

Sewers and Water Supply By-laws 2023 Compliance and Enforcement Annual Report

Date: June 18, 2024
To: Infrastructure and Environment Committee
From: General Manager, Toronto Water
Wards: All

SUMMARY

This report summarizes Toronto Water's administrative compliance and enforcement responsibilities and activities for 2023 under the City of Toronto's Municipal Code Chapter 681 ("Sewers By-law") and Municipal Code Chapter 851 ("Water Supply By-law").

In 2023, Toronto Water conducted 967 tasks under the Sewers By-law – including inspections, field/site analysis, stakeholder meetings and 177 inspections under the Water Supply By-law; completed 3,076 sampling events resulting in 15,478 laboratory analyses; issued 335 Notices of Violation for non-compliance with the Sewers By-law and 15 with the Water Supply By-law; and responded to 689 pollution complaints.

Legal action moved forward against 25 companies for violations of both By-laws. Under the Sewers By-law, 11 convictions led to \$82,000 in fines, and under the Water Supply By-law, one conviction resulted in an \$8,000 fine (convictions may include prosecution files started in previous years). This total does not include the Victim Fine Surcharge which is collected and retained by the Ontario Provincial Government for victims of crime – for fines over \$1,000 the surcharge is 25% of the fine. The remaining prosecution files are still before the courts.

The number of Industrial Waste Surcharge Agreements with businesses increased in 2023, and Toronto Water recovered \$10.9 million. The number of Sanitary Discharge Agreements also increased, with \$8.2 million recovered in 2023.

The Outfall Monitoring Program identified six new cross connections (sanitary wastewater misdirected to storm sewer) and verified the correction of four cross connections, improving water quality at those outfalls and the receiving waters.

RECOMMENDATIONS

The General Manager, Toronto Water, recommends that:

1. The Infrastructure and Environment Committee receive this report for information.

FINANCIAL IMPACT

There are no financial implications to the City as a result of this report.

The Chief Financial Officer and Treasurer has reviewed this report and agrees with the financial impact information.

DECISION HISTORY

On November 27, 2007, the Executive Committee requested the General Manager of Toronto Water to report annually to the Public Works and Infrastructure Committee on compliance and enforcement activities related to the Sewers By-law.

Following the restructuring of the City's standing committees, the General Manager of Toronto Water began reporting to the Infrastructure and Environment Committee and submitted the following reports to the September 17, 2020, August 19, 2021, May 25, 2022, and June 5, 2023, meetings respectively:

Sewers and Water Supply By-laws 2019 Compliance and Enforcement Annual Report
<https://www.toronto.ca/legdocs/mmis/2020/ie/bgrd/backgroundfile-156334.pdf>

Sewers and Water Supply By-laws 2020 Compliance and Enforcement Annual Report
<https://www.toronto.ca/legdocs/mmis/2021/ie/bgrd/backgroundfile-170285.pdf>

Sewers and Water Supply By-laws 2021 Compliance and Enforcement Annual Report
<https://www.toronto.ca/legdocs/mmis/2022/ie/bgrd/backgroundfile-225670.pdf>

Sewers and Water Supply By-laws 2022 Compliance and Enforcement Annual Report
<https://www.toronto.ca/legdocs/mmis/2023/ie/bgrd/backgroundfile-236718.pdf>

COMMENTS

Background

Toronto Water is responsible for the compliance and enforcement of the Sewers By-law, which includes monitoring industrial wastewater discharges into the sanitary sewer system, as well as storm sewer and outfall discharges into receiving waters.

Additionally, Toronto Water manages the compliance and enforcement of the Water Supply By-law, which involves monitoring backflow prevention devices at industrial, commercial, institutional, and multi-residential properties to prevent the risk of contamination from private plumbing systems into the City's drinking-water distribution system.

Notices of Violation are issued for breaches of both By-laws. If compliance is not achieved, further investigations may lead to legal actions and potential convictions. In cases where there is an immediate threat to public health, infrastructure, or the environment, Toronto Water has the authority to issue orders.

In 2023, 335 Notices of Violation to businesses for Sewers By-law violations, 15 Water Supply By-law violations were issued, and one order was issued. Appendix A of this report references the individual categories of violations, which occurred in 2023, categorized by By-law section and including details of the outcome of enforcement activities.

This is the sixteenth annual report on the compliance and enforcement activities and outcomes associated with the Sewers By-law and Water Supply By-law.

Major Program Areas

The following provides information regarding major compliance and enforcement program areas and provides details of activities performed by Toronto Water in 2023.

