Appendix G - Operating Variance Dashboard for City Programs and Agencies

A variance explanation for a Program or Agency is provided if the variance is considered material to the City's $5.3 billion tax-supported Net Operating Expenditure Budget. The threshold is set at $5 million based on the Program or Agency's Budgeted Net Expenditure, or below $5 million if the percentage variance is significant. Professional judgment is applied to ensure that only relevant variances are highlighted, especially when variances are high in percentage but low in dollar value, or vice versa.

City Program/Agency	Quarter	Year-To-Date			Year-End		
		Net Variance		Status	Net Variance		Status
		$ Millions	%		$ Millions	%	
Community and Social Services							
Children's Services	6-Month	0.3	1%		1.1	1%	
Court Services	6-Month	4.2	13%		5.4	9%	
Economic Development & Culture	6-Month	(0.2)	0%		0.3	0%	
Fire Services	6-Month	0.3	0%		(11.1)	2%	
Toronto Paramedic Services	6-Month	3.2	8%		1.7	1%	
Seniors Services and Long-Term Care	6-Month	7.0	24%		15.4	19%	
Parks, Forestry & Recreation	6-Month	(10.3)	7%		(13.0)	4%	
Social Development, Finance & Administration	6-Month	5.4	10%		0.1	0%	
Toronto Employment & Social Services	6-Month	2.5	7%		0.0	0%	
Toronto Shelter and Support Services	6-Month	38.4	13%		34.6	14%	
Sub-Total Community and Social Services	**6-Month**	**50.7**	**6%**		**34.5**	**2%**	

Community and Social Services Narrative		
	Year-To-Date	**Year-End**
Children's Services	Materially on budget.	Projected to be materially on budget.
Court Services	Favourable net variance of $4.2 million is mainly attributable to salaries and benefits underspending resulting from vacancies, payments to interpreters and honorariums, and delays related to the purchase of equipment for courtrooms as well as increased fine revenue due to higher than planned ticket volumes.	Favourable net variance projection of $5.4 million is attributable to salaries and benefits underspending resulting from vacancies, payments to interpreters and honorariums, as well as an increase in fine revenue due to higher than budgeted target for the number of tickets filed in 2024.
Economic Development & Culture	Materially on budget.	Projected to be materially on budget.
Fire Services	Materially on budget.	Unfavourable net variance projection of $11.1 million consisting of an unfavourable expenditure variances due to over-spending in callback overtime of $23.3 million and Workplace Safety Insurance Board (WSIB) expenses of $9.0 million primarily to address rising WSIB costs due to increased eligibility in provincially mandated Presumptive Cancer Legislation for firefighters; partially offset by favourable expenditure variance of $17.7 million in salaries and benefits, primarily due to vacancies and higher-than-anticipated turnover.
Toronto Paramedic Services	Materially on budget.	Projected to be materially on budget.
Seniors Services and Long-Term Care	Favourable net variance of $7.0 million is primarily a result of combined impacts of underspending in salaries and benefits due to vacancies from ongoing hiring challenges due to global shortages of health and human resources and additional funding received for level-of-care and direct care.	Favourable year-end net variance projection of $15.4 million is a result of combined impacts including salary and benefit underspending from ongoing hiring challenges due to global shortages of health human resources and additional funding received for level-of-care and direct care.
Parks, Forestry & Recreation	Unfavourable net variance of $10.3 million consisting of an unfavourable gross expenditure variance of $6.6 million and unfavourable revenue variance of $3.6 million. Unfavourable gross expenditures variance was primarily due to timing of payment for services and rents and leases. Unfavourable revenue variance was primarily from lower development application review fees, registration, membership and ticket sales.	Unfavourable net variance projection of $13.0 million consisting of an unfavourable expenditure variance of $6.7 million expected to primarily come from unbudgeted staffing requirements to be in compliance with Transport Canada's new requirements for crew members to passengers ratio to operate ferry service. Additionally an unfavourable revenue variance of $6.3 million. User fee revenues including registration sales, memberships and permits are trending more favourable throughout the year due to continued recovery of services and participation following the pandemic; however, these revenues are anticipated to be underachieved by year end and expected to be partially offset by higher rents and license agreements.

