

Exhibition Place Security Report - Year-End 2022

Date: March 21, 2023
To: The Board of Governors of Exhibition Place
From: Don Boyle, Chief Executive Officer
Wards: Ward 10 - Spadina-Fort York

SUMMARY

This report provides a summary of the security trends for 2022 occurring on Exhibition Place property, the severity of these incidents, when the incidents are occurring, and how they correlate to grounds visitation based on a quarter by quarter and a year over year comparison.

RECOMMENDATIONS

The Chief Executive Officer recommends that:

1. The Board receive this report for information.

FINANCIAL IMPACT

There are no financial implications to this report.

DECISION HISTORY

The Exhibition Place 2022 - 2026 Strategic Plan has a goal to Exceed Client and Visitor Expectations to ensure visitors have a safe experience through site safety, and as a Strategy to support this goal we will implement a program focused on our visitors, employees, property, and assets to reduce claims in all categories.

COMMENTS

The collection of incident statistics is completed by Exhibition Place Security Staff using the Exhibition Place incident reporting system. Other information such as, client event incident statistics received from show managers/tenants and their security providers are included to generate a database that tracks all reported incidents that take place on/around the grounds. It should be noted that while Exhibition Place Security endeavours to collect information on all incidents by either attendance or follow up with event clients and security partners, not all incidents are reported.

In order to understand the impact of the incidents taking place on/around Exhibition Place grounds, incident severity levels were created and assigned to each occurrence to better classify the incident severity. These incident levels classification is consistent with industry standards.

Incident Severity Levels:

Level 0

An incident that are documented solely for investigation notes for potential future claims such as unsecured doors and safety issues that can be identified as harmful.

Level 1

An incident involving assisting members of the public, by-law infractions, Provincial Offences Act charges, standard first aid, and/or causing a disturbance.

Level 2

An incident that involves no physical harm but does involve property damage or loss under \$5,000.00, a criminal incident considered to be a summary conviction offence, and/or requires professional medical attention but without transport to hospital.

Level 3

An incident involving bodily harm, damages, or losses in excess of \$5,000.00, creates a negative public view, involves assisting an individual in extreme crisis, requiring professional medical attention and transport to hospital.

Level 4

An incident involving serious bodily harm or death, extensive property damage or loss, initiates the Crisis Communication process, severely affects normal operations, serious life-threatening medical incident, and/or involves a criminal incident considered an indictable offence.

Incidents Statistics: The chart below provides a summary of the severity levels on the grounds by quarter and compares them to the security trends of the previous year (2021-2022).

Table 1 - 2021 Incident Levels by Quarter and Year

Quarter Reported	Level 0	Level 1	Level 2	Level 3	Level 4	Total
First Quarter 2021	226	170	114	11	1	522
Second Quarter 2021	210	172	112	7	0	501
Third Quarter 2021	139	150	90	16	1	396
Fourth Quarter 2021	139	64	37	13	1	254
2021 Total	714	556	353	47	3	1,673

Table 2 - 2022 Incident Levels by Quarter and Year

Quarter Reported	Level 0	Level 1	Level 2	Level 3	Level 4	Total
First Quarter 2022	97	22	28	17	0	164
Second Quarter 2022	62	19	32	13	0	126
Third Quarter 2022	55	175	53	97	1	381
Fourth Quarter 2022	33	21	38	20	0	112
2022 Total	247	237	151	147	1	783

Exhibition Place Attendance and Related Traffic

Attendance figures are estimated and includes all Board events, tenant events, general public visitation, and events being held on neighbouring properties (Fort York, Budweiser Stage, Echo Beach, Ontario Place, and Marilyn Bell Park) that generate traffic across the Exhibition Place grounds.

The information provided below is an estimate and does not represent the exact quantity of guests that were present on site. The exact attendance is difficult to calculate given the multiple entrances to the grounds and integration into the neighbourhood. To improve our level of accuracy when collecting attendance details, we continue to work with the Neighbouring Venues, Transportation Partners, Event Services, and clients to better track the number of visitors that will be on site or use the site to move to another location for each event.

Table 1 - Attendance and Related Traffic 2021 vs 2022

Quarter	2021	2022
First Quarter	50,000	199,438
Second Quarter	60,000	1,024,784
Third Quarter	285,000	3,482,287
Fourth Quarter	305,000	1,056,592
Total	700,000*	5,763,101*

* Traffic based on crowd estimates is included in this total

Emergency Incidents

The following chart shows the Level 3 and Level 4 incidents, which pertains to police, medical or fire related events that have taken place. Each emergency incident was reported to Exhibition Place Security during the time it was taking place. Tabulated below are all the incidents that required emergency responses and the comparison to the previous year.

Table 2 - Level 3 and Level 4 Incidents

Quarter	Level 3 - 2021	Level 4 - 2021	Level 3 - 2022	Level 4 - 2022
First Quarter	11	1	17	0
Second Quarter	7	0	13	0
Third Quarter	16	1	97	1
Fourth Quarter	13	1	38	0
Total	47	3	165	1

Security Incidents

Security statistics below show the incidents pertaining to Property and People on the Exhibition Place grounds in 2022 by quarter. It also shows the relationship between the number of incidents and the estimated attendance on/or passing through the grounds.

The Senior Management team continues to work with emergency response agencies to address major incidents as they occur.

Quarter	People	Property
First Quarter 2022	19	38
Second Quarter 2022	16	46
Third Quarter 2022	244	68
Fourth Quarter 2022	28	48
Total	307	200

CONTACT

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SIGNATURE

Don Boyle
Chief Executive Officer