Major program areas are:

- 1) Sewers By-law Compliance – Industrial Inspection and Sampling Program
- 2) Industrial Waste Surcharge Agreements and Permits
- 3) Sanitary/Storm Discharge Agreements and Permits
- 4) Compliance Program/Agreement
- 5) Grease Issues
- 6) Reports of Spills & Pollution Complaint Response
- 7) Industrial Water Rate – Block 2
- 8) Liaison with Other Divisions
- 9) Pollution Prevention (P2) Program
- 10) Storm Sewer Outfall Monitoring Program
- 11) Water Supply By-law Compliance and Enforcement
- 12) Collaborative Surface Water Monitoring Programs

1) Sewers By-law Compliance – Industrial Inspection and Sampling Program

Toronto Water monitors compliance with the Sewers By-law through an inspection and sampling program. The frequency of staff inspections and sampling at businesses discharging into the City's sewer system is established by their potential pollution level, and their impact on the City's sewer system and wastewater treatment plants. The goal is to prevent harmful contaminants from entering these systems.

Samples are analyzed by the accredited Toronto Water Laboratory to check for compliance.

Table 1 shows the completion rates for high and medium potential inspections and sampling for 2022 and 2023, while Table 2 details various activities performed at these sites in 2023. Several factors influence year-to-year completion rates, including temporary business closures, environmental conditions, non-flow events and post-pandemic recovery.

Table 1: Sewers By-law Sampling Metrics for 2022 to 2023

Potential	High Potential		Medium Potential	
	2023	2022	2023	2022
Year	2023	2022	2023	2022
Sampling Completion Rate (%)	98%	91%	93%	86%

Table 2: Breakdown of Various Activities in 2023 at Industrial and Commercial Sites by Industrial Wastewater Control Group

Task Type	Number of Tasks
Industrial, Commercial and Construction Site Sampling Completed	2,837
High Potential Industry Inspections	33
Medium Potential Industry Inspections	50
Automotive, Restaurants, Spill Follow Up, and other Commercial Facility Inspections	202
Construction Site Inspections	212
Dye Testing to Confirm Discharge to City Sewers	123
Meetings	108
Total	728

Convictions – Sewers By-law

If a violation of the Sewers By-law is identified, a Notice of Violation is issued. Depending on the circumstances, opportunity is provided to rectify the violation, or an Order to Comply is issued to swiftly correct the violation. Multiple, recurring, or severe violations will result in charges under the relevant By-laws, with case management transitioning to the City's Legal Services' Prosecutions Section.

Table 3 provides an overview of activities related to sewer compliance and enforcement. Notably, there was an increase in pollution complaints in 2023, reflecting a

growing trend across the City. This trend has the potential to impact the allocation of Toronto Water resources to other initiatives due to the intensive nature of pollution complaint investigations. Similarly, prosecutions also increased in 2023 and are typically resource-intensive.

Table 3: Comparison of All Sewers By-law Compliance and Enforcement Activities 2022–2023

Activity	2023	2022
Inspections	728	735
Sampling Events	2,837	5,040
Lab Tests Conducted	15,478	22,371
Notices of Violation Issued	335	401
Orders	1	0
Pollution Complaints	689	566
Investigations*	38	17
Prosecutions**	25	10
Convictions***	12	6
Unsuccessful Prosecutions	2	0
Fines (excluding 25% victim fine surcharge)	\$82,000	\$55,000

* Some companies were investigated multiple times for different violations/occurrences; thus, the number of investigations is higher than the actual number of companies issued summonses.

** Prosecution refers to the total number of summonses issued to companies or individuals, with some companies receiving multiple summonses in a year. For 2023, 22 companies received summonses for offences under the Sewers By-law.

*** Convictions may include multiple prosecutions for a company or individual and may include prosecution files initiated in prior years and concluded in 2023.

For detailed information on the 2023 convictions under the Sewers and Water Supply By-laws, see Appendix B of this report.

2) Industrial Waste Surcharge Agreements and Permits

Businesses exceeding the sanitary sewer discharge By-law limits for five specific and treatable parameters can achieve compliance with the Sewers By-law by adopting more effective treatment processes, undertaking pollution prevention measures, or entering

into an Industrial Waste Surcharge Agreement (IWSA) with the City. Most companies choose the IWSA route.

The treatable parameters permissible under an IWSA at Toronto's wastewater treatment plants include

1. Biological Oxygen Demand (BOD)
2. Total Suspended Solids (TSS)
3. Total Phosphorous (TP)
4. Phenols and
5. Total Kjeldahl Nitrogen (TKN).

An IWSA involves taking a composite sample from a company's premises to evaluate the wastewater quality. The results determine the fees the company must pay the City for treating excess discharge above the By-law limits.

Since April 1, 2019, the Industrial Waste Surcharge program uses a formula for calculating surcharge fees on all treatable parameters to ensure full cost recovery. This approach has been phased in over six years, with an annual adjustment factor.