Social Development, Finance & Administration	Favourable net variance of $5.4 million primarily comprised of underspending in salaries and benefits due to vacancies, and delays in various community-based programs spending, with service delivery anticipated to increase throughout the year, partially offset by overspending in Transit Fair Pass Subsidies due to ridership increases.	Projected to be materially on budget.
Toronto Employment & Social Services	Materially on budget.	Projected to be on budget.
Toronto Shelter and Support Services	Favourable net variance of $38.4 million consisting of favourable expenditure variance of $27.1 million due to reduced costs for the temporary hotel program, driven by negotiated longer-term contracts with hotels, as well as underspending in winter and respite programs due to milder weather. Additionally, a favourable revenue variance of $11.3 million is primarily from one-time federal funding for the winter unsheltered homelessness response.	Favourable net variance projection of $34.6 million. A projected favourable expenditure variance of $23.3 million is primarily due to similar drivers as the year-to-date variance and a lower operating impact of capital due to delays in capital projects, which will be partially offset by higher than budgeted costs for the Refugee Response program and increased staffing needs in response to increasing demands in emergency shelter programs. Revenues are projected to have similar results as year-to-date. Projected expenditures for TSSS's Refugee Response Initiative is $300.0 million: $150.4 million for the Temporary Refugee Program and $149.6 million for refugees in base shelters and outside the shelter system. The year-end projection assumes that the City will receive the requested $250.0 million funding from the Federal Government for 2024-2025 to support the Refugee Response program which is still to be confirmed. The Federal Government has confirmed $47.6 million for Q1-2024 through the Interim Housing Assistance Program. The projected revenue also includes the anticipated provincial funding of $200 million for the new deal funding for shelters and homelessness.

Appendix G - Operating Variance Dashboard for City Programs and Agencies

City Program/Agency	Quarter	Year-To-Date			Year-End		
		Net Variance		Status	Net Variance		Status
		$ Millions	%		$ Millions	%	
Infrastructure Services							
Engineering & Construction Services	6-Month	(0.3)	14%		(1.0)	52%	
Municipal Licensing & Standards	6-Month	10.8	97%		7.1	26%	
Toronto Emergency Management	6-Month	0.4	16%		0.4	8%	
Policy, Planning, Finance & Administration	6-Month	0.7	24%		0.0	0%	
Transit Expansion	6-Month	1.9	246%		4.9	180%	
Transportation Services	6-Month	10.0	6%		(24.6)	10%	
Sub-Total Infrastructure Services	**6-Month**	**23.4**	**13%**		**(13.2)**	**4%**	

Infrastructure Services Narrative		
	Year-To-Date	Year-End
Engineering & Construction Services	Materially on budget.	Unfavourable net variance of $1.0 million comprised a favourable gross expenditure variance of $1.9 million, offset by an unfavourable revenue variance of $2.9 million. The favourable gross expenditure is mainly from underspending in professional services. The unfavourable revenue variance is primarily due to lower development application review fees, slightly lower-than-planned transit recoveries, and partially offset by higher administration fees.
Municipal Licensing & Standards	Favourable net variance of $10.8 million mainly due to over-achieved revenues from Private Transportation Companies trips fees, business and gaming licences due to increased volumes; and higher Accessibility fees, as well as underspending in salaries and benefits and in other contracted services due to timing of actual invoices against the plan.	Favourable net variance of $7.1 million mainly due to over-achieved revenues from Private Transportation Companies trips fees, business and gaming licenses due to increased volumes; and higher Accessibility fees, as well as underspending in salaries and benefits and other planned expenditures, partially offset by overspending in contracted services for renovations.
Toronto Emergency Management	Materially on budget.	Projected to be materially on budget.
Policy, Planning, Finance & Administration	Materially on budget.	Projected to be materially on budget.

Transit Expansion	Favourable net variance of $1.9 million consisting of a favourable expenditure variance of $1.4 million primarily related to underspending in salaries and benefits due to vacancies, and a favourable revenue variance of $0.5 million mainly due to higher-than-planned recoveries from Metrolinx and TTC projects, offset by lower capital recoveries due to revised project timelines for SmartTrack, Eglinton East LRT, and Waterfront East LRT.	Favourable net variance of $4.9 million consisting of a favourable expenditure variance of $4.1 million primarily related to underspending in salaries and benefits due to vacancies, and favourable revenue variance of $0.8 million mainly due to higher-than-planned recoveries from Metrolinx and TTC projects, offset by lower capital recoveries due to revised project timelines for SmartTrack, Eglinton East LRT, and Waterfront East LRT.
Transportation Services	Favourable net variance of $10.0 million consisting of an unfavourable expenditure variance of $2.5 million primarily due to overspending in salaries and benefits from prioritizing recruitment to ensure service delivery, partially offset by lower winter maintenance contracts, hydro, and salt usage due to a milder winter season. A favourable revenue variance of $12.5 million is primarily due to higher volume of right-of-way construction permits and accelerated recovery from transit projects, partially offset by lower Development and Application Review Fees.	Unfavourable net variance projection of $24.6 million consisting of an unfavourable expenditure variance of $27.9 million reflecting overspending in several areas to meet service and performance expectations, primarily due to salaries and benefits from accelerated staffing plans that focus on higher grade positions, traffic signal device maintenance, street lighting improvements, winter maintenance, routine and emergency road & repair contracts, and traffic agent program expansion. Favourable revenue variance of $3.3 million primarily due to higher recovery for maintenance of traffic signals from deferred revenue and higher construction hub fees, partially offset by lower withdrawals from the reserve fund.

