



Fleet Services Division

City of Toronto

Presentation to General Government Committee

December 6, 2023

Our Leadership Team



General Manager
David Jollimore



Asset Management
Vukadin Lalovic



Transformation
Cris Renna



Maintenance
Abi Thomas



Business Management
Mario Salvagio

Our Mandate, Mission & Vision

The Fleet Services Division provides responsive and efficient fleet management services to City divisions, agencies, and corporations that maximize safety and environmental sustainability and minimize lifecycle costs.

Mission



We demonstrate municipal fleet leadership and innovation in our approach to efficient and effective professional fleet management services.



We ensure safe, reliable, environmentally sustainable, resilient, and economically viable services that are responsive to our clients' needs.



We keep the City moving by enabling City divisions, agencies, and corporations to provide critical services to the community.

Vision

"Fleet Services is a data-driven leader and steward by reducing the environmental, economic, and social impact of fleet vehicles, while maintaining a safe, reliable and available City-Wide fleet".

What We Do

FSD works with City divisions, agencies, and corporations to:



Manage **5,100*** vehicles from procurement to end of life



7% of vehicles are zero emission and **46%** of vehicles are hybrid or use alternative fuels



Advance TransformTO goals and apply a sustainability lens to all areas of Fleet Services' operation



Design vehicles with a focus on public and operator safety, take initiative and lead the industry in specific prevention measures like adding side guards to heavy vehicles like waste collection trucks

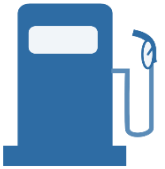


What We Do

FSD works with City divisions, agencies, and corporations to:



Manage the maintenance and repair of the City's fleet while ensuring compliance with legislative requirements



Manage and oversee **23** fuel sites and **215** electric charging stations at **86** locations that provide fuel and energy to over **7,000*** city vehicles and equipment

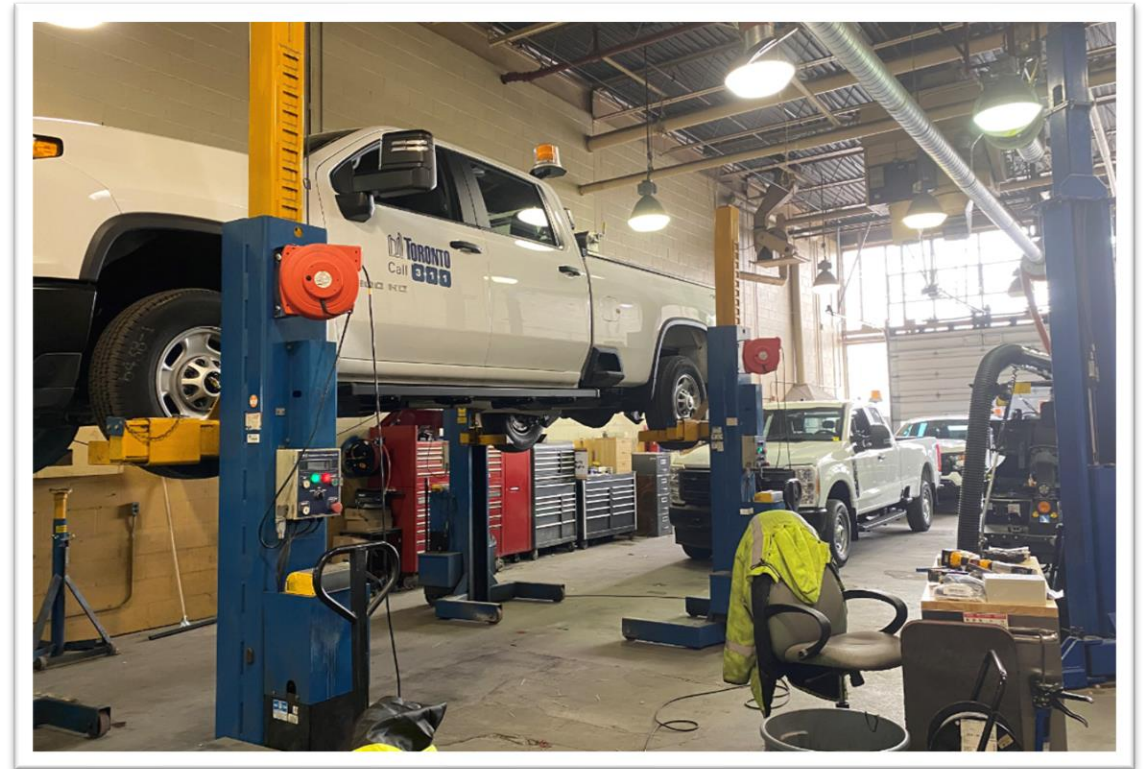


Manage governance and enforcement of safe operation for over 11,000 City operators**

36.5% fleet assets are CVOR (Commercial Vehicle Operators Registration) vehicles



Use data, including telematics, to inform fleet planning, maintaining, and governing the safe operation of the City's fleet



*Toronto Fire, Paramedic Service, and TTC non-revenue generating vehicles are included in this count

**Excludes TTC and Toronto Police

Fleet Services Financial Snapshot

\$1.1billion¹

10-year Capital
Budget Plan

\$130million²

2023 Approved Capital
Budget

\$73.4million³

Gross Operating
Expenditures

¹Excludes TTC and the Toronto Police Service – includes Toronto Paramedic Services and represents \$130M of 2023 cashflows, another \$267M of council approved cashflows for future years, and a remaining \$717M of estimated future cashflows

²2023 approved capital spending for replacements for City Divisions including Fire Services, Paramedic Services and some agencies

³Approved operating budget: Fuel, salaries & benefits, contract spend (parts, rentals, garage costs, etc.)

Key Accomplishments



Launched an equity focused skilled trades **apprenticeship program** in partnership with Toronto Paramedic Services and CUPE 416.



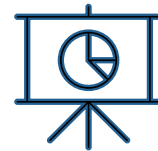
Introduced a **Bike Pilot Program**, including a new Bylaw Enforcement Bike Unit using 18 revitalized City of Toronto fleet bicycles.



Eliminated ~195 metric kilotons of GHG emissions, a 43% reduction from 1990 levels.



Reduced the size of the aging and underutilized fleet by **removing over 200 vehicles**.



Used telematics data to **drive effectiveness and fiscal responsibility**.



Provided **over 8,000 training hours** to drivers to support the safe operation of city vehicles.

Priorities for 2024

Continuing to focus on:

- **Talent:** Supporting leadership development, learning around equity, diversity & inclusion, and attracting/retaining staff with technical skills.
- **Asset Management:** Removing assets that are beyond economic repair and/or underutilized, while advancing the City's FleetShare program.
- **Fleet Safety:** Advancing improvements and deployment of technology and training to further improve the safe operation of vehicles in alignment with Vision Zero.
- **Sustainability:** Accelerating implementation of EV charging infrastructure and replacing vehicles with zero emission equivalents. Focusing on partnerships with industry to pilot zero emission heavy duty vehicles like fire trucks and waste collection trucks.
- **Modernization:** Using telematics and other data to drive strategic initiatives like idling reduction, safety interventions, improved preventative maintenance programs and client operational objectives like a modernized approach to routing.



Thank you