Table 4: Treatable Parameter Fees for Toronto Water Industrial Waste Surcharge Agreement

Treatable Parameter ->	BOD / Phenolics (4AAP)	Total Suspended Solids	Total Phosphorous	Total Kjeldahl Nitrogen
Rates (\$/Kg)	\$0.64	\$0.70	\$2.24	\$1.43

Table 5: 2023 Industrial Waste Surcharge Agreement Program Details

Businesses with Active IWSA	363
Phased Implementation Adjustment Factor	72%
Surcharge 2023 Recoveries	\$10.9M
Surcharge 2022 Recovery	\$9.5M
Industrial Waste Surcharge Permit Recovery	\$23k

Details on surcharge dischargers, their 2023 status, and companies under an Industrial Waste Surcharge permit are documented in Appendices C and D of this report.

3) Sanitary/Storm Discharge Agreements and Permits

The City enters into agreements and permits with applicants and property owners who draw from private water sources (e.g. groundwater) and discharge into the City sanitary, combined, or storm sewers. Fees are assessed based on the volume of water discharged into the City's infrastructure that requires wastewater treatment.

Discharges into storm sewers, which flow into watercourses, rivers, and Lake Ontario, are not subject to a fee but must meet specific quality and quantity requirements.

There are two types of discharge approvals:

1. Long-term agreements that may be renewed, typically for permanent building foundation drainage. These are categorized as either Sanitary Sewer Discharge Agreements or Storm Sewer Discharge Agreements depending on the discharge destination.
2. Short-term agreements or permits, generally for construction dewatering, which are non-renewable if the anticipated fee for up to one year is \$20,000 or less. The discharged water must comply with the Sewers By-law quality limits for either sanitary or storm sewers and must not exceed the capacity of the City's sewer system. If necessary, the installation of a wastewater treatment system may be required.

Table 6: 2023 Sanitary/Storm Discharge Agreements and Permits Statistics

Active Agreements	892
New Agreements	481 (25 related to transit projects)
New Permits	4 (3 related to transit projects)
Applicants Engaged	150 (86 related to transit projects)
Sanitary Discharge Agreements Recoveries	\$8.2M

4) Compliance Program/Agreement

Section 7 of the Sewers By-law permits businesses whose discharges are non-compliant with the By-law parameter limits to submit a compliance plan application to the General Manager. The application outlines planned activities aimed at achieving compliance.

Upon approval, the City and the business enter into a compliance agreement, allowing the business to temporarily exceed the By-law limits while implementing necessary equipment installations and prevention measures within an agreed schedule. The agreement ensures the business eventually meets the discharge limits and involves regular sampling and progress reporting by the business to the City. Non-compliance with the agreement conditions may lead to its termination.

Table 7: 2023 Compliance Program/Agreement Statistics

Compliance Agreements Issued 2023	11
Effluent quality improvements activities	6 pollution prevention measures
Effluent quality improvements activities	4 enhanced/installed wastewater treatment systems, 1 combined both approaches.

Details of these agreements are listed in Appendix E of this report.

5) Grease Issues

Restaurants without grease interceptors, those with interceptors in poor condition, or those with a history of sewer backups are referred to Toronto Water by Toronto Public Health for a further detailed inspection and any required enforcement under the Sewers By-law.

In 2023, 33 Notices of Violation to restaurants/food service establishments were issued for failure to properly install or maintain grease interceptors.

A Food Service Establishment Environmental Code of Practice was developed in 2016 to guide owners and operators of food service establishments in the City of Toronto in minimizing the adverse impact of their operations on wastewater quality. This document includes installation and maintenance guidelines for grease interceptors, aligned with the Canadian Standard Association (CSA) Standard B481 Series-12 Grease Interceptors. It has been effective in managing grease accumulation in the City's sewers and wastewater treatment plants.

6) Reports of Spills and Pollution Complaint Response

Toronto Water's Provincial Offences Officers respond to reports of potential spills or pollution complaints 24 hours a day, 7 days a week. Examples of pollution complaints include resident dumping paint into a street catch basin or reporting of pollution in a creek.

In 2023, Toronto Water received and attended to 689 such complaints.

7) Industrial Water Rate – Block 2

The City offers a discounted water rate, the Block 2 rate, which is 30% lower than the Block 1 rate, to eligible industrial water customers. Eligibility for this rate is set out in Municipal Code Chapter 849 – Water and Sewage Services and Utility Bill, is based on several factors:

- Industrial property tax classification
- Exclusive use of water for industrial or manufacturing processes
- Annual water consumption in excess of 5,000 m³ per year
- Compliance with the Sewers By-law

- Submission, approval and implementation of a Water Conservation Plan and related progress report(s)
- Installation and maintenance of effluent monitoring equipment, if required
- Additional criteria if only part of the property is classified as industrial

Failure by an industrial water customer to maintain eligibility, in accordance with the criteria may result in losing the Block 2 rate. Toronto Water actively works with industrial water customers to maintain eligibility, including compliance discussions and interventions. If a non-compliance issue arises, the General Manager of Toronto Water may use delegated authority under Municipal Code Chapter 849 to allow the customer to resolve the non-compliance matter within six months while still benefiting from the Block 2 rate. Failure to satisfy the General Manager within the prescribed time results in the loss of the discounted water rate until they demonstrate 12 consecutive months of compliance.

