

# **Update on the Strategic Plan 2024-2028**

Board of Health

April 29, 2024

- Toronto Public Health is in the process of developing its new Strategic Plan which will determine the organization's strategic priorities until 2028.
- The plan is a requirement under the Ontario Public Health Standards (OPHS) and will be designed to complement existing program and service requirements outlined in these standards.
- TPH completed an engagement campaign with TPH staff, public, stakeholders, and City divisions and presented the findings and emerging strategic plan to the Board of Health Strategic Planning Development Committee on April 24.

# Strategic planning process





## Public, stakeholders, and partners (Feb 5 – March 17)

- February 5: Public consultations
- Public survey
- Public email (TPHconsult@toronto.ca)
- Resource to help public host Community Conversations ([www.Toronto.ca/TPHstrategicplan](http://www.Toronto.ca/TPHstrategicplan))

## City divisions (Feb 22 – March 17)

- City division survey
- Public email (TPHconsult@toronto.ca)
- Meetings by request

## TPH staff (Feb 22 – March 17)

- February 22: All Staff Townhall
- TPH staff survey
- Public email (TPHconsult@toronto.ca)
- Team meetings

# Engagement numbers

**Total individuals: 1,378**

**Total groups/orgs: 70+**

## Organizations examples

- Toronto Ontario Health Team
- The Neighbourhood Group - Social Action Group
- Summer Lunch Plus
- Centre for Independent Living
- Daily Bread Food Bank
- Ontario School Safety
- NoMoreNoise Toronto
- Progress Place
- AMHO
- Black Health Alliance
- Flemington Health Centre
- Elevate Community
- Humane Society International/Canada
- Community Health Centres of Greater Toronto
- Animal Rights Toronto
- CAMH

Individuals	
Public survey	585
Staff survey	170
Emails	28
Community Conversations	154
Staff townhall	225
Deputations	2
Staff meetings	214
<b>Total: 1,378</b>	
Groups/organizations	
Public survey	32
Divisional survey	7
Emails	2
Community Conversations	3
Deputations	8
Community visits	15
Community meetings	3
<b>Total: 70</b>	

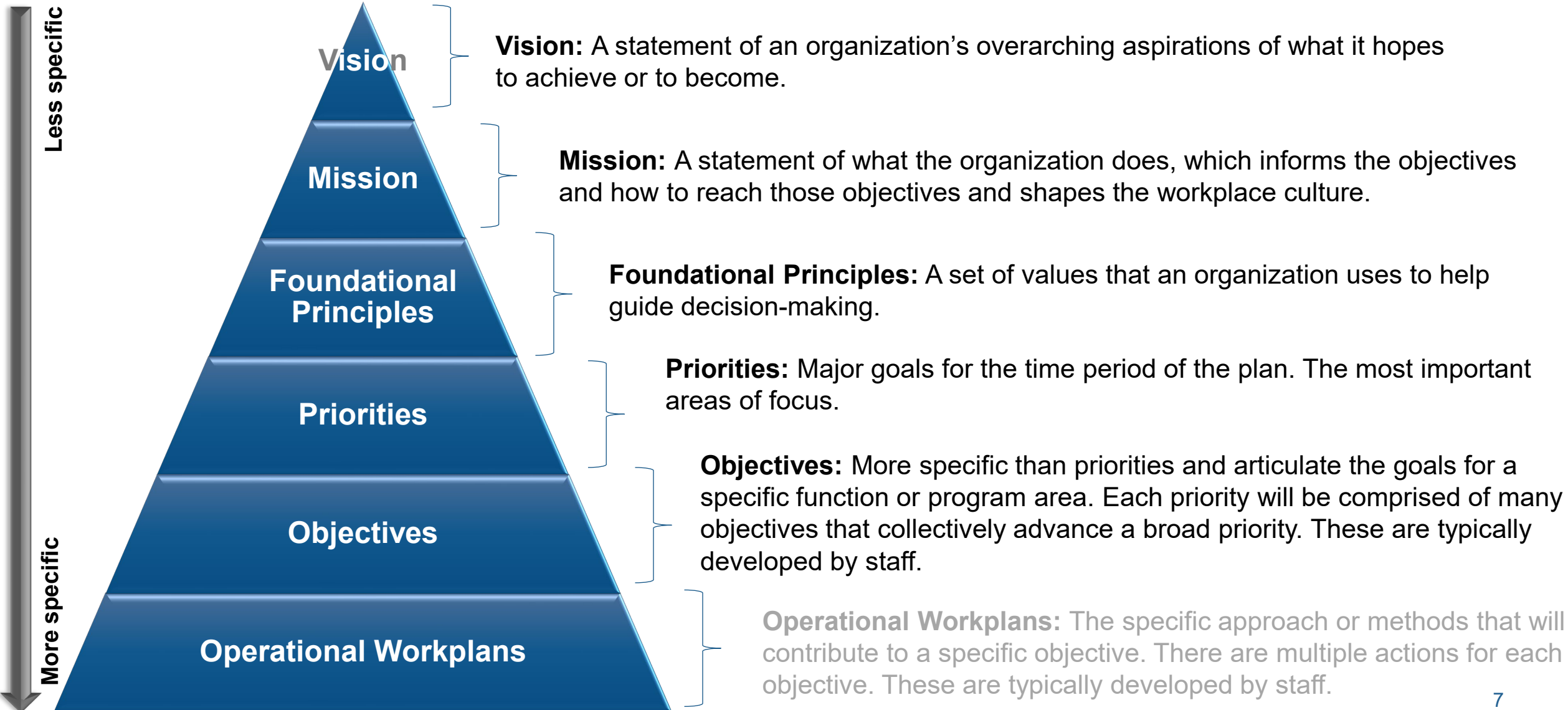
# Summary of what we heard (1/2)

- Addressing the social determinants of health is critical.
  - Population health starts with meeting basic needs (income, housing, food security, etc.)
- Preventing COVID-19 and infectious diseases is still seen as key role for Toronto Public Health.
  - Particularly for those who are most vulnerable.
- Shaping the environment around us, including walkability, noise levels, and access to community spaces impacts population health.
- Promoting and protecting healthy behaviours is important across the lifespan.

# Summary of what we heard (2/2)

- Using evidence-informed and innovative practices is key to remaining responsive to community's needs.
- Continuing to advocate, share information, and collaborate to advance action in areas that impact population health.
- Creating a larger presence in our communities through public communication and engagement, similar to how TPH was visible during the COVID-19 pandemic.
- Strengthening ongoing accountability and transparency mechanisms.
- Having a strong and representative workforce, focusing on importance of post-pandemic staff recovery.

# Components of a strategic plan





**Vision:** A city where all people can be healthy and thrive.

**Mission:** Toronto Public Health protects and improves health at a population level while reducing health inequities.

## Values:

- Accountable and transparent
- Community engaged and connected
- Equitable and inclusive
- Credible and evidence-informed
- Innovative leadership

## Priorities:

- Advocate for and advance health equity by collaborating across multiple sectors and delivering public health interventions that meet community needs
- Strengthen health protection, disease prevention and emergency preparedness
- Promote health across the lifespan
- Promote the conditions to support positive mental health and reduce the harms of substance use
- Nurture a positive workplace culture

## June 4<sup>th</sup>:

Share updated Strategic Plan with Strategic Plan Development Committee

- Finalize vision, mission, values, priorities, and objectives based on today's discussion

## July 8<sup>th</sup>:

Present Strategic Plan to Board of Health for approval