

Councillor
Gary Crawford

100 Queen Street West, 2nd Floor Suite A11, Toronto ON M5H 2N2



Date: January 19, 2023
To: Board of Governors of Exhibition Place
From: Councillor Gary Crawford
Subject: Recognition of Staff at Exhibition Place

SUMMARY:

Exhibition Place employee(s) recognized by the Board for recent outstanding accomplishment:

1. 2022 United Way City of Toronto Campaign

Each year in an effort to build a better city, the City of Toronto Public Service Staff, along with all Agencies, Boards, and Commissions participate in the annual city-wide fundraising program in support of United Way Toronto & York Regions.

Ms. Catherine de Nobriga is recognized for her dedication and hard work managing the 2022 United Way City of Toronto Campaign for Exhibition Place.

This year, Exhibition Place raised a grand total of \$2,786.30 for the United Way of Toronto Campaign. In 2022 we focused our efforts on a few of the City Programs - Employee Pledge, BINGO, and the Cash Raffle, along with our events that have been successful in the past Ghost Walks, Old Technology Sales, and an online auction. Over the last 18 years Exhibition Place have contributed \$94,870.65 to the United Way Toronto & York Region campaigns.

2. In light of the COVID-19 pandemic and the hybrid model still in effect, many non-union staff continue to work remotely, so we continued to pause both the Employee Recognition Program and the Corporate Social Responsibility Program in 2022.

The Employee Recognition Program, launched in January 2011, had as its mandate the commitment of Exhibition Place and all our employees to continuous improvement to consistently offer customer service that exceeds expectations, and to treat others as we would like to be treated.

The Corporate Social Responsibility Program commenced in 2014 and provides to each staff member their own report card on their individual everyday use and practices, so that each employee can see and set their personal goals for improvements. The areas focused on are mode of transportation to work; energy savings in the office; paper consumption; participation in

Tel: 416-392-4052
councillor_crawford@toronto.ca
www.councillorcrawford.ca

our recognition program; and volunteer participation in various staff committees and community outreach.

We plan to change the focus of the Recognition Program to celebrate continuous improvement and customer service excellence for all employees. We will remove highlighting a single staff member in both programs at year end (Employee of the Year and CSR Employee of the Year) and look to review and implement changes to both programs in the 4th quarter of 2023.

RECOMMENDATION:

That the Board of Governors, Exhibition Place:

1. Applaud and extend congratulations to Ms. Catherine de Nobriga for her outstanding efforts on the 2022 United Way City of Toronto Campaign.

Sincerely,

Gary Crawford

Chair, Board of Governors of Exhibition Place
Toronto City Councillor
Ward 20, Scarborough Southwest