In 2023, out of the 111 industrial water customers, 106 were receiving the Block 2 rate, maintaining a 96% compliance rate. No customers were removed from the Block 2 rate in 2023.

8) Liaison with Other Divisions

Toronto Water collaborates extensively with various City divisions to efficiently utilize resources and protect the environment. Notable partnerships include working with Toronto Public Health and Parks, Forestry & Recreation on the Beaches Monitoring Program, and with Toronto Public Health to ensure that food service establishments install and maintain grease interceptors, thereby reducing sewage blockages and basement flooding.

In 2016, City Council directed Toronto Building to develop a comprehensive inter-divisional strategy to tackle the broad range of issues associated with residential construction and demolition in existing neighbourhoods. This initiative, known as Residential Infill Construction, involves collaborative efforts from Municipal Licensing & Standards, Transportation Services, Toronto Water, Toronto Building, and Urban Forestry. Toronto Water has been an active participant in this program, focusing on construction runoff during dry weather and sump pump discharges into the City's storm infrastructure. The majority of sites inspected were found to be in compliance with the Sewers By-law. When issues were detected, Toronto Water By-law staff addressed them immediately through on-site education and provided directives for immediate corrective actions to property owners or contractors.

9) Pollution Prevention (P2) Program

The City of Toronto was the first Canadian municipality to implement a Pollution Prevention reporting program under the Sewers By-law. Approximately 5,500 facilities fall under the P2 Program. This program requires industries discharging any amount of the 33 subject pollutants identified in the Sewers By-law to submit a P2 Plan every six years and an update every third year, unless that industry continually meets the requirements of and is participating in a Best Management Practices plan (BMP).

The BMP approach has proven to be more effective for smaller businesses rather than submitting P2 plans. A BMP provides a number of tactics designed to improve effluent quality of a particular commercial operation.

Many sectors, including dental offices, hospital/health care, and metal finishing, typically have high P2 and BMP compliance rates. These sectors are more likely to have the resources required to maintain and document compliance. In contrast, sectors such as autobody refinishing and automotive services which have lower compliance rates, typically lack these resources. Furthermore, the high turnover in automotive services, makes it difficult for the City to track whether a business is out of compliance or if it has ceased operation.

Table 8: Pollution Prevention – Statistics Related to Reporting

Sectors	Total Number of Facilities	Pollution Prevention & Best Management Practice Compliance Rate	
		2023	2022
Autobody Refinishing	323	78%	79%
Automotive Services	2,733	68%	68%
Dental Offices	1,798	100%	100%
Photo Labs	14	93%	84%
Metal Finishing	56	89%	100%
Printing	110	91%	96%
Non-Sector*	161	96%	83%
Manufacturing	92	86%	97%
Dry Cleaners & Commercial Laundry	168	86%	76%
Textile and Industrial Laundry	19	84%	95%
Hospital/Health Care	40	98%	85%

* Includes any industry that is not listed as a subject sector in Appendix 1 of the Sewers By-law.

** Several factors influence year-to-year compliance rates, such as business closures and the submission cycle of pollution prevention plans (which are not always required annually.)

10) Storm Sewer Outfall Monitoring Program

Toronto Water continues to oversee the Outfall Monitoring Program (OMP) in accordance with the direction of the General Manager. Under this program, staff monitor outfalls, the point where municipal storm sewers exit into the City's waterways. There are more than 2,600 outfalls throughout the six watercourses. Improper "cross

connections" to the storm sewer introduce sanitary contamination to this flow and impact the quality of Toronto's waterways and Lake Ontario. Samples are taken at outfalls and are analysed for high levels of bacteria, an indicator of sanitary cross connection contamination. All outfalls indicating possible sanitary cross connection are termed high priority and are further investigated. Any corrective action is then taken through enforcement under the Sewers By-law.

In 2023, Toronto Water completed sampling for the Black Creek watercourse. The sampling results for the Black Creek watershed were reviewed, and the monitoring list was expanded to include 15 Black Creek priority outfalls. The source and type of cross connections are described in Appendix F.

