

APPENDIX 4: COMMUNITY SERVICE PARTNERSHIPS MODEL COMPONENTS

The new Community Service Partnerships model will include a number of components that align with the City of Toronto grant principles detailed in the [Toronto Grants Policy](#). These components build on the Community Service Partnerships Framework previously adopted by Toronto City Council in 2019.

Model Element	Description	Aligned City of Toronto Grant Policy Principle
Eligibility criteria	Clear criteria that details who is eligible to apply for and receive Community Service Partnerships funding.	Transparency - Communication
Funding structure	Clear guidelines outlining how much funding (program and core) each eligible organization may apply for.	Transparency - Communication
Program models	Clear guidelines will outline what social service programming applicants may apply for, aligned with the Community Service Partnerships shared outcomes and informed by engagement activities.	Openness - Grant priorities
Reconciliation and equity key performance indicators	Targets developed to guide decision making. Alignment with Indigenous and Black-Mandated Funding Frameworks.	Accountability - Advancing equity
Application process	Clear instructions will be provided to potential applicants. Applicant support will include information sessions, technical support, and one-to-one support.	Openness - Staff support Openness - Outreach Openness - Accessibility
Community-led review process	The decision-making process and assessment criteria will be clearly communicated. The process will include staff reviews and the use of resident review panels, which will both document assessments in standardized forms in the Toronto	Transparency - Decision-making process and fair outcome

Model Element	Description	Aligned City of Toronto Grant Policy Principle
	Grants, Rebates and Incentives Portal.	
Communicating results and transition support	<p>Feedback sessions will be available to organizations not recommended to receive funding.</p> <p>Organizations leaving the funding portfolio will be provided with transition support, albeit financial transition support will only be available with increased resources.</p>	Transparency - Routine disclosure
Monitoring and evaluation framework	Reporting expectations will be clearly defined and will leverage Social Development, Finance and Administration's Divisional Outcomes Framework and streamlined tools in the Toronto Grants, Rebates and Incentives Portal.	Accountability - Funding agreement compliance, grant recipient reports, and evaluation