



1525 rue Yonge Street
Toronto, ON M4T 1Z2
416.849.0050
1.800.563.2642
cnib.ca • Inca.ca

Monday, February 5th, 2024

Dear Toronto Accessibility Advisory Committee,

my name is Neisha Mitchell, I am the Program Lead Advocacy & Accessible Community Engagement for the GTA for CNIB. I am also a member of the sight loss community and I utilize a white cane as my mobility aide. We want to ensure that the safety of the blind and partially sighted community is being prioritized.

While e scooters may be a convenient means of travel, they should not take precedence over pedestrian safety. Giving e scooters access to our roads, sidewalks multi use paths etc., has the potential to further increase accessibility barriers and isolate the blind and low vision community.

Parking on sidewalks, scooters left hap-hazard on doorways and poles blocking the Assistive Pedestrian Signal buttons and crosswalks, inability to know when one is coming because it is too silent. Have been ongoing concerns expressed by the community and have yet to be fully resolved.

We ask that e-scooter companies Improve accessibility of their devices by ensuring that the technology is implemented to prevent them from being used on sidewalks and omitting a universal sound that alerts pedestrians of their presents.

If you decide to move forward, we ask that you put accessibility at the for-front and consult with disability organizations to ensure that the safety of the community is made a priority.

Thank you for your time.

Sincerely,

Neisha Mitchell

Program Lead, Advocacy & Accessible Community Engagement (GTA)

CNIB GTA Foundation Hub

1525 Yonge Street, Toronto, ON M4T 1Z2

C: (416) 525-7951

E: Neisha.Mitchell@cnib.ca