Table 9: Comparison of Cross Connections Found and Addressed, Priority Outfalls, Outfalls of Concern and De-listed Priority Outfalls during 2022 and 2023

	2023	2022
Precipitation (mm)	858	673
Cross Connections Found	6	5
Cross Connections Corrected	4	6
Total Priority Outfalls	50	36
Outfalls of Concern	0	0
Delisted Priority Outfalls	1	0

Appendix G identifies the priority outfall delisted in 2023, along with its relevant Watershed and Ward.

Appendix H of this report summarises priority outfalls, outfalls of concern, and delisted outfalls for 2022 and 2023.

Table 10: Summary of Storm Water Related Tasks for 2022 and 2023

Storm Water Related Tasks	2023	2022
Inspections*	239	241
Sampling Events	239	216
Laboratory Analyses	6,805	6,707
Notices of Violation Issued	3	5

* The inspections include sewer tracing and dye testing, which resulted in the opening of 251 maintenance access holes in 2023 and 261 in 2022.

Since late 2005, 866 cross connections were discovered, and 824 cross connections were repaired. Fixing these issues has resulted in the removal of 166 priority outfalls

from the Priority Outfall List. The OMP continues to be proactive in enhancing storm water quality in the storm sewer system and the natural environment of Toronto.

11) Water Supply By-law Compliance and Enforcement

Backflow Prevention Program

Toronto Water has administered the Backflow Prevention Program since 2008. This program involves the inspection of industrial, commercial and institutional properties to ensure compliance with the Backflow provisions of the Water Supply By-law.

Table 11: Water Supply By-law Compliance and Enforcement Activities (2022-2023)

Activity	2023	2022
Inspections	177	176
Notices of Violation Issued	15	7
Fire Hydrants Complaints	1	0
Investigations	1	0
Orders	0	0
Prosecutions	0	1
Convictions*	1	3
Unsuccessful Prosecutions	0	0
Withdrawn Prosecutions where Charges Laid**	0	0
Fines (excluding 25% victim fine surcharge)	\$8,000	\$9,000

* Convictions may include prosecution files started in prior years.

** Charges withdrawn as part of plea deal reached with Prosecutions

For detailed information on the 2023 convictions under the Sewers and Water Supply By-laws, see Appendix B of this report.

12) Collaborative Surface Water Monitoring Programs

Toronto Water continues to coordinate the Beaches Monitoring Program, along with its partners Toronto Public Health and Toronto Parks, Forestry & Recreation. Following the Ministry of Health and Long-Term Care, Recreational Water Protocol 2019 mandate, Toronto's beaches are monitored for Escherichia coli (E. coli), which is an indicator of water quality. Seven days a week, from late May to Labour Day, water samples were taken at each of the City's ten supervised beaches and analyzed at Health Ontario Laboratories (Toronto Water laboratories on weekends) for E. coli levels. Results are forwarded to Toronto Public Health which determined if beaches should be posted as safe for swimming or not. Currently, Toronto's beaches are posted advising against swimming if E. coli levels exceed 100 per 100ml of water. This is twice as stringent as provincial or federal mandates for water quality levels.

In 2023, 5,771 water samples were taken, and 111 beach reports were completed in support of the Beach Monitoring Program. It should be noted that, in 2023, eight of the City's beaches were awarded the internationally recognized Blue Flag designation for meeting exceptional recreational water quality.

CONTACT

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SIGNATURE

Lou Di Gironimo
General Manager, Toronto Water

ATTACHMENTS

Appendix A: Sewers By-law Violations in 2023 by Category

Appendix B: 2023 Sewers and Water Supply By-law Convictions

Appendix C: Companies with Industrial Waste Surcharge Agreements, as of December 31, 2023

Appendix D: Companies with Industrial Waste Surcharge Permits, as of December 31, 2023: Billed Minimum Surcharge Fee of \$500/year

