

INTACT TEAM COURSE CONTACT AND COURSES-2023-2024

Learning Service Provider	Contract # for Intact Team Training	Course Name	Number of day(s)	Course Price	Cost of Material per Person	Daily Rate for Course Design and Content Development
Beck Goodman & Associates	47022405	Change Management				
Contact: Linda Beck		Fundamentals of Change Manager Program (4 day training)				
1384 Tecumseh Park Drive		1. Scoping: Align Leadership	4	\$5,984.40	City Printing	
Mississauga, Ontario, L5H 2W6		2. Planning: Engage Stakeholders				
Tel: 905-271-3803		3. Implementing: Build Readiness				
Email: lindabeck580@gmail.com		4. Sustaining: Support and Sustain				
		Mastering Change Leadership	1	\$1,496.10	City Printing	
		Navigating the Change Management Roadmap and Toolkit	1	\$1,496.10	City Printing	
		Navigating the Change Management Roadmap for Managers	1	\$1,496.10	City Printing	
		Strategy Execution That Sticks: Know Where to Focus and What to Ignore	1	\$1,496.10	\$12.82	
		Thriving During Change in the Workplace	1	\$1,496.10	City Printing	
		Communication – Verbal				
		Influence Others Using Powerful Stories	1	\$1,496.10	\$12.82	
		Customer Service				
		Accountable Customer Service	1	\$1,496.10	\$12.82	
		Applying the Public Sector Value Chain to Engage Employees	1	\$1,496.10	\$12.82	
		Beyond Body Language: Interpersonal Skills to Connect	1	\$1,496.10	\$12.82	
		Building Customer-Centric Culture From the Inside Out	1	\$1,496.10	\$12.82	
		Conflict Management and Wellness While Serving	1	\$1,496.10	\$12.82	
		Ignite Motivation for Service Excellence: People with Purpose Perform	1	\$1,496.10	\$12.82	
		Negotiation Skills for Customer Service Professionals	1	\$1,496.10	\$12.82	
		Practice Resilience while Working with Challenging	1	\$1,496.10	\$12.82	
		Service Excellence for the Internal Customer	1	\$1,496.10	\$12.82	
		Leadership Development				
		Understanding Your Leadership Capacity & How Emotions Play a Part	1	\$1,496.10	\$12.82	
		Personal and Professional Effectiveness				
		Assess, Understand and Persuade to Maximize Results	1	\$1,496.10	\$12.82	

\$1,496.10

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		Critical Thinking for Problem Solving	1	\$1,496.10	\$12.82	
		Wellness and Self-care for Greater Resilience and Responsiveness	1	\$1,496.10	\$12.82	
		Personality Dimensions: Maximize Your Team's Strengths	1	\$1,496.10	\$12.82	
		Workplace Culture and Engagement				
		Building Resilience While Facing Adversity in Work and Life	1	\$1,496.10	\$12.82	
		Creating a Culture of Trust to Engage All Employees	1	\$1,496.10	\$12.82	
		Five Ways to Boost a Team's Culture	1	\$1,496.10	\$12.82	
Essential Communications Ltd.	47022406	Change Management				\$838.14
Contact: Ian Kennedy		Adapt to Change (Intact Team Only – details available on request)	1	\$1,282.36	\$10.63	
33 Sarah Ashbridge Avenue		Communication – Verbal				
Toronto, ON M4L 3Y1		Clear, Concise, Engaged and Energized Presentations	1	\$1,282.36	\$10.63	
Tel: 416-461-8754		Communications Essentials: Taking Your Interpersonal Communication Skill to the Next Level	1	\$1,282.36	\$10.63	
Email: ian@essentialcommunications.ca		Effectively Using Social Media	1	\$1,282.36	\$10.63	
		Managing Difficult Conversations	1	\$1,282.36	\$10.63	
		Optimizing Email and Phone Communication	1	\$1,282.36	\$10.63	
		Speaking Clearly and Confidently	1	\$1,282.36	\$10.63	
		Communication – Written				
		Developing Communications Plans	1	\$1,282.36	\$10.63	
		Managing, Preventing and De-escalating Conflict to Ensure Team Success	1	\$1,282.36	\$10.63	
		Write Reports in Three Easy Steps	1	\$1,282.36	\$10.63	
		Write Reports Quicker to Save Resources	1/2 day	\$1,282.36	\$10.63	
		Writing Persuasive Reports and Business Cases	1	\$1,282.36	\$10.63	
		Conflict Management	1	\$1,282.36	\$10.63	
		De-escalation Techniques	1	\$1,282.36	\$10.63	
		Overcome Challenges with Creative Thinking	1	\$1,282.36	\$10.63	
		Overcoming Obstacles—An Introduction to Alternative Dispute Resolution (ADR)	1	\$1,282.36	\$10.63	
		Preventing and De-escalating Team Conflict	1	\$1,282.36	\$10.63	
		Preventing and Navigating Conflict to Enhance Team Success	1	\$1,282.36	\$10.63	

