



REPORT FOR ACTION WITH CONFIDENTIAL ATTACHMENT

2022 Guest Experience Report

Date: November 27, 2022

To: Board of Management of the Toronto Zoo

From: Chief Executive Officer

Wards: All

REASON FOR CONFIDENTIAL INFORMATION

This report includes information concerning labour relations/employee negotiations.

SUMMARY

The following Guest Experience Report will outline recommendations provided by the Chief Executive Officer, Toronto Zoo.

RECOMMENDATIONS

The Chief Executive Officer recommends that:

1. The Toronto Zoo Board of Management approve the recommendations contained in Confidential Attachment 1.
2. The Toronto Zoo Board of Management direct that the information in Confidential Attachment 1 remain confidential in its entirety as it contains information about labour relations/employee negotiations.

FINANCIAL IMPACT

The financial impact is outlined in Confidential Attachment 1.

DECISION HISTORY

There is no decision history available for this item.

COMMENTS

Comments are captured in Confidential Attachment 1.

CONTACT

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SIGNATURE

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ATTACHMENTS

Confidential Attachment 1