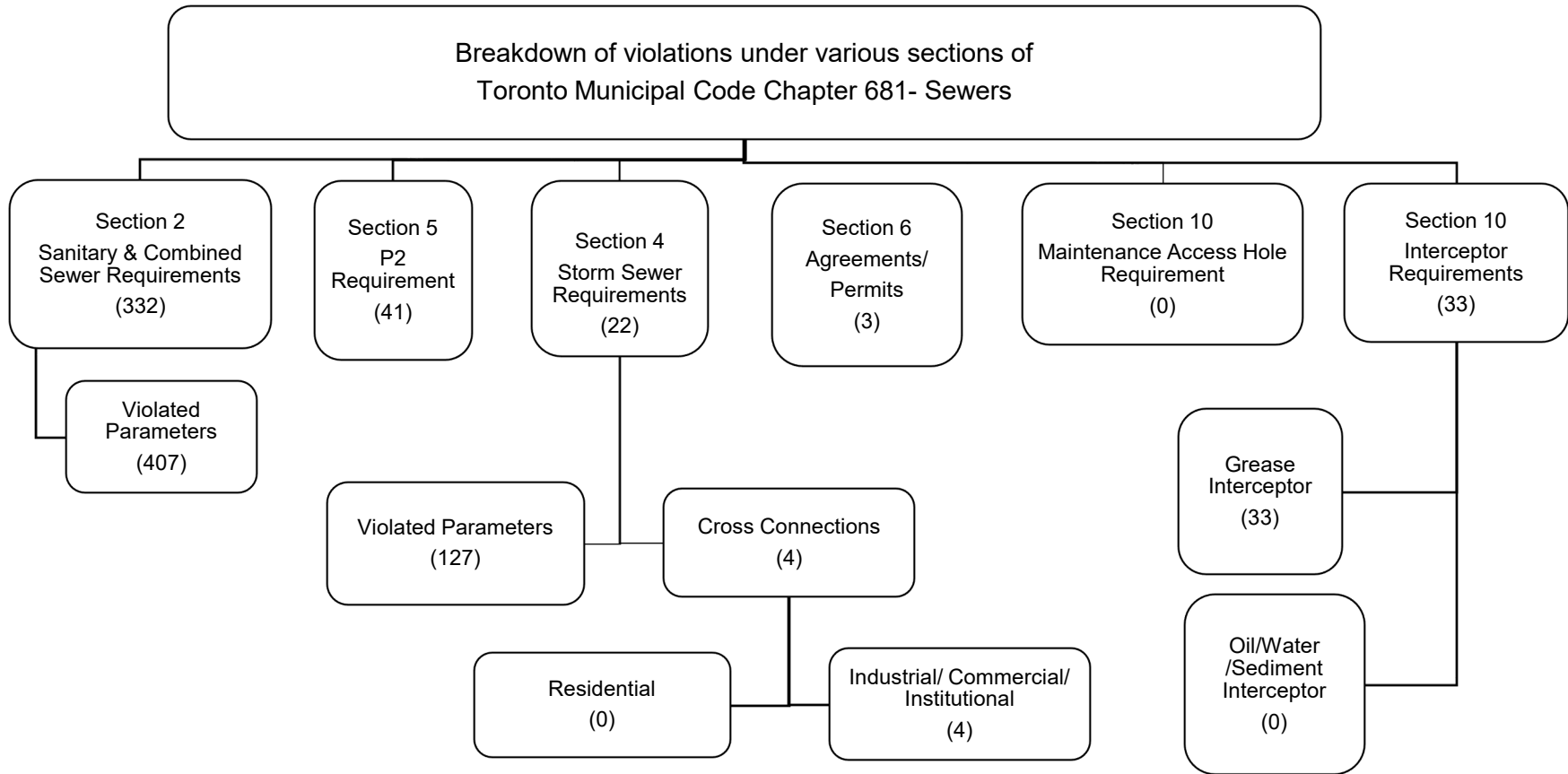
Appendix E: List of Companies with a Compliance Agreement in 2023

Appendix F: Outfall Monitoring Program (OMP) Summary, Cross Connection Summary: January 1, 2023 – December 31, 2023

Appendix G: Outfall Monitoring Program (OMP) Summary, Priority Outfalls Removed/De-listed from the Priority Outfall list in 2023

Appendix H: Comparison of Priority Outfalls and De-listed Outfalls in 2022 and 2023

Appendix A: Sewers By-law Violations in 2023 by Category



Note: The number in brackets represents the number of violations. There may be multiple violations within one issued Notice of Violation.

Appendix B: 2023 Sewers and Water Supply By-law Convictions

Conviction Date	Company	Ward	Number of Violations "Convicted"	Conviction	Fines (excluding 25% Victim Fine Surcharge)	Outcome of Enforcement Activity
May 5, 2023	Niche Bakers Corp.	1	3	Sewers By-Law Sanitary Sewers By-law exceedances of Oil and Grease (Animal and Vegetable)	\$10,000	The company has made improvements to their wastewater treatment system and processes.
June 29, 2023	LCG New Generation Inc.	3	2	Water Supply By-Law Using a Fire Hydrant without a permit, and failing to protect the water supply from contamination	\$8,000	The company has educated employees regarding protecting the water supply and improper use of fire hydrants.
July 26, 2023	Best Baking Inc.	3	2	Sewers By-Law Sanitary Sewers By-law exceedances of Oil and Grease (Animal and Vegetable) and pH	\$5,000 + Court issued Prohibition Order	The company has made improvements to their wastewater treatment system and processes.
July 26, 2023	SEJJ Environmental Solutions	7	1	Sewers By-Law Failing to install a maintenance access hole	\$4,000 + Court issued Prohibition Order	The private storm line has been plugged by the company.