Appendix G - Operating Variance Dashboard for City Programs and Agencies

City Program/Agency	Quarter	Year-To-Date			Year-End		
		Net Variance		Status	Net Variance		Status
		$ Millions	%		$ Millions	%	
Development & Growth Services							
City Planning	6-Month	(4.5)	70%		(7.7)	73%	
Toronto Building	6-Month	7.1	303%		18.0	112%	
Housing Secretariat	6-Month	11.8	5%		13.7	3%	
Development Review	6-Month	0.0	0%		0.0	0%	
Sub-Total Development & Growth Services	**6-Month**	**14.4**	**6%**		**24.0**	**5%**	

Development & Growth Services Narrative		
	Year-To-Date	**Year-End**
City Planning	Unfavourable net variance of $4.5 million comprised of a favourable expenditure operating variance of $1.4 million mainly due to underspending in salaries and benefits, resulting from vacancies, and slightly lower professional services, computer equipment, and other expenses including defending the City's position at the Ontario Land Tribunal and Toronto Local Appeal Body hearings. Unfavourable revenue operating variance of $5.9 million is mainly due to lower development review application review user fees, related in part to the higher interest rate and market environment, and lower reserve, capital and other recoveries for projects due to vacancies.	Projecting an unfavourable net operating expenditure variance of $7.7 million comprised of a favourable operating expenditure variance of $3.0 million mainly due to underspending in salaries and benefits resulting from vacancies, and lower professional services, computer equipment and other expenses including defending the City's position at the Ontario Land Tribunal and Toronto Local Appeal Body hearings. Unfavourable revenue variance of $10.7 million mainly due to lower development review application review user fees, related in part to the higher interest rate and market environment, and lower reserve, capital and other recoveries for projects due to vacancies.
Toronto Building	Favourable net variance of $7.1 million driven by reduced expenditures of $7.9 million primarily from underspending in salaries and benefits due to vacant positions as the new organizational structure is being implemented. This is offset by an unfavourable revenue variance of $0.8 million due to lower than planned recoveries for positions funded from reserve and Metrolinx of $5.1 million due to vacancies which is partially offset by $4.3 million favourable building permit revenues due to higher-than-expected building permit applications.	Favourable net variance projection of $18.0 million driven by favourable projected gross expenditures of $16.6 million due to vacant positions, in addition to lower-than-anticipated costs in remedial action contingency provision, general equipment, and furnishing expenses. Favourable projected revenue variance of $1.4 million which includes favourable projected building permit revenues of $15.3 million, partially offset by $13.9 million lower than planned recoveries resulting from vacancies in reserve funded and Metrolinx funded positions.

Housing Secretariat	Favorable year-to-date net variance of $11.8 million was primarily attributable to timing differences related to the grant payments that are anticipated to be resolved by the third quarter, as well as lower social housing subsidy costs, delays in supportive housing projects, and salary and benefits underspending.	Favorable year-end net variance projection of $13.7 million is primarily attributed to lower social housing subsidy costs which include both the Mixed and Full Rent-Geared-to-Income Programs, the Rent Supplement Program, as well as delays in the Community Anchor Program. Although efforts are underway to address current vacancies, with hiring expected to be completed by the end of 2024, the resulting delays have led to salary and benefits underspending.
Development Review	On Budget.	Projected to be on budget.

Appendix G - Operating Variance Dashboard for City Programs and Agencies

City Program/Agency	Quarter	Year-To-Date			Year-End		
		Net Variance		Status	Net Variance		Status
		$ Millions	%		$ Millions	%	
Finance and Treasury Services							
Office of the Chief Financial Officer and Treasurer	6-Month	(0.0)	1%		2.5	8%	
Office of the Controller	6-Month	4.5	21%		3.1	10%	
Sub-Total Finance and Treasury Services	**6-Month**	**4.4**	**16%**		**5.7**	**9%**	

Finance and Treasury Services Narrative

	Year-To-Date	Year-End
Office of the Chief Financial Officer and Treasurer	Materially on budget.	Projected to be materially on budget.
Office of the Controller	Favourable net variance of $4.5 million is primarily driven by net underspending in salaries and benefits due to vacancies; partially offset by higher digital payment platform service fees and higher volume of utility billing, parking tickets and collection notices, and lower user fees due to loss of the late fees for failure to declare VHT status.	Projected to be materially on budget.