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		Personal and Professional Effectiveness				
		Achieving Goals- Creating Results!	1	\$1,282.36	\$10.63	
		Business Process Mapping	1	\$1,282.36	\$10.63	
		Emotional Intelligence and Interpersonal Awareness	1	\$1,282.36	\$10.63	
		Influence and Persuasion	1	\$1,282.36	\$10.63	
		Understanding Differences/ Building Collaborative Relationships (through understanding Personality Dimensions)	1	\$1,282.36	\$10.63	
		Workplace Culture and Engagement				
		Building Collaborative Teams	1	\$1,257.22	\$10.63	
		Building Trust Through Positive Communication	1	\$1,257.22	\$10.63	
		Leadership Skills for Non-Managers	1	\$1,257.22	\$10.63	
Sara Luther (Forward Working)	47022403	Toronto for All				
Contact: Sara Luther		Human Rights in the Workplace	1/2 day	\$935.06	City Printing	\$1,833.45
2100 Bloor St. West, Suite 6-285		Managing Human Rights and Responding to Complaints (supervisor and above)	1	\$1,870.12	City Printing	
Toronto, ON M6S 5A5		Human Rights and Workplace Harassment Essentials for Management – Virtual Workshop	1.5 hours	\$1,122.05	n/a	
Tel: 416-708-5778		Accommodations Essentials for Managers (Virtual)	1.5 hours	\$1,122.05	n/a	
Email: saraluther@forwardworking.ca						
Nbisiing Consulting Inc	47024799	Toronto for All				
Contact: Bob Goulais		Indigenous Awareness Training: Truth and Reconciliation	1	\$1,925.00	City Printing	\$2,394.00
170 Gerald Crescent, Nipissing First Nation						
Garden Village, ON P2B 3J8						
Tel: 416-770-8567						
Email: info@bobgoulais.com						
Procepts Associates Ltd	47022404	Project Management (PM)				
Contact: Leora Stoll		Project Contract Management	2	\$3,780.58	City Printing	
250 Yonge St, Suite 2201-49		Project Management: An Introduction	1	\$1,890.29	City Printing	

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Toronto, ON, M5B 2L7		Project Management: Concepts	1	\$1,890.29	City Printing	\$1,782.27
Tel: 647-204 -6155		Project Management: Methodology	2	\$3,780.58	City Printing	
Email: info@procept.com		Project Management: Teams	1	\$1,890.29	City Printing	
		Project Scheduling Basics	1	\$2,592.39	\$32.40	
		PM Specialized and Advanced Training				
		Agile Project Management	1	\$2,592.39	\$32.40	
		Agile Bootcamp	2	\$5,184.78	\$32.40	
		Applied Project Management	1/2 day	\$1,296.19	\$32.40	
		Fundamentals of Project Cost Control	1/2 day	\$1,296.19	\$32.40	
		Managing Project Risk	1	\$2,592.39	\$32.40	
		Project Closeout Best Practices	1	\$2,592.39	\$32.40	
		Project Communications and Stakeholder Management	2	\$5,184.78	\$32.40	
		Project Management Essentials	3	\$7,777.17	\$32.40	
		Project Management Professional (PMP) Exam Prep	5	\$12,961.95	\$151.91 Approx.	
		Troubled Project Prevention and Recovery	1	\$2,592.39	\$32.40	
		Virtual Teams	1	\$2,592.39	\$32.40	