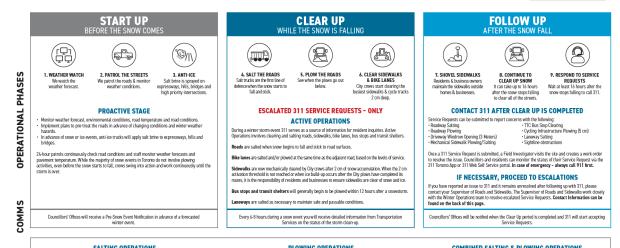
Attachment 4: Winter Services Phased Operation Plan & Service Level Tables

WINTER SERVICES PHASED OPERATION PLAN & SERVICE LEVEL TABLES





SALTING OPERATIONS				PLOWING OPERATIONS			
Infrastructure Type or Activity	When does the City start salting? (accumulation)	How long does it take?	Desired Pavement Outcome	Infrastructure Type or Activity	When does the City start plowing? (accumulation) 1	How long does it take?	Desired Pavement Outcome
Expressways	< 2.5 cm	2 hours	Bare Pavement	Expressways ³	2.5 cm	2 hours	Bare Pavement
Arterials	< 5 cm	4 hours	Bare Pavement	Arterials ³	5 cm	6 hours	Bare Pavement
Collectors	< 8 cm	4 hours	Centre bare	Collectors ³	8 cm	8 hours	Centre Bare
Local Roads	< 8 cm	8 hours	Safe and Passable	Local Roads	8 cm	14 hours	Safe and Passable
On-road Cycle Lanes	Same as adjacent roadway ²		Safe and Passable	Windrow Clearing	Service level times will vary 4		Safe and Passable
Laneways	24 hours from end of snowfall		Safe and passable	On-road Cycle Lanes	Same as adjacent roadway ²		Safe and Passable

Infrastructure Type or Activity	When does the City start combined salting and plowing? (accumulation)	How long does it take?	Desired Pavement Outcome Safe and Passable	
Sidewalks	2 cm	12 hours		
Bus Stops & Pedestrian Crossovers	2 cm	12 hours	Safe and Passable	
Separated Cycle Tracks & Multi-use Paths	2 cm	8 hours	Bare Pavement	
Hand Crews	Same as work	area		

The City may initiate salting or plowing earlier than the indicated standard.
 On-road cycle lanes must be cleared by the Vendor as part of adjacent roadway Operations at no additional cost to the City.

SERVICE LEVELS

3. When playing Operations are carried out by the Yeador on appressionsy, arterials, collectors, and locals; the Yeador is required to provide salting as part of playing Operations at no additional cost to the City.

4. Please see page 28 for more information.