

Attachment 1: 2024 Board of Health Self-Evaluation Survey Results

Responses received: 9

1. BOARD OF HEALTH ROLES AND RESPONSIBILITIES

For each statement, please select the option that best describes your opinion.

Statement	Strongly Disagree	Disagree	Neither Disagree or Agree	Agree	Strongly Agree
BOH members have a common understanding of its mandate, scope, and authority		11%	22%	56%	11%
I have a clear understanding of the BOH's responsibilities			10%	50%	40%
I understand the distinction between the role and responsibilities of the BOH and those of the Medical Officer of Health (MOH) and staff				30%	70%
I am aware of the powers that I have as a BOH member		20%	30%	20%	30%
I am aware of the restrictions that I have as a BOH member			20%	50%	30%
I understand my legal liabilities as a member of the BOH		13%	13%	38%	38%
I am familiar with the Health Protection and Promotion Act		10%	10%	60%	20%
I am familiar with the Ontario Public Health Organizational Standards		10%	30%	50%	10%
I am familiar with the BOH's procedural bylaws		20%	30%	30%	20%
I feel confident applying my knowledge of BOH rules of procedure during meetings (e.g. moving motions)		20%	20%	30%	30%
The BOH has the appropriate committee structure to exercise its			11%	67%	22%

Attachment 1: 2024 Board of Health Self-Evaluation Survey Results

Statement	Strongly Disagree	Disagree	Neither Disagree or Agree	Agree	Strongly Agree
responsibilities (e.g., Budget Committee)					
The board orientation and materials provided by the City Clerk's Office helped me understand my role and responsibilities as a BOH member			30%	60%	10%
The orientation provided by Toronto Public Health staff (item HL2.1) helped me understand Toronto Public Health's mandate and key responsibilities			40%	40%	20%
I believe the composition of the BOH contributes to effective governance		10%	20%	40%	30%

Are there opportunities to clarify Board of Health roles and responsibilities? What actions would you recommend addressing these opportunities?

Opportunity	Recommended Action
Strategic Planning	Should be Board Led
Communication	Adequate timely follow-up with things mentioned for "off camera" discussion post meetings
Ontario Public Health Organizational Standards	Training Session
BOH members to understand the range of services offered and staffing needs, patient demographics & uptake of services	Touring dental clinics, safe injection sites or vaccination centres
Indigenous Inclusion	Understand indigenous history people governance and definition of conflicts
Civil Society	Should be included in decision making
Time to review things	Giving enough time for public Board members to review docs that need their feedback
Legal liabilities as a member of the BOH	training session
What is the role of BOH members when addressing members of the public	Media training or education on how best to engage with deputants, how to respond or address their concerns
Reporting to the Board	Should highlight options for policy discussions
[N/A]	Info sessions

2. BOARD OF HEALTH INFORMATION SHARING AND DECISION-MAKING

For each statement, please select the option that best describes your opinion.

Statement	Strongly Disagree	Disagree	Neither Disagree or Agree	Agree	Strongly Agree
I receive adequate information and materials about BOH agenda items to support me in making informed decisions		11%		56%	33%
I receive timely information and materials about BOH agenda items to support me in making informed decisions		11%	11%	67%	11%
As a BOH member, I am able to interpret reports, proposals, and financial information				44%	56%
I believe the staff presentations at BOH meetings are helpful to decision-making				33%	67%
BOH meetings are held frequently enough to enable timely decision-making on emerging issues that affect or influence public health			11%	67%	22%
There are adequate opportunities to ask questions at BOH meetings		11%		44%	44%
The information/data provided to the board enables evidence-based decision-making			22%	67%	11%
BOH decisions are supported by all BOH members once decisions are made			11%	78%	11%
The hybrid BOH meetings allow me to participate fully in decision-making.	11%		11%	56%	22%

What suggestions do you have to improve the process of information sharing?

- The MOH needs to be more transparent and inclusive of Board Members

- It would be helpful to know which staff worked on reports so that BOH members can ask questions directly to staff, prior to the board meeting
- Better orientation and clarity on hybrid participation. Clear mandate for Reconciliation as a standing agenda item. Training for all Boards, committees and council on Urban Indigenous Toronto plus.

How could the BOH enhance its effectiveness and efficiency in decision-making?

- We created a strategic planning sub-committee, which will provide strategic directions to Toronto Public Health and for the BOH as a governance guide. This will also inform the performance review for the Medical Officer of Health.
- Sending out the information before the weekend, sometimes getting items the morning of make it hard to review them.
- In person attendance and clear understanding of rules of order and that of exploration for greater and more meaningful Indigenous inclusion

What can you do to improve/support information sharing and decision-making?

- I am on sub-committees including budget and strategic planning.
- Attend in person and address issues respectfully and honestly in line with Indigenous teachings and worldview

3. BOARD OF HEALTH RELATIONS

For each statement, please select the option that best describes your opinion.

Statement	Strongly Disagree	Disagree	Neither Disagree or Agree	Agree	Strongly Agree
BOH members come to meetings prepared to participate in decision-making			33%	56%	11%
The BOH Chair conducts meetings in a way that moves the business of the BOH forward			11%	67%	22%
The BOH uses its meeting time effectively (i.e., discussions are focused)			11%	67%	22%

Attachment 1: 2024 Board of Health Self-Evaluation Survey Results

Statement	Strongly Disagree	Disagree	Neither Disagree or Agree	Agree	Strongly Agree
and clear, concise and relate to the matter at hand)					
There is sufficient time allocated for the full discussion of issues at BOH meetings			22%	56%	22%
All BOH members have adequate opportunities to ask questions at BOH meetings		11%	11%	44%	33%
As a BOH member, I feel comfortable raising an issue that might be unpopular				44%	56%
A climate of mutual trust and respect exists between the BOH members			33%	44%	56%
A climate of mutual trust and respect exists between the BOH and the Medical Officer of Health and staff		11%		56%	33%
BOH members take actions to promote public health in the community			11%	78%	11%

What opportunities exist to improve BOH relations? What actions would you recommend to address these opportunities?

Opportunity	Recommended Action
Better collegial collaboration in-between meetings	Encourage BOH members--councillors and public members--to reach out to one another with openness and curiosity
BOH may not understand all the community partners TPH engages with for focus groups	More community engagement opportunities to engage with community stakeholders

4. PLANNING

For each statement, please select the option that best describes your opinion.

Statement	Strongly Disagree	Disagree	Neither Disagree or Agree	Agree	Strongly Agree
I am familiar with the Medical Officer of Health's annual report		11%	11%	56%	22%
I am familiar with annual performance measures and reporting requirements		11%	22%	44%	22%
The BOH receives adequate budgetary information				89%	11%
The BOH receives timely budget information.				89%	11%
The BOH is responsive to the immediate health trends and public health needs of the community			22%	67%	11%
The BOH is responsive to long-term trends and public health needs of the community.			33%	56%	11%

What opportunities exist to improve BOH planning? What actions would you recommend to address these opportunities?

Opportunity	Recommended Action
Better public 'marketing'	Given the importance of its work, BOH to consider ways to better inform the public about who they are, what they do, esp. those in communities that are historically marginalized since many may not know/heard of the BOH or its work

5. GENERAL COMMENTS

How has the COVID-19 pandemic impacted the functioning of the BOH?

- Limited impact
- The pandemic focused attention and resources on emergency management and away from attention to social determinants of health, advocacy, partnerships with community. It also centralized decision-making in the BOH chair and in the MOH.
- Did not directly impact the BOH but has impacted funding for TPH- decreased funding but still part of the TPH portfolio.

Do you have any other comments to share?

- [None provided]