

MEMORANDUM

TO: City of Toronto Infrastructure and Environment Committee
SUBJECT: IE1.4 - Cycling Network Plan: 2021 ActiveTO Cycling Network Expansion Project Updates
DATE: January 27, 2023

Uber Canada welcomes the opportunity to comment on *IE1.4* which provides an update on the progress of the Cycling Network Near-Term Implementation Program including an outline of three major projects planned for 2023 and makes a series of recommendations, aligned with City Council's TransformTO Climate Action Strategy, and the Vision Zero Road Safety Plan.

Uber Canada is supportive of the recommendations and looks forward to seeing Toronto continue to embrace a complete street approach. Complete streets, including dedicated bike lanes and pick-up / drop-off areas, help Torontonians utilize a more sustainable, multimodal approach to transportation which might include a combination of cycling, walking, public transit, ridesharing and other modes on any given day.

In March 2022, Uber and consultancy WSP released a [White Paper](#) on the Future of Delivery globally. The report outlines the expansion of the delivery sector and the growing role of micromobility in moving goods in city centers. As the demand for delivery has increased as a result of the pandemic, cities, policymakers, and platforms need to partner to enable safer and more efficient delivery options.

The report contains a number of recommendations for cities like Toronto and also contains a number of interesting analytical findings, including:

- More than 46% of deliveries with Uber Eats are completed on two wheels, globally.
- Uber Eats in Toronto saw a 40% increase in deliveries by bike following bike infrastructure improvements between 2019 and 2020. While much of this increase was likely due to overall increased demand during the pandemic, bike infrastructure also plays a key role in facilitating a shift to sustainable micromobility.

This analysis has been confirmed by previous Staff Reports which indicate that delivery people using app-based platforms actively use bike lanes to find safer routes on their trips. This also speaks to the importance of having short-term pick-up / drop-off zones in these areas to support safety, traffic management and local commerce.

Moving forward, we encourage City Council to continue to engage with app-based delivery platforms and app-based workers in the policy development process as additional changes are considered to Toronto's streets. Thank you and please let us know if you have any questions.