to people living outdoors throughout the winter.

Increasing financial contribution of the City over time

	Actual			Adjusted Budget
(In Millions)	2020	2021	2022	2023
Gross Costs	511.59	624.47	711.63	710.78
Net Costs	167.42	151.03	378.98	494.67

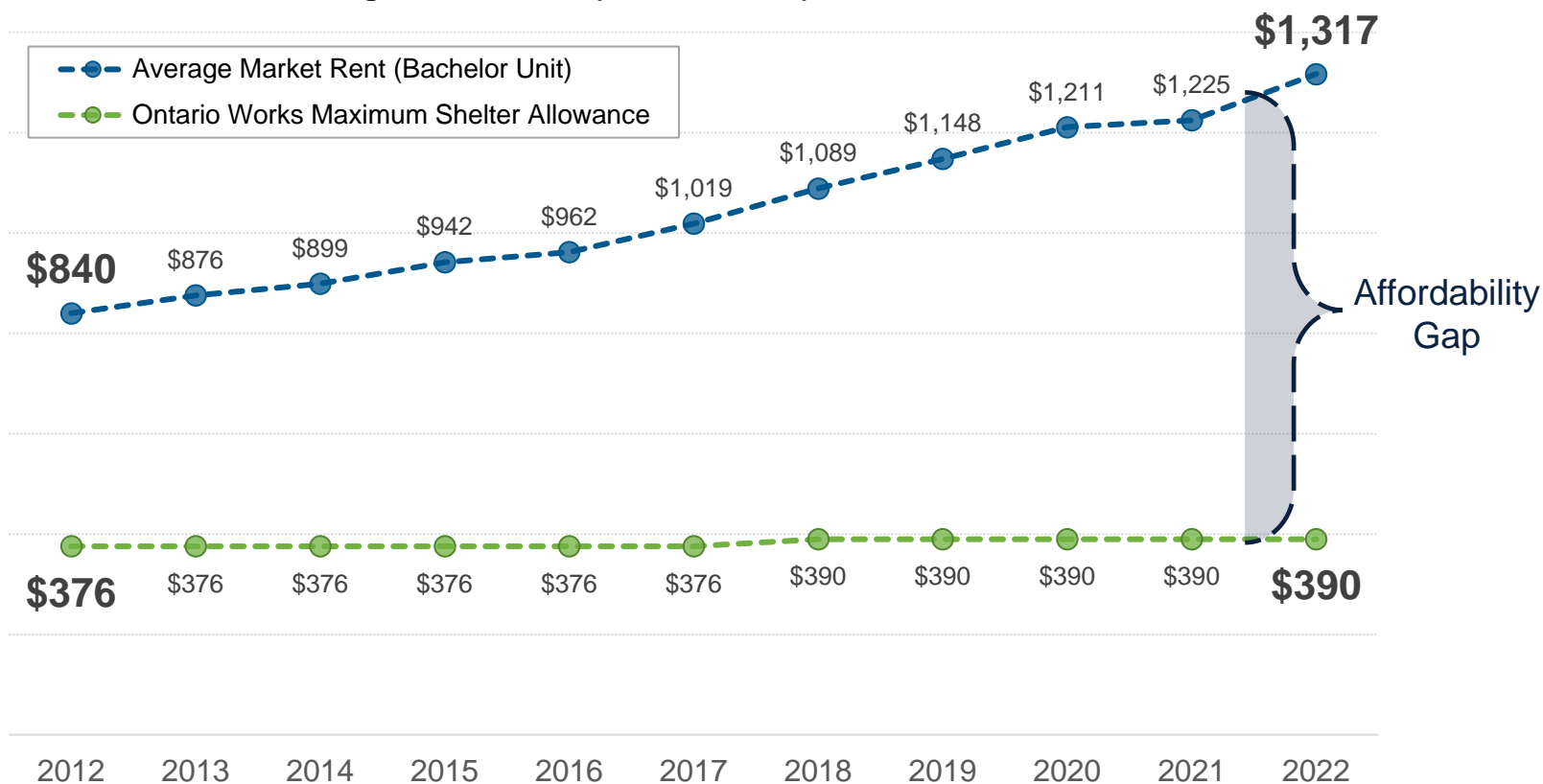
Housing outcomes driven by key housing placement programs

Total individuals housed by key housing placement programs



Affordability gap continues to widen

Ontario Works Maximum Shelter Allowance (1 person) & Average Market Rent (Bachelor Unit), Toronto, 2012-2022



4%

Increase
in shelter
allowance

57%

Increase
in rent