

CITY OF TORONTO

Gross Expenditures (\$000's)

Customer Experience

Sub- Project No. Project Name PrioritySubProj No. Sub-project Name Ward Stat. Cat.						Current and Future Year Cash Flow Commitments						Current and Future Year Cash Flow Commitments Financed By												
						2024	2025	2026	2027	2028	Total 2024-2028	Total 2029-2033	Total 2024-2033	Provincial Grants and Subsidies	Federal Subsidy	Development Charges	Reserve Funds	Capital from Current	Other 1	Other2	Debt - Recoverable Debt	Total Financing		
<u>THR907677 311 TECHNOLOGY SOLUTION STATE OF GOO</u>																								
0	60	SOGR - various			CW S5 03	560	50	50	50	65	775	0	775	0	0	0	0	0	0	0	0	775	0	775
0	66	Channel & Counter Strategy			CW S2 04	3,881	0	0	0	0	3,881	0	3,881	0	0	0	0	0	3,881	0	0	0	0	3,881
0	67	SOGR - Various			CW S3 03	-560	560	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
0	68	Customer Service Initiative			CW S6 04	0	2,900	0	0	0	2,900	0	2,900	0	0	0	0	0	0	0	2,900	0	0	2,900
Sub-total						3,881	3,510	50	50	65	7,556	0	7,556	0	0	0	0	0	3,881	0	3,675	0	0	7,556
Total Program Expenditure						3,881	3,510	50	50	65	7,556	0	7,556	0	0	0	0	0	3,881	0	3,675	0	0	7,556

Report Phase 1 - Program 49 Customer Experience Program Phase 1 Sub-Project Category 01,02,03,04,05,06,07 Part B Sub-Project Status S2,S5,S6 Part C Sub-Project Status S2,S3,S4

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Gross Expenditures (\$000's)

Customer Experience

Sub- Project No. Project Name Priority SubProj No. Sub-project Name Ward Stat. Cat.		Current and Future Year Cash Flow Commitments and Estimates						Current and Future Year Cash Flow Commitments and Estimates Financed By											
		2024	2025	2026	2027	2028	Total 2024-2028	Total 2029-2033	Total 2024-2033	Provincial Grants and Subsidies	Federal Subsidy	Development Charges	Reserve Reserves	Reserve Funds	Capital from Current	Other 1	Other2	Debt - Recoverable Debt	Total Financing
Financed By:																			
Other1 (Internal)		3,881	0	0	0	0	3,881	0	3,881	0	0	0	0	0	3,881	0	0	0	3,881
Debt		0	3,510	50	50	65	3,675	0	3,675	0	0	0	0	0	0	0	3,675	0	3,675
Total Program Financing		3,881	3,510	50	50	65	7,556	0	7,556	0	0	0	0	0	3,881	0	3,675	0	7,556

- Status Code Description**
 S2 S2 Prior Year (With 2023 and/or Future Year Cashflow)
 S3 S3 Prior Year - Change of Scope 2023 and/or Future Year Cost(Cashflow)
 S4 S4 New - Stand-Alone Project (Current Year Only)
 S5 S5 New (On-going or Phased Projects)
 S6 S6 New - Future Year (Commencing in 2025 & Beyond)
- Category Code Description**
 01 Health and Safety C01
 02 Legislated C02
 03 State of Good Repair C03
 04 Service Improvement and Enhancement C04
 05 Growth Related C05
 06 Reserved Category 1 C06
 07 Reserved Category 2 C07