



REFERRAL OF ITEM BY CITY COUNCIL

Ombudsman Toronto Housing Unit Status Report 2024

Date:	July 24, 2024
To:	Economic and Community Development Committee
From:	City Council
Wards:	Ward: All

City Council Decision

City Council on July 24 and 25, 2024, referred Item [CC20.3](#) to the Economic and Community Development Committee for consideration.

Committee Recommendations

The Ombudsman recommends that:

1. City Council receive the attached report for information.

Summary

Pursuant to section 170(2) of the City of Toronto Act, 2006 (COTA), the purpose of this report is to provide City Council with a status report describing the activities of Ombudsman Toronto's Housing Unit since its creation in July 2023. In less than a year, the Housing Unit has been fully staffed, developed its infrastructure, launched two investigations, provided consultations to City staff, and met with more than 170 people through their engagement work. Notably, the Housing Unit has also developed a framework that uses the concept of housing as a human right to guide their investigations, the first of its kind for an Ombudsman organization in Canada.

Background Information (City Council)

(July 17, 2024) Report from the Ombudsman on Ombudsman Toronto Housing Unit Status Report 2024 (CC20.3)

<https://www.toronto.ca/legdocs/mmis/2024/cc/bgrd/backgroundfile-247791.pdf>

Ombudsman Toronto Report: Housing Unit Status Update, July 17, 2024

<https://www.toronto.ca/legdocs/mmis/2024/cc/bgrd/backgroundfile-247792.pdf>