Appendix G - Operating Variance Dashboard for City Programs and Agencies

City Program/Agency	Quarter	Year-To-Date			Year-End		
		Net Variance		Status	Net Variance		Status
		$ Millions	%		$ Millions	%	
Corporate Services							
Corporate Real Estate Management	6-Month	(3.8)	6%		0.0	0%	
Customer Experience	6-Month	0.0	0%		0.0	0%	
Environment & Climate	6-Month	1.3	17%		0.0	0%	
Fleet Services	6-Month	(0.1)	1%		(0.9)	3%	
Technology Services	6-Month	(6.0)	8%		2.1	2%	
Office of the Chief Information Security Officer	6-Month	2.4	16%		0.5	2%	
Sub-Total Corporate Services	**6-Month**	**(6.2)**	**3%**		**1.7**	**1%**	

Corporate Services Narrative		
	Year-To-Date	**Year-End**
Corporate Real Estate Management	Materially on budget.	Projected to be materially on budget.
Customer Experience	Materially on budget.	Projected to be materially on budget.
Environment & Climate	Materially on budget.	Projected to be materially on budget.
Fleet Services	Materially on budget.	Projected to be materially on budget.
Technology Services	The year-to-date unfavorable variance is mainly due to timing of subscription and licensing costs.	Projected to be materially on budget.
Office of the Chief Information Security Officer	Materially on budget.	Projected to be materially on budget.

Appendix G - Operating Variance Dashboard for City Programs and Agencies

City Program/Agency	Quarter	Year-To-Date			Year-End		
		Net Variance		Status	Net Variance		Status
		$ Millions	%		$ Millions	%	
City Manager							
City Manager's Office	6-Month	0.9	3%		1.1	2%	
Sub-Total City Manager	**6-Month**	**0.9**	**3%**		**1.1**	**2%**	

City Manager Narrative		
	Year-To-Date	**Year-End**
City Manager's Office	Materially on budget.	Projected to be materially on budget.

Appendix G - Operating Variance Dashboard for City Programs and Agencies

City Program/Agency	Quarter	Year-To-Date			Year-End		
		Net Variance		Status	Net Variance		Status
		$ Millions	%		$ Millions	%	
Other City Programs							
City Clerk's Office	6-Month	0.1	1%		0.5	1%	
Legal Services	6-Month	0.1	1%		0.1	0%	
Mayor's Office	6-Month	0.1	9%		0.0	0%	
City Council	6-Month	1.1	10%		0.1	0%	
Sub-Total Other City Programs	**6-Month**	**1.5**	**3%**		**0.7**	**1%**	

Other City Programs Narrative		
	Year-To-Date	**Year-End**
City Clerk's Office	Materially on budget.	Projected to be materially on budget.
Legal Services	Materially on budget.	Projected to be materially on budget.
Mayor's Office	Materially on budget.	Projected to be on budget.
City Council	Materially on budget.	Projected to be materially on budget.

Appendix G - Operating Variance Dashboard for City Programs and Agencies

City Program/Agency	Quarter	Year-To-Date			Year-End		
		Net Variance		Status	Net Variance		Status
		$ Millions	%		$ Millions	%	
Accountability Offices							
Auditor General's Office	6-Month	0.3	9%		0.2	3%	
Integrity Commissioner's Office	6-Month	0.0	10%		(0.0)	0%	
Office of the Lobbyist Registrar	6-Month	0.2	32%		0.3	22%	
Office of the Ombudsman	6-Month	(0.1)	4%		0.0	0%	
Sub-Total Accountability Offices	**6-Month**	**0.5**	**8%**		**0.5**	**4%**	

Accountability Offices Narrative		
	Year-To-Date	**Year-End**
Auditor General's Office	Materially on budget.	Projected to be materially on budget.
Integrity Commissioner's Office	Materially on budget.	Projected to be materially on budget.
Office of the Lobbyist Registrar	Favourable net expenditure variance of $0.2 million or 32.0% due mainly to lower spending in Services & Rents and Salaries & Benefits. The underspending in Salaries & Benefits is due to staff vacancies, partially offset by COLA adjustments for non-union staff, the budget allocation of which will be transferred from Non-Program account later in the year.	Favourable projected variance of $0.3 million or 21.7% is due mainly to staff vacancies.
Office of the Ombudsman	Materially on budget.	Projected to be on budget.

