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Toronto City Councillor  
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April 8, 2024

John Elvidge  
City Clerk  
Toronto City Hall  
100 Queen Street West  
Toronto, Ontario  
M5H 2N2

**RE: Administrative Inquiry on the Implementation of the Vacant Home Tax in 2024**

Dear Mr. Elvidge,

I am submitting this administrative inquiry (under Municipal Code S27-7.11) to obtain information regarding the implementation of the Vacant Home Tax in 2024.

In the last week, I've heard from thousands of Torontonians who panicked when they opened a letter from the City of Toronto demanding thousands of additional dollars in taxes this year. The implementation of the Vacant Home Tax in 2024 has been a complete fiasco – despite this now being the second year of the City's program.

Torontonians deserve better from their local government.

This administrative inquiry seeks to provide information directly to Council to help inform improvements to the program and ensure that better service is provided in the years ahead.

Questions for the City Manager:

1. How many phone calls and emails were received via 311 regarding administration of the vacant home tax in 2023 and 2024?
2. How many phone calls and emails were received via the Tax & Utility Line regarding administration of the vacant home tax in 2023 and 2024?
3. How many households submitted their declarations under the Vacant Home Tax prior to the filing deadline in 2023 and 2024?




4. How many Notices of Complaint under the Vacant Home Tax did the City of Toronto receive in 2023, and how many have been received thus far in 2024?
5. Prior to any reversals, how many households received notice that they would be subject to the Vacant Home Tax in 2023 and 2024?
6. How many meetings were held between City Staff and the Mayor's Office to discuss plans and expectations for implementation of the Vacant Home Tax in 2024?

Respectfully,

**Brad Bradford**

Toronto City Councillor

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