

Appendix C

EXcellence in Action

Richard Bonnick received an email dated September 24th from Jennifer Palmer of Purity Life; “ ... what an AMAZING team you all are at the Beanfield Centre. I have nothing but GREAT things to say. [...] you and the team made things easier for me to manage through with your ability to adapt to last minute changes and really pull our events together. I got nothing but great feedback from my team. [...] I can't wait to work with you again in the future.”