Appendix G - Operating Variance Dashboard for City Programs and Agencies

City Program/Agency	Quarter	Year-To-Date			Year-End		
		Net Variance		Status	Net Variance		Status
		$ Millions	%		$ Millions	%	
Agencies							
Toronto Public Health	6-Month	5.8	22%		9.1	11%	
Toronto Public Library	6-Month	(0.6)	1%		(2.0)	1%	
Exhibition Place	6-Month	1.6	177%		0.5	63%	
Heritage Toronto	6-Month	0.1	63%		0.0	2%	
To Live	6-Month	0.1	2%		(1.1)	20%	
Toronto Zoo	6-Month	(0.6)	6%		(0.1)	1%	
Sankofa Square	6-Month	0.2	16%		(0.0)	1%	
CreateTO	6-Month	0.0	0%		0.0	0%	
Toronto & Region Conservation Authority	6-Month	0.1	3%		0.0	0%	
Toronto Transit Commission - Conventional	6-Month	65.8	10%		54.1	5%	
Toronto Transit Commission - Wheel Trans	6-Month	0.9	1%		(1.9)	1%	
Toronto Police Service	6-Month	(7.9)	1%		(22.4)	2%	
Toronto Police Service Board	6-Month	0.0	4%		(0.0)	0%	
Sub-Total Agencies	**6-Month**	**65.6**	**4%**		**36.2**	**1%**	

Agencies Narrative		
	Year-To-Date	**Year-End**
Toronto Public Health	Favourable net variance of $5.8 million is primarily driven by underspending in programs that were previously paused and are being restarted, with the main underspending being in the Chronic Disease and Injury Prevention program which has been reestablishing partnerships and collaborations.	Favourable net variance projection of $9.1 million is expected from underspending in cost shared programs due to a slower restart of paused programs and salary underspending, as noted above. The current budget is based on the existing funding arrangement between the Board of Health and Ministry of Health.
Toronto Public Library	Materially on budget.	Projected to be materially on budget.
Exhibition Place	Favourable net variance of $1.6 million. Favourable gross expenditure variance of $0.8 million from reduced utilities cost due to lower rates, lower natural gas consumption from District Energy System which is under repair, and lower recoverable direct salaries and benefits expenses. This is partially offset by higher direct and overhead costs for events, equipment replacement costs and property taxes. Favourable revenue variance of $0.8 million from higher rent, parking and ancillary revenue from one-off large events, and property tax recoveries. This is partially offset by lower event revenue from meetings and conferences at Beanfield Centre, lower salaries and benefits recoveries, lower withdrawals from reserves due to timing, and lower energy sold due to District Energy System repairs.	Favourable net variance projection of $0.5 million. Favourable revenue variance of $1.0 due to additional events rent, and parking and ancillary revenue from one-off large events, partially offset by lower energy sales revenue from District Energy System.Unfavourable expenditure variance of $0.5 million from equipment replacement costs.
Heritage Toronto	Materially on budget.	Projected to be materially on budget.
To Live	Materially on budget.	Unfavourable net variance projection of $1.1 million driven by a shortfall in ticket revenues for programming activities, lower beverage sales and a shortfall in sponsorship revenues. This shortfall in revenue is partially offset by higher facility rental, corporate event revenues as well as reduced expenditures tied to programming.
Toronto Zoo	Materially on budget.	Projected to be materially on budget.
Sankofa Square	Materially on budget.	Projected to be materially on budget.
CreateTO	On budget.	Projected to be on budget.
Toronto & Region Conservation Authority	Materially on budget.	Projected to be on budget.

Toronto Transit Commission - Conventional	Favourable net variance of $65.8 million due to a favourable gross expenditure variance of $50.5 million driven by workforce vacancies currently in the various stages of the recruitment process, lower than anticipated pricing of IT service contracts due to successful negotiations, delayed implementation of IT software roll-out, lower spending on materials and vehicle parts due to the difference in timing between planned spending and actual expenditures incurred, lower uptake of health and dental benefits that typically increases at year-end, and lower average diesel fuel prices. In addition, a favourable revenue variance of $15.3 million was driven by increased passenger revenue from more leisure trips.	Favourable net variance of $54.1 million due to a favourable gross expenditure variance of $18 million driven by one-time underspending from workforce vacancies anticipated to be partially offset in latter half of the year due to higher expected recruitment activities, lower than anticipated pricing of IT service contracts due to successful negotiations, underspending on health and dental benefits anticipated to be offset by an average increase in spending by employee and increase in WSIB claimants, and lower average diesel fuel prices. In addition, a favourable revenue variance of $36.2 million is projected, driven by increased passenger revenue from more leisure trips, and higher ancillary revenue as a result of increased advertising revenue driven by higher-than-planned ridership.
Toronto Transit Commission - Wheel Trans	Materially on budget.	Projected to be materially on budget.
Toronto Police Service	Unfavourable net variance of $7.9 million. Gross expenditures were $25.5 million unfavourable mainly due to increased premium pay spending to respond to major events and public safety initiatives and due to timing differences between when expenses were actually paid versus budgeted. Revenues were $17.6 million unfavourable mainly due to timing of grant revenues.	Unfavourable net variance projection of $22.4 million as a result of premium pay spending as the Toronto Police Service (TPS) has to rely on off-duty resources by way of call-backs to provide the surge capacity to respond to major events and public safety initiatives. The TPS is pursuing opportunities for expenditure reductions and/or increasing revenue throughout the year to mitigate year-end unfavourable variance. The TPS is currently projecting to achieve an increase of 295 uniform officers by the end of 2024. In addition, the TPS anticipates achieving its hiring targets for Special Constables, Communications Operators and other civilians.
Toronto Police Service Board	Materially on budget.	Projected to be on budget.

