



REPORT FOR ACTION

Ombudsman Toronto – 2024 Operating Budget

Date: December 1, 2023
To: Budget Committee
From: Ombudsman
Wards: All

SUMMARY

This report presents to Budget Committee the proposed 2024 Operating Budget for Ombudsman Toronto.

RECOMMENDATIONS

The Ombudsman recommends:

1. The 2024 Operating Budget for Ombudsman Toronto of \$3.792 million gross and net.
2. The 2024 staff complement for Ombudsman Toronto of 24.0 positions comprised of 0.0 capital positions and 24.0 operating positions.
3. The 2025-2033 Capital Plan for Ombudsman Toronto totalling \$1.5 million in project estimates.

FINANCIAL IMPACT

The financial impacts of adopting the recommendations in this report will be the inclusion of:

1. Ombudsman Toronto's request of \$3.792 million gross and \$3.792 million net in the City of Toronto's Proposed 2024 Operating Budget.
2. Ombudsman Toronto's request of \$1.5 million gross in project estimates in the City's 2025-2033 Capital Plan, fully funded from debt.

DECISION HISTORY

The 2024 operating budget request is a new proposal.

On February 15, 2023, City Council adopted with amendments MPB4.1 - 2023 Operating and Capital Budgets [Agenda Item History - 2023.MPB4.1 \(toronto.ca\)](#) approving the 2024-2032 Capital Plan for Ombudsman Toronto totalling \$1.1 million in project estimates.

COMMENTS

As provided for by the *City of Toronto Act, 2006* and Chapter 3 of the Toronto Municipal Code, Ombudsman Toronto is accountable to City Council and independent from City administration. The 2024 budget for Ombudsman Toronto is therefore presented directly to Budget Committee for consideration. (Reference: *City of Toronto Act, 2006*), s. 170(2), s. 171(1); Chapter 3 of the Toronto Municipal Code, ss. 1.2, 1.9; Budget Protocol for Accountability Officers).

The attached 2024 Budget Note provides members of Council with information about Ombudsman Toronto's proposed 2024 budget.

CONTACT

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SIGNATURE

Kwame Addo
Ombudsman

ATTACHMENTS

Attachment 1: Ombudsman Toronto – 2024 Budget Note