Conviction Date	Company	Ward	Number of Violations "Convicted"	Conviction	Fines (excluding 25% Victim Fine Surcharge)	Outcome of Enforcement Activity
July 17, 2023	Baker Street Bakery Inc.	3	2	Sewers By-Law Sanitary Sewers By-law exceedance of Oil and Grease - animal and vegetable (non-mineral) and Bis-2-ethylhexyl phthalate	\$4,000	The company has made improvements to their wastewater treatment system and processes.
July 27, 2023	Steam Whistle Brewing Inc.	10	1	Sewers By-Law Sanitary Sewers By-Law exceedance of pH	\$3,000	The company made improvements to their pH monitoring system.
July 27, 2023	Giampaolo Investments Ltd.	1	2	Sewers By-Law Sanitary Sewers By-Law exceedance of zinc and manganese	\$8,000	The company installed a new storm sewer to mitigate infiltration by ground water.
August 17, 2023	Belmont Meat Products Ltd.	7	3	Sewers By-Law Sanitary Sewers By-law exceedance of Toluene and Chloroform	\$15,000	The company has made improvements to their wastewater treatment system and processes.

Conviction Date	Company	Ward	Number of Violations "Convicted"	Conviction	Fines (excluding 25% Victim Fine Surcharge)	Outcome of Enforcement Activity
October 4, 2023	Steve Holdings Inc.	3	2	Sewers By-Law Failure to install a storm and sanitary maintenance access hole	\$10,000	The company completed installation of the required storm and sanitary maintenance access holes.
October 4, 2023	1857543 Ontario Inc.	3	1	Sewers By-Law Failure to install oil interceptor	\$3,000	The company completed the installation of the required oil interceptor.
December 6, 2023	Vision Plastic Recycling Inc.	1	2	Sewers By-Law Sanitary Sewers By-law exceedance of Cis-1,2-dichloroethylene and Trichloroethylene	\$10,000 + Court issued Prohibition Order	The company replaced their storm sewer to mitigate infiltration by ground water.
December 8, 2023	Good Linen Rental Inc.	1	3	Sewers By-Law Sanitary Sewers By-Law exceedance of Chloroform and Oil & Grease (mineral)	\$10,000	The company installed a new treatment system and remains in compliance.
				All By-laws	Total \$90,000	
Total Sewers By-law Convictions			12	Sewers By-law fines	Total \$82,000	

Conviction Date	Company	Ward	Number of Violations "Convicted"	Conviction	Fines (excluding 25% Victim Fine Surcharge)	Outcome of Enforcement Activity
Total Water Supply By-law Convictions			1	Water Supply By-law fines	Total \$8,000	

* The number of violations charged may not reflect the number of convictions as some violations that were charged may have been given a suspended sentence or negotiated by withdrawal, to reach a settlement for a conviction.

Appendix C: Companies with Industrial Waste Surcharge Agreements, as of December 31, 2023

	Industry Name	Address	Ward	Number of parameters	Status as of 2023
1	*Individual Names Withheld*	3380 Midland Avenue	22	4	Active
2	1710 Midland Holding Inc.	1710 Midland Avenue	21	1	Active
3	1190526 Ontario Limited	19 Rangemore Road	3	2	Active
4	1265534 Ontario Inc.	801 Dixon Road	1	2	Active
5	1310890 Ontario Limited (o/a Park Inn Toronto)	30 Vice Regent Boulevard	1	3	Active
6	1327068 Ontario Limited (o/a B&T Plaza)	2437 Finch Avenue West	7	1	Active
7	1458935 Ontario Ltd. (o/a Shefa Meats)	195 Bridgeland Avenue	8	4	Active
8	1599544 Ontario Inc.	165 Milner Avenue	23	2	Active
9	1611895 Ontario Inc.	5 Dohme Avenue	19	2	Active
10	1632825 Ontario Ltd.	31 Penn Drive	7	3	Active
11	1671151 Ontario Inc.	105 Howden Road	21	4	Active
12	1731589 Ontario Ltd.	980 Tapscott Road	23	1	Active
13	1744686 Ontario Inc.	55 Nugget Avenue	23	1	Active
14	1869916 Ontario Inc.	135 Select Avenue	23	4	Active
15	1976108 Ontario Inc.	4490 Chesswood Drive	6	3	Active
16	2058998 Ontario Inc.	25 Medulla Avenue	3	2	Active
17	2154431 Ontario Inc.	365 Midwest Road	21	4	Active

