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June 25, 2024

Mr. John Elvidge, City Clerk
City Clerk's Office
100 Queen Street West
12th Floor, West Tower
Toronto, ON M5H 2N2

Dear Mr. Elvidge,

Re: Administrative Inquiry Regarding 9-1-1 Call Wait Times

Deputy Mayor McKelvie submitted an Administrative Inquiry to seek information on 9-1-1 call wait times. This Administrative Inquiry could not be responded to by a City official as 9-1-1 calls are managed by the Toronto Police. Toronto Police Services have voluntarily provided a response. Please see in Attachment 1.

Sincerely,

A handwritten signature in black ink, appearing to read "Paul Johnson".

Paul Johnson
City Manager

cc:

Chief Myron Demkiw, Toronto Police Services
Deputy Chief Lauren Pogue, Community Safety Command, Toronto Police Services
Dr. Dubi Kanengisser, Executive Director, Toronto Police Services Board

Attachment 1: Administrative Inquiry 9-1-1 Wait Times, Briefing Note