

Attachment 1:

CENTRAL OUTCOMES OF THE DOWNTOWN EAST ACTION PLAN

Four central outcomes of the Downtown East Action Plan were established using an inclusive approach, engaging diverse stakeholders including residents, businesses, and academic partners.

Central Outcome	Description	Outcome Measures
Safe, Inclusive Communities	Safe and inclusive communities are supportive for all that live, access services, work and play in the area. Safe communities are fostered when individuals can access spaces where they feel protected and secure and are able to rely on a timely, respectful and appropriate response when their safety is compromised. Inclusive communities support people to meet their basic needs and address barriers so that all community members can live with dignity, engage actively, and contribute to their community.	<ul style="list-style-type: none">• Increased timely and appropriate responses to local concerns;• Decreased number of improperly disposed sharps/drug use supplies;• Increased cleanliness of streets, parks and laneways which are well maintained and serviced regularly;• Increased public awareness of appropriate and available responses for safety issues;• Increased collaboration of diverse community members in addressing local concerns;• Improved metrics on crime, social disorder, and quality of life as tracked by Toronto Police;• Improved perception of safety and well-being reported by diverse community members.

Central Outcome	Description	Outcome Measures
<p>Cross Sectoral Trust and Collaboration</p>	<p>In a complex environment like the Downtown East, communication between sectors is vital to ensure common understanding of trends, needs in the community, and opportunities to coordinate and streamline responses. Intentional work to build trust and set common goals among diverse partners in the area can create the right environment for proactive collaboration to address concerns. This means City divisions, service providers, institutions, businesses, residents, and other community members as well as other levels of government share information and data, plan collectively, and problem solve issues as they arise.</p>	<ul style="list-style-type: none"> • Increased impactful collaborations among stakeholders; • Increased timely and appropriate responses to local concerns; • Reduced barriers to access and navigate local resources; • Greater use of voices of People with Lived Experience to inform service planning.
<p>Stability for People Experiencing Marginalization</p>	<p>Individual stability is achieved when people who are marginalized are able to consistently access resources that meet their basic needs, have support systems available to them including supports to connect to services, and are supported to make decisions and plans to improve their well-being in a way that maintains their dignity.</p>	<ul style="list-style-type: none"> • Increased number of people housed with appropriate supports; • Increased number of marginalized people connected to appropriate supports and moving out of vulnerability; • Improved capacity of employees in City run/funded spaces to support marginalized people; • Increased number of marginalized people who have access to safe spaces to spend their time; • Increased number of marginalized people who have a support system available to prevent or manage crisis.

Central Outcome	Description	Outcome Measures
<p>Model for a City Response to Complex Issues</p>	<p>A key outcome of the Action Plan is that it will identify effective models and practices to inform the City's response to community challenges in other parts of Toronto. New initiatives piloted as part of the Action Plan will be monitored for their ability to be replicated or scaled to other communities facing similar challenges. The Action Plan provides an opportunity to understand the impact of a concerted action and investment in a specific geography and will be instructive in developing practices that can be leveraged in other areas of Toronto.</p>	<ul style="list-style-type: none"> • Embedding of Downtown East pilot approaches in other neighbourhoods of the Downtown East; • Increased understanding of the impact of service provision or service barriers in other areas of the City on wellness in the Downtown East; • Expansion of approaches beyond the Downtown East; • Increased ability for other Toronto areas to effectively mount a nimble response to similar issues in a timely manner; • More effective and efficient mechanisms for multi-sectoral collaboration in other Toronto areas facing similar issues.