Appendix G - Operating Variance Dashboard for City Programs and Agencies

City Program/Agency	Quarter	Year-To-Date			Year-End		
		Net Variance		Status	Net Variance		Status
		$ Millions	%		$ Millions	%	
Capital & Corporate Financing							
Capital from Current	6-Month	0.0	0%		0.0	0%	
Technology Sustainment	6-Month	0.0	0%		0.0	0%	
Debt Charges	6-Month	(3.6)	1%		0.0	0%	
Sub-Total Capital & Corporate Financing	**6-Month**	**(3.6)**	**1%**		**0.0**	**0%**	

Capital & Corporate Financing Narrative		
	Year-To-Date	**Year-End**
Capital from Current	On budget.	Projected to be on budget.
Technology Sustainment	On budget.	Projected to be on budget.
Debt Charges	Materially on budget.	Projected to be on budget.

Appendix G - Operating Variance Dashboard for City Programs and Agencies

City Program/Agency	Quarter	Year-To-Date			Year-End		
		Net Variance		Status	Net Variance		Status
		$ Millions	%		$ Millions	%	
Non Program Expenditures							
Tax Deficiencies / Write Offs	6-Month	(3.0)	25%		(7.0)	28%	
Tax Increment Equivalent Grants (TIEG)	6-Month	2.5	11%		5.1	11%	
Assessment Function (MPAC)	6-Month	0.0	0%		0.0	0%	
Funding of Employee Related Liabilities	6-Month	0.0	0%		0.0	0%	
Programs Funded from Reserve Funds	6-Month	0.0	0%		(0.0)	6%	
Other Corporate Expenditures	6-Month	(6.0)	87%		2.9	3%	
Insurance Contributions	6-Month	(0.0)	0%		0.0	0%	
Tax Increment Funding (TIF)	6-Month	0.0	0%		0.0	0%	
Parking Tag Enforcement & Operations Exp	6-Month	(2.3)	8%		(0.2)	0%	
Heritage Property Taxes Rebate	6-Month	0.1	9%		0.2	9%	
Solid Waste Management Services Rebate	6-Month	1.1	3%		0.0	0%	
Sub-Total Non Program Expenditures	**6-Month**	**(7.6)**	**4%**		**1.0**	**0%**	

Non Program Expenditures Narrative		
	Year-To-Date	**Year-End**
Tax Deficiencies / Write Offs	Unfavourable net expenditure variance of $3.0 million is the net of higher than planned tax write-offs and lower cost to defend the City's assessment base and lower interest paid on tax refunds.	Unfavourable net expenditure of $7.0 million is primarily due to MPAC's re-assessment of several properties which triggered write-offs in Tax Deficiencies but increased related Supplementary/Omitted levies issued for those completed properties.
Tax Increment Equivalent Grants (TIEG)	Materially on budget.	Projected to be materially on budget.
Assessment Function (MPAC)	On Budget.	Projected to be on budget.
Funding of Employee Related Liabilities	Materially on budget.	Projected to be on budget.

Programs Funded from Reserve Funds	On Budget.	Projected to be materially on budget.
Other Corporate Expenditures	The unfavourable variance of $6.0 million was mainly due to timing of contribution rebates , centralized budget reductions for the provision of employee benefits, and timing of Development Application Review fees collection for corporate allocation.	Favourable net variance projection of $2.9 million in Other Corporate Expenditures is largely due to the provision in Non-Program for Fire Services' overtime callback strategy, which will be offset by the projected overtime variance in Fire Services.
Insurance Contributions	Materially on budget.	Projected to be on budget.
Tax Increment Funding (TIF)	On Budget.	Projected to be on budget.
Parking Tag Enforcement & Operations Exp	Materially on budget.	Projected to be materially on budget.
Heritage Property Taxes Rebate	Materially on budget.	Projected to be materially on budget.
Solid Waste Management Services Rebate	Materially on budget.	Projected to be on budget.

