

**51 communications with similar text were received between October 18, 2024 at 12:50 p.m. to October 23, 2024 at 4:58 a.m.:**

In 2022 City Council voted to grant an exemption to the noise bylaw for overnight waste collection noise WITHOUT PUBLIC CONSULTATION. There was no graduated implementation, no education of drivers of these noise making machines, no noise mitigation measures even suggested. Since then, waste collection companies have been making increased revenues while residents are paying the price with their health.

Those of us impacted are rudely awakened sometimes multiple times a week, and multiple times a night by the perfect 107 decibel noise making machine. We wake up tired, irritable and less productive because we are mentally and physically fatigued. This has created new health issues for residents and made chronic conditions worse.

We want this exemption to be removed until a proper implementation and noise mitigation plan is developed. We want this plan to include:

- Educating the industry on the health impacts of noise
- Educating drivers on their responsibility to reduce noise.
- Coordination of deliveries to reduce interruptions.
- Mechanisms installed (such as industrial bumpers on bins) to reduce the noise.
- Change the back up beepers to be less noisy
- Sound level monitors and video cameras are installed where night collection occurs.
- Accountability is established (driver/company)
- Establish fines when too much noise is generated.

Let's hit pause on this practice until we can figure out how to reduce the impacts on our sleep and our health. We all have a right to a good night's sleep.

Sincerely,

(Name of person submitting communication)

(Email address of person submitting communication)

**EMAILS FROM:**

Michael Sommers  
Alison Burns  
Rosemary Siblall  
Enid Bennett  
Harold Smith  
Gale Van Lier  
Angus MacCaul  
David Diplock  
Primla Bhagwanani  
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