



方卓怡 市議員 **Paula Fletcher**

**City Councillor | Ward 14 Toronto-Danforth**

April 19, 2023

John Elvidge  
Clerk, City of Toronto  
100 Queen St. W  
Toronto, ON  
M5H 2N2

**Administrative Inquiry: Sale of BAI Subway Telecom Infrastructure to Rogers Communications**

Dear Mr. Elvidge,

I am submitting this Administrative Inquiry under Municipal Code Section 27-7.11 for the May 10th meeting of City Council.

On April 10<sup>th</sup> it was announced that the company that owns the TTC cellular and Wi-Fi networks (BAI Canada) would be sold to Rogers Communications. This was touted as being the best path forward to expanding the infrastructure and bringing all customers access to cellular service in the subway – an important step towards improving TTC Safety.

However, a number of questions remain unanswered. I am asking for answer to the following questions:

1. When will the sale of BAI Canada to Rogers Communications be finalized?
2. What guarantees has the TTC and/or the City received that network access will be available to customers on all cell service providers, not just Rogers Communications, and what mechanisms does the City have to ensure this happens?
3. What timelines have been provided for the full expansion of cell service across the subway system?

Sincerely,

Paula Fletcher  
City Councillor  
Ward 14, Toronto-Danforth