Appendix G - Operating Variance Dashboard for City Programs and Agencies

City Program/Agency	Quarter	Year-To-Date			Year-End		
		Net Variance		Status	Net Variance		Status
		$ Millions	%		$ Millions	%	
Non Program Revenues							
Payments in Lieu of Taxes	6-Month	5.5	7%		5.7	6%	
Supplementary Taxes	6-Month	1.2	6%		4.3	9%	
Tax Penalty Revenue	6-Month	3.0	15%		7.2	16%	
Municipal Land Transfer Tax	6-Month	13.0	3%		(20.0)	3%	
Municipal Accommodation Tax (MAT)	6-Month	19.1	109%		16.6	33%	
Third Party Sign Tax	6-Month	(0.1)	1%		(0.1)	1%	
Interest/Investment Earnings	6-Month	30.3	44%		28.3	20%	
Dividend Income	6-Month	2.0	5%		3.9	5%	
Other Corporate Revenues	6-Month	7.2	24%		6.4	2%	
Provincial Revenue	6-Month	0.0	0%		0.0	0%	
Parking Authority Revenues	6-Month	0.2	2%		3.7	17%	
Admin Support Recoveries - Water	6-Month	0.0	0%		0.0	0%	
Admin Support Recoveries - Health & EMS	6-Month	0.0	0%		(0.0)	0%	
Parking Tag Enforcement & Operations Rev	6-Month	(5.8)	11%		0.2	0%	
Other Tax Revenues	6-Month	(0.2)	4%		(0.2)	2%	
Casino Woodbine Revenues	6-Month	1.3	11%		(0.1)	0%	
Vacant Home Tax	6-Month	27.5	100%		0.0	0%	
Sub-Total Non Program Revenues	**6-Month**	**104.3**	**13%**		**56.0**	**3%**	

Non Program Revenues Narrative		
	Year-To-Date	**Year-End**
Payments in Lieu of Taxes	Favourable net revenue variance of $5.5 million was realized due to higher than anticipated assessment-based levy.	Favourable net expenditure variance of $5.7 million is projected carrying YTD favourability.
Supplementary Taxes	Materially on budget.	Projected to be materially on budget.
Tax Penalty Revenue	Favourable net revenue variance of $3.0 million is mainly due to greater tax interest/penalties earned.	Favourable net expenditure variance of $7.2 million is projected based on current trend.
Municipal Land Transfer Tax	Favourable net revenue variance of $13.0 million is mainly due to higher-than-expected sales activities. The variance reflects temporary differences driven by seasonal trends and market timing.	Unfavourable net revenue variance of $20.0 million reflects a stagnation in the real estate market as buyers expect further interest rate cuts in 2024.
Municipal Accommodation Tax (MAT)	Favourable net variance of $19.1 million was driven by higher-than-anticipated revenues from hotel taxes as well as short-term rentals. Adding to the favourability is the lower-than-anticipated payment to Destination Toronto during the first six months. The City's payment obligation is calculated according to Ontario Regulation 436/17, and the expenditure variance is expected to reverse by year-end due to timing.	Favourable net variance projection of $16.6 million which reflects partial reversal of current favourability due to the unpredictability of economic impact on the remainder of the year.
Third Party Sign Tax	Materially on budget.	Projected to be materially on budget.
Interest/Investment Earnings	Favourable net revenue variance of $30.3 million was primarily driven by lower contributions to reserve and reserve funds.	Based on current conditions, a favourable net revenue variance of $28.3 million is projected.
Dividend Income	Materially on budget.	Projected to be materially on budget.
Other Corporate Revenues	Other Corp Revenues: Favourable net revenue variance of $7.2 million is mainly attributable to:1) One-time net HST tax recovery of $6.4 million related to 2021 and 2022;2) $0.8 million favourability related to timing of interest income and HST refunded to the City, expected to reverse by year-end.	Projected to be materially on budget.
Provincial Revenue	On budget.	Projected to be on budget.
Parking Authority Revenues	Materially on budget.	Favourable net revenue variance of $3.7M is projected based on a reduced City share of 75% in accordance with the new Net Income Share Agreement (EX15.9) and driven by favourability on salaries due to selective hiring, coupled with a favourable revenue variance resulting from the parking rate change as well as higher volume for the year.
Admin Support Recoveries - Water	On budget.	Projected to be on budget.

