

Attachment 3 - SafeTO Resources Supporting the Night Economy

This attachment provides full descriptions of the SafeTO resources which support the night economy, including how participants in the night economy can access these resources:

Mental Health Crisis Response – Toronto Community Crisis Service (TCCS):	<ul style="list-style-type: none">• TCCS provides free, confidential, in-person mental health supports from mobile crisis worker teams. TCCS supports Toronto residents 16 years of age or older and is available 24 hours a day, seven days a week. Call 211 or 911 to be connected to TCCS.• TCCS partner toolkits are in-development. TCCS partner toolkits will be included in future versions of the Good Neighbour Guide for Late-Night Businesses and shared to Night Economy e-update subscribers.
Violence Response and Recovery – Community Crisis Response Program (CCRP):	<ul style="list-style-type: none">• CCRP works across Toronto providing support and resources to communities impacted by violent and traumatic incidents. CCRP also works with communities to identify concerns and develop localized safety and well-being development strategies.• CCRP supports the night economy in the following ways: In the event of a critical incident, the CCRP Community Development staff are assigned geographically and can work with participants of the night economy to assess the impact and support businesses and patrons to heal and recover; Community Development staff also support local safety committees that night economy businesses can participate in to support ongoing safety planning; and in January 2025 the program will move to a seven-day per week model to enhance support during days with most active nightlife .
Acutely Elevated Risk – Furthering Our Community by Uniting Services (FOCUS):	<ul style="list-style-type: none">• FOCUS is an innovative, collaborative risk driven approach to Community Safety and Wellbeing co-led by the City of Toronto, United Way Toronto and Toronto Police Service that aims to reduce risk, harm, crime, victimization and improve community resiliency and wellbeing.• The model brings together the most appropriate community agencies at a weekly situation table to provide a targeted, wrap around approach to the most vulnerable individuals, families and places that are experiencing heightened levels of risk in a specific geographic location.• FOCUS Toronto can support service providers supporting the night economy to support complex situations of risk.
Community Safety and Well-Being and Business	<ul style="list-style-type: none">• SafeTObia was launched to better provide Business Improvement Areas (BIAs) with resources, processes, and the capacity to better address their unique Community Safety and Well-Being issues in the short and medium term.

<p>Improvement Areas</p> <p>–</p> <p>SafeTObia:</p>	<ul style="list-style-type: none"> • The City has partnered with the Downtown Yonge BIA to support engagement across all BIAs, to develop resources and coordinate pilots, and to build capacity to address unique community safety issues across all BIAs. • SafeTObia engages all BIAs and is supporting 18 BIAs to pilot Community Safety and Well-Being Initiatives in their catchment areas. • SafeTObia is a member of the External Working Group. • Night visits with Councillor Paul Ainslie, Night Economy Champion to various SafeTObia engaged BIAs are being scheduled.
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