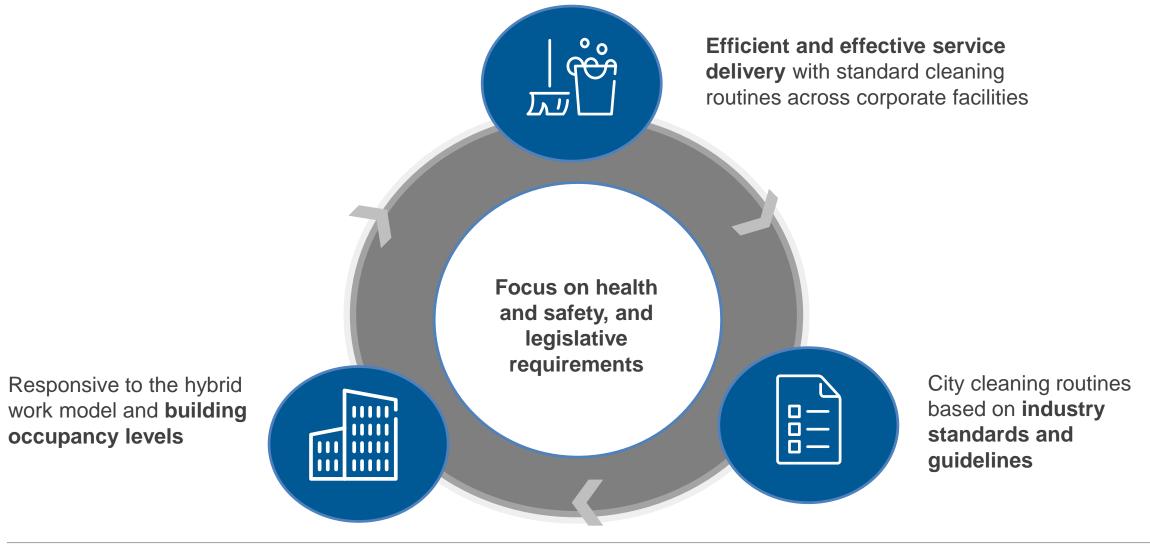
Report Back on Facilities Management Services

Presented by: Patrick Matozzo, Executive Director, Corporate Real Estate Management to General Government Committee on April 20, 2023



Approach to Facilities Management Services





Leverage Industry Standards



Focus on health and safety requirements

 Industry standards for cleaning routines that ensure buildings are safe and clean and that meet the operational requirements of the City.



Efficient and effective service delivery

• Standard cleaning routines across corporate facilities that improve productivity and consistent service delivery.

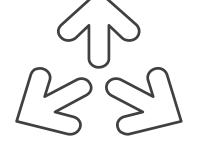


Benefits of work standardization

Prioritize health and safety requirements

Seamless service for essential and emergency service locations

Tools and training to support staff



Service quality that meets the City's operational requirements backed by quality assurance process Align to the hybrid work model for the office portfolio



Thank You