Admin Support Recoveries - Health & EMS	On budget.	Projected to be materially on budget.
Parking Tag Enforcement & Operations Rev	Unfavourable revenue variance of $5.8 million is due to lower revenue from late fees and penalty charges for late payments and uncollected payments from the Province for the second quarter (April - June) of 2024. Total tickets issued YTD: 1,013,986 vs 1,010,156 planned	Projected to be materially on budget.
Other Tax Revenues	Materially on budget.	Projected to be materially on budget.
Casino Woodbine Revenues	Materially on budget.	Projected to be materially on budget.
Vacant Home Tax	Current favourable variance of $27.5 million is due to timing differences expected to reverse by year-end.	Projected to be on budget.

Appendix G - Operating Variance Dashboard for City Programs and Agencies

City Program/Agency	Quarter	Year-To-Date			Year-End		
		Net Variance		Status	Net Variance		Status
		$ Millions	%		$ Millions	%	
Non Program Agencies							
Association of Community Centres	6-Month	0.0	0%		(0.3)	3%	
Arena Boards of Management	6-Month	1.0	974%		0.7	85%	
Sub-Total Non Program Agencies	**6-Month**	**1.1**	**19%**		**0.3**	**3%**	

Non Program Agencies Narrative		
	Year-To-Date	**Year-End**
Association of Community Centres	Materially on budget.	Projected to be materially on budget.
Arena Boards of Management	Favourable net expenditure variance of $1.0 million driven by favourable revenue variance of $1.2 million from higher-than-expected ice rentals in Forest Hill and Leaside Memorial Gardens, and higher than expected revenues from George Bell and Bill Bolton Arenas due to postponing of capital projects resulting in normal operations of the facilities.	Favourable net variance projection of $651 thousand driven by favourable revenue projection of $993 thousand from higher-than-expected ice rental revenues; partially offset by unfavourable projected gross expenditures of $341 thousand due to higher-than-expected salaries and benefits related to overtime and more operational hours due to postponing capital projects, and higher than expected maintenance and repair costs.

Appendix G - Operating Variance Dashboard for City Programs and Agencies

City Program/Agency	Quarter	Year-To-Date			Year-End		
		Net Variance		Status	Net Variance		Status
		$ Millions	%		$ Millions	%	
Rate Programs							
Solid Waste Management Services	6-Month	2.2	10%		8.5	100%	
Toronto Parking Authority	6-Month	9.2	70%		9.2	29%	
Toronto Water	6-Month	5.2	65%		20.3	100%	
Sub-Total Rate Programs	**6-Month**	**16.6**	**61%**		**38.0**	**119%**	

Rate Programs Narrative		
	Year-To-Date	**Year-End**
Solid Waste Management Services	Favourable net variance of $2.2 million consisting of a favourable expenditure variance of $8.2 million mainly from underspending in salaries and benefits due to vacancies, lower hydro rates, and underspending in services and rents. This is offset by an unfavourable revenue variance of $6.0 million primarily driven by lower-than-anticipated collection revenue, partially offset by higher-than-expected recovery from the Extended Producer Responsibility transition and higher tipping revenue from transfer stations.	Favourable net expenditure variance projection of $8.5 million comprising of a favourable expenditure variance of $6.5 million driven by similar factors as year-to-date and favourable revenue variance of $2.0 million mainly due to higher-than-expected recovery from the Extended Producer Responsibility transition and increased tipping tonnage at transfer stations.
Toronto Parking Authority	Favourable net variance of $9.2 million consisting of a favourable expenditure variance of $2.9 million due to prudent management of fixed expenses; and a favourable revenue variance of $6.3 million driven by parking rate change and higher volume.	Favourable year-end net variance of $9.2 million is driven by the same factors as the year-to-date.

Toronto Water	Favourable net variance of $5.2 million consisting of a favourable expenditure variance of $4.9 million, mainly due to underspending in utilities from lower usage than planned and continued efficiencies, underspending in contracted services from fewer emergencies and lower volume than planned, and chemical costs from favourable rates. This is partially offset by overspending in materials and supplies due to inflationary pressures. A favourable revenue variance of $0.3 million mainly from higher-than-planned revenue from sale of water due to higher consumption, grant revenue, and increased private water and other wastewater agreements which is partially offset by lower revenue from transit projects and lower other and third-party recoveries.	Favourable year-end net variance of $20.3 million is consisting of a favourable expenditure variance of $11.2 million, driven by underspending in salaries and benefits due to vacancies, contracted services, and utilities, partially offset by overspending in materials and supplies as noted in year-to-date. A favourable revenue variance of $9.1 million is primarily due to higher-than-planned water consumption based on year-to-date consumption and other factors as noted in year-to-date.