
2024 OPERATING BUDGET BRIEFING NOTE

Parking Tags Enforcement and Operations

Issue/Background:

This briefing note summarizes the 2024 Operating Budget for all stakeholders in Parking Tags Enforcement and Operations, including Toronto Police Services Parking Enforcement Unit, Non-Program Parking Tags Revenue, Office of the Controller, Court Services, and Legal Services.

- Parking Tags Enforcement and Operations consists of two main program areas: Toronto Police Services Parking Enforcement Unit Budget ("TPSPEU") and Parking Tags Revenue.
 - TPSPEU enforces the City's municipal parking by-laws and community-based parking programs through the issuance of penalty notices (i.e. parking tags), as well as providing Municipal Law Enforcement Officer training and oversight.
 - Parking Tags Revenue is the revenue collected for parking offences and is recorded in the Non-Program Revenue corporate account. The tracking and administration of the Parking Tags Revenue is facilitated by Revenue Services.
- Support services for Parking Tags Enforcement and Operations are provided by the following three programs:
 - Office of the Controller - Revenue Services: responsible for processing payments, mailing notices, and overseeing the collection of outstanding penalties, including the plate denial process, and managing programs for habitual offenders and out-of-province offenders to improve overall collection success rates.
 - Court Services – Courts and Tribunal Administration: schedules and supports hearings in respect to disputed parking offences including post-conviction disputes related to pre-August 2017 convictions.
 - Legal Services: manages the dispute review process at Screening Offices.
- The 2024 TPSPEU Budget Notes provides 2024 Budget information for TPSPEU only.
- The Non-Program Parking Tag Revenue, Office of the Controller, Court Services and Legal Services' 2024 Operating Budgets incorporate corresponding revenue and resources to support Parking Tags Enforcement and Operations.

- This briefing note aims to consolidate all associated costs and revenues for Parking Tags Enforcement and Operations for information purposes.

Key Points:

The 2024 Operating Budget for Toronto Police Services Parking Enforcement Unit is \$51.341 million net which has no net change compared to the 2023 Net Budget. The ticket issuance is expected to increase by approximately 6.3% in 2024 compared to 2023 budgeted ticket issuance.

Gross expenditures reflect an increase of \$0.200 million over 2023 Operating Budget. It includes additional funding to implement Phase 2 of the Vehicle Impound Program as well as increased leasing costs for the Parking Enforcement West location. These budget pressures are fully offset by the corresponding increase in revenue attributed to towing/pound recoveries, resulting in \$0 net increase from 2023. For details, please refer to the 2024 Budget Notes for Toronto Police Service Parking Enforcement Unit.

Table 1 below, provides further details of the 2024 Operating Budget for TPSPEU.

Table 1: Toronto Police Services Parking Enforcement Unit (TPSPEU)
(\$000s)

Type	2021 Actual	2022 Actual	2023 Budget	2023 Projection*	2023 Budget excl COVID	2024 Budget	Change v. 2023 Budget excl COVID	
Gross Expenditures	48,940.1	45,820.5	52,639.3	50,558.4	52,639.3	52,839.3	200.0	0.4%
Revenue	1,238.2	858.9	1,298.4	1,559.2	1,298.4	1,498.4	200.0	15.4%
Net Expenditures	47,701.9	44,961.6	51,340.9	48,999.2	51,340.9	51,340.9	(0.0)	(0.0%)
Positions	377.0	338.0	394.0	394.0	394.0	394.0	0.0	
Ticket Issuance	1,479,644	1,821,338	1,900,000	2,150,000	1,900,000	2,020,312	120,312	6.3%

* Year-End Projection Based on Q3 2023 Variance Report

The 2024 Operating Budget for Non-Program Parking Tags Revenue is \$110.707 million net revenue and reflects a \$27.254 million net revenue increase from the 2023 Operating Budget. The increase in 2024 Parking Tags Revenue is primarily driven by the expected increased ticket issuance due to continued return to pre-pandemic parking levels, and incremental revenue based on increasing Parking Violation Notice penalty amounts for municipal and private property ([GG6.25](#)). Table 2 below, provides additional details for Parking Tags Revenue:

**Table 2: Non-Program Parking Tags Revenue
(\$000s)**

Type	2021	2022	2023	2023	2023	2024	Change v. 2023	
	Actual	Actual	Budget	Projection*	Budget excl COVID	Budget	Budget excl COVID	%
Gross Expenditures	6,380.8	8,080.9	9,875.3	9,875.3	9,875.3	10,500.6	625.4	6.3%
Revenue	90,224.6	102,636.4	93,328.0	93,328.0	93,328.0	121,207.3	27,879.3	29.9%
Net Expenditures	(83,843.8)	(94,555.5)	(83,452.8)	(83,452.8)	(83,452.8)	(110,706.7)	(27,254.0)	32.7%

* Year-End Projection Based on Q3 2023 Variance Report

Accordingly, the 2024 Operating Budget for Support Services is \$16.845 million gross and net and reflects a \$6.404 million increase from the 2023 Operating Budget. The change in the 2024 Support Services' Budget is driven by anticipated pandemic recovery and increased ticket issuance. Table 3 below, provides additional details of Support Services' budgets that are allocated for support of Parking Tags Enforcement and Operations:

**Table 3: Support Services
(\$000s)**

Gross Expenditures	2021	2022	2023	2023	2023	2024	Change v. 2023	
	Actual	Actual	Budget	Projection*	Budget excl COVID	Budget	Budget excl COVID	%
Revenue Services Processing	3,889.9	8,080.9	5,077.7	9,875.2	5,077.7	10,500.6	5,422.9	106.8%
Court Services Tribunal Administration	1,198.0	1,281.2	1,697.1	1,300.0	1,697.1	1,568.2	(128.9)	(7.6%)
Legal Services**	2,563.2	2,334.7	3,666.3	2,643.6	3,666.3	4,776.5	1,110.2	30.3%
Total Gross Expenditures	7,651.1	11,696.8	10,441.1	13,818.8	10,441.1	16,845.3	6,404.2	61.3%

* Year-End Projection Based on Q3 2023 Variance Report

**2024 Budget for Legal Services includes an increase to accommodate both Red Light Camera (RLC) and Automated Speed Enforcement (ASE) penalties dispute related matters in addition to parking tags dispute related matters under the Administrative Penalty System (APS), as these are tracked on a consolidated basis. 2023 Budget reflect only parking tags dispute related matters under APS.

Overall, the total 2024 Operating Budget for Parking Tags Enforcement and Operations, comprised of TPSPEU, Non-Program Parking Tags Revenue, and Support Services, is \$42.521 million in net revenue, reflecting:

- \$20.850 million increase in net revenue compared to the 2023 Budget driven by expected increased ticket issuance due to recovery from pandemic-related impacts and increased Parking Violation Notice penalty amounts for municipal and private property. ([GG6.25](#))

Table 4 below, consolidates all associated costs and revenues for Parking Tags Enforcement and Operations:

**Table 4: Consolidated
(\$000s)**

Type	2021 Actual	2022 Actual	2023 Budget	2023 Projection*	2023 Budget excl COVID	2024 Budget	Change v. 2023 Budget excl COVID	
Gross Expenditures	62,972.0	65,598.2	72,955.7	74,252.5	72,955.7	80,185.2	7,229.5	9.9%
Revenue	91,462.8	103,495.3	94,626.4	94,887.2	94,626.4	122,705.7	28,079.3	29.7%
Net Expenditures	(28,490.8)	(37,897.1)	(21,670.7)	(20,634.8)	(21,670.7)	(42,520.5)	(20,849.8)	96.2%

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