

Reporting Pathway of the Provincial French Language Services Commissioner

Date: May 14, 2024

To: Economic and Community Development Committee

From: City Manager

Wards: All

SUMMARY

The purpose of this report is to respond to direction from the Economic and Community Development Committee for the City Manager to report to the May 29, 2024 meeting on the reporting pathway of the Provincial French Language Services Commissioner.

RECOMMENDATIONS

The City Manager recommends that:

1. Economic and Community Development Committee receive this report for information.

FINANCIAL IMPACT

There are no financial impacts to the City associated with this report.

The Chief Financial Officer and Treasurer has reviewed this report and agrees with the financial implications as identified in the Financial Impact Section.

DECISION HISTORY

On April 30, 2024, the Economic and Community Development Committee directed the City Manager to report to the May 29, 2024 meeting on the reporting pathway of the Provincial French Language Services Commissioner through [EC12.12 - Toronto Francophone Affairs Advisory Committee - Request for Presentation from the French Language Services Commissioner](#).

At its meeting on April 8, 2024, the Toronto Francophone Affairs Advisory Committee considered item [FA2.6 - Overview of Draft Work Plan for the Toronto Francophone Affairs Advisory Committee 2023 to 2026](#) and made recommendations to the Economic and Community Development Committee.

COMMENTS

Under the [French Language Services Act](#), the French Language Services Commissioner reviews complaints about the offer of services in French by or on behalf of government agencies and institutions of the Legislature. This includes ministries, boards, commissions, and corporations that have a majority of members and directors appointed by the Lieutenant-Governor in Council. It also includes designated agencies under O. Reg. 398/93, including 250 hospitals, long-term care facilities, daycares, universities, and other public sector or non-profit entities.

An Annual Report of the French Language Services Commissioner is submitted to the Legislative Assembly, under the direction and authority of the Ombudsman. As part of the Office of the Ombudsman of Ontario, the French Language Services Commissioner is completely independent of government, political parties, individual complainants and interest groups. As a Deputy Ombudsman, the French Language Services Commissioner reports to the Ombudsman.

The French Language Services Commissioner has the power to investigate compliance with the French Language Services Act and to make recommendations to improve the delivery of French language services in accordance with the obligations of the Act, including those provided or supported by the City of Toronto.

CONTACT

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SIGNATURE

Paul Johnson
City Manager

ATTACHMENTS

Attachment 1: Overview of the Independent Offices of the Legislative Assembly