



Safe streets  
Healthy city  
Vibrant voice

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May 22, 2024

Toronto City Council  
100 Queen St. W.  
Toronto, M5H 2N2

**RE: IE13.1 - A Micromobility Strategy**

Dear Mayor Chow and Members of City Council,

Cycle Toronto urges you to **protect the vulnerable workers who work for food delivery on demand businesses by placing the responsibility for the licensing and liability onto the app companies**. It is these companies, which rely on the services of “gig workers”, currently operate with little oversight.

Beyond the impact of unfair wages, lack of job security, job safety and the economic-well being of gig workers themselves, the payment model used by vehicle-for-hire and delivery by demand companies incentivise couriers to take dangerous risks. The delivery on-demand premise paired with the promise of receiving goods as quickly as possible has impacted the speed and behaviour of drivers and riders on our streets as they aim to make as many deliveries as quickly as possible. Low wages also mean couriers are often reliant on cheap, non-compliant e-bikes and e-scooters without safer UL-approved batteries.

It is our view that the solution to improve the safety of people is not to target vulnerable workers, but work with the app companies that have placed far too many risks, with little reward, on workers. It is **Cycle Toronto's position that the app-based delivery companies who are profiting from the use of public infrastructure must be required to take responsibility for their workers and the impact on our city**. City Council should request the Province to put the onus and responsibility for insurance and training on those delivery and passenger transportation platforms themselves and not waste limited resources attempting to license and insure riders.

It's essential to make our transportation safer for all road users. Cycle Toronto urges the city to commit to an ambitious 2025-2027 Cycling Network Plan expansion of at least 50 km a year.

Best regards,

A handwritten signature in black ink, appearing to read "M. Longfield".

Michael Longfield  
Executive Director

*Cycle Toronto is a member-supported charity that works to make Toronto a safe, healthy, and vibrant cycling city for all.*