	Industry Name	Address	Ward	Number of parameters	Status as of 2023
18	2157536 Ontario Inc.	11 Upton Road	20	1	Active
19	2168587 Ontario Ltd. (o/a Upper Crust Bakery)	55 Canarctic Drive	6	5	Active
20	2259671 Ontario Inc. (o/a Victory Laundry & Linen)	165 Midwest Road	21	2	Active
21	2294671 Ontario Incorporated	1365 Gerrard Street East	14	3	Active
22	2389807 Ontario Inc.	3885 Yonge Street	15	3	Active
23	2627765 Ontario Ltd.	161 Rexdale Boulevard	1	3	Active
24	2634699 Ontario Inc.	3290-3300 Midland Ave	22	3	Active
25	2634700 Ontario Inc	70 Silver Star Boulevard	22	3	Active
26	2866022 Ontario Ltd. (o/a Passion Fresh)	65 Melford Drive	23	1	Active
27	3321061 Canada Inc. (Sunrise Soya Foods)	21 Medulla Avenue	3	5	Active
28	3382699 Canada Inc. (o/a Diana's Seafood)	2101 Lawrence Avenue East	21	4	Active
29	5000905 Ontario Inc.	61 Signet Drive	7	4	Active
30	573349 Ontario Ltd. (The Butcher Shoppe)	121 Shorncliffe Road	3	4	Active
31	596084 Ontario Inc.	2136 & 2140 Kipling Avenue	1	4	Active
32	699145 Ontario Limited	145 Norfinch Drive	7	4	Active
33	8956642 Canada Corp. (FV Foods)	6-8 Malley Road	20	3	Active
34	A. Lassonde Inc.	95 Vulcan Street	1	4	Active
35	ABC Group Inc.	2 Norelco Drive	7	4	Active
36	Active Exhaust Corp.	1865 Birchmount Road	21	1	Active
37	Adelphia Poultry Inc.	61 Torlake Crescent	3	4	Active
38	ADP Direct Poultry Ltd.	42 Taber Road	1	4	Active
39	ADP Direct Poultry Ltd.	34 Vansco Road	3	4	Active
40	Agropur Cooperative	1275 Lawrence Avenue East	16	3	Active
41	Airborn Flexible Circuits Inc.	11 Dohme Avenue	19	2	Active
42	Al Reisman Limited	285 Milliken Boulevard	22	3	Active
43	Al Reisman Limited	3251 Kennedy Road	22	4	Active
44	Al Reisman Limited	3241 Kennedy Road	22	2	Active
45	Al Reisman Limited	275 Milliken Boulevard	22	2	Active
46	Al Reisman Limited	295 Milliken Boulevard	22	3	Active
47	Al Reisman Limited	300 Milliken Boulevard	22	3	Active

	Industry Name	Address	Ward	Number of parameters	Status as of 2023
48	Al Reisman Limited	19, 23 & 27 Passmore Avenue	22	4	Active
49	Alfa Laval Inc.	101 Milner Avenue	23	3	Active
50	Allseas Fisheries Inc.	55 Vansco Road	3	4	Active
51	Alness Developments Ltd.	312 Dolomite Drive	6	4	Active
52	Amsterdam Brewing Co. Limited	45 Esandar Drive	15	4	Active
53	Apollo Health and Beauty Care Inc.	1 Apollo Place	6	4	Active
54	Array Canada Inc.	45 Progress Avenue	21	3	Active
55	Aspiration Holdings Inc.	160 Thermos Road	21	3	Active
56	Aspiration Holdings Inc.	46 Modern Road	21	3	Active
57	Atlantic Packaging Products Ltd.	350 Midwest Road	21	3	Active
58	Atlantic Packaging Products Ltd.	111 Progress Avenue	21	3	Active
59	Atlantic Packaging Products Ltd.	80 Progress Avenue	21	4	Active
60	Atlantic Packaging Products Ltd.	120 Tiffield Road	23	3	Active
61	Baker Street Bakery Inc.	130 The West Mall	3	4	Active
62	Bank Bros. & Son Limited	116 Glen Scarlett Road	5	4	Active
63	BASF Canada Inc.	10 Constellation Court	1	2	Active
64	Beechgrove Country Foods Inc.	20 Minuk Acres	25	4	Active
65	Belmont Meat Products Limited	230 Signet Drive	7	4	Active
66	Best Baking Inc.	166 Norseman Street	3	4	Active
67	Bimbo Bakehouse Inc.	271 Attwell Drive	1	2	Active
68	Body Plus Nutritional Products Inc.	130 McLevin Avenue, Unit 7	23	3	Active
69	Bombardier Inc.	123 Garratt Boulevard	6	4	Active
70	Bondi Produce	188 New Toronto Street	3	3	Active
71	Brass Hill Investments Limited	801 Alness Street	6	4	Active
72	Breadsource Corporation	1820 Ellesmere Road	24	4	Active
73	Brimley Industrial Inc.	60 Barbados Boulevard	20	2	Active
74	Brimley Industrial Inc.	120 Barbados Boulevard	20	4	Active
75	Brunswick Bier Works Inc.	25 Curity Avenue	19	4	Active
76	Cameron Advertising Displays Limited	12 Nantucket Boