
2024 OPERATING BUDGET BRIEFING NOTE

Costs and Travel Times for North-York Bylaw Enforcement

Issue/Background:

- On January 18, 2024, Budget Committee requested a briefing note on costs and travel times for the North York by-law enforcement team to travel from their operational bases to respond to investigations and assignments in North York.

Key Points:

- MLS Bylaw Enforcement Officers (BEOs) are based out of one of three locations: 1530 Markham Road, 433 Eastern Avenue, and 399 The West Mall (ECC).
- There are 47 MLS BEOs from the Bylaw Enforcement, Investigation Services, and Rental Standard Services teams that are assigned to investigations within North York.
- The average fuel cost for a vehicle operated by MLS BEOs is \$1,824 per year, equating to an annual cost of \$85,728 for BEOs assigned to North York. Costs to travel to North York are a subset of this cost, however MLS does not have the granularity of data required to calculate the specific amount attributable to this travel time.
 - Travel times from MLS' three locations to North York will have significant day-to-day variation based on traffic patterns, weather, time of day, and the specific destination within North York. These are variables that will affect travel time for BEOs regardless of which geographic area of the city they are assigned to. This makes an analysis of variation of fuel cost or travel times for investigations in North York compared to other parts of the City difficult.
 - MLS employs a carsharing model, meaning BEOs are assigned different vehicles on a daily basis. The three-district model allows MLS to optimize and maximize the use of the current fleet of vehicles (vs. having vehicles in 4 locations), as they can be deployed to more officers more often.
- While Bylaw Enforcement Officers have desks at locations throughout the city, BEOs are provided technology such as phones and laptops that allow them to conduct the majority of their work in the field.

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Date: January 23, 2024