

October 1, 2024

Toronto Accessibility Advisory Committee
100 Queen Street West
Toronto, ON
M5H 2N2

Dear Toronto Accessibility Advisory Committee Members:

Re: Water Taxi Accessibility

Summary

Toronto's private water taxi services are not accessible for those using mobility aids. Limited to using the City's crowded ferry service, people using mobility aids often find it challenging to get to Toronto Island and back in a manner that meets their needs for comfort, choice, and spontaneity. For a city with the largest disability population in Canada, consisting of residents, visitors and tourists, this is not an acceptable standard.

Recommendation

That the Toronto Accessibility Advisory Committee recommend the Executive Committee to:

1. Request the Waterfront Secretariat, in consultation with the Executive Director, Corporate Real Estate Management, to present an update to the Toronto Accessibility Advisory Committee at its December 11, 2024 meeting, on what they plan to do about inaccessible services offered by water taxi service companies such as; TikiTaxi, Toronto Harbour Water Taxi, and Pirate Taxi Toronto.

Sincerely,

Luke Anderson

Member, Toronto Accessibility Advisory Committee