



# GOODERHAM & WORTS

## NEIGHBOURHOOD ASSOCIATION

**October 22, 2024**

**Economic and Community Development Committee**

Via email to: [ecdc@toronto.ca](mailto:ecdc@toronto.ca)

**Subject: Comment on 2024.EC16.4**

**Update on Outstanding Directives Related to the Noise By-law**

Dear Members of the Economic and Community Development Committee,

I am writing today on behalf of the Gooderham & Worts Neighborhood Association (GWNA). GWNA is a unified voice that serves the interests and enhances the quality of life for residents of the Distillery District.

We appreciate living in a vibrant mixed neighbourhood in multi-unit residential buildings mixed with shops, colleges, entertainment venues, bars and restaurants.

Our residents have experienced recurring issues with being woken up well before dawn to loud sounds of breaking glass crashing down into waste collection trucks picking up from businesses on our block. The owners of the business have been apologetic and their requests to the waste collection provider to not pick up overnight have sometimes been heeded. But then after a calm period suddenly the loud glass crashing at 5 am will resume. It has taken multiple requests, calls and escalations to the waste collection vendor to get their driver(s) back adhering to the business' stipulation that there should be no overnight pickups. It seems that the large private waste collection vendor is ill-equipped to manage "exception requests" to not collect overnight. It is not surprising that any new driver on the route would assume they are allowed to pick up overnight anywhere in Toronto given the current overly broad noise exemption in force.

In our experience Staff's suggestion of residents simply working with private waste collectors is not practical. We strongly recommend immediately limiting the scope of the noise exemption to exclude anywhere within 500 m of residential buildings. We encourage public consultation on this health and quality of life impacts of this sleep-depriving noise exemption before extending it for more years.

Thank you for your consideration and support.

Sincerely,

Neil Betteridge

President

Gooderham & Worts Neighborhood Association

[president@gwna.ca](mailto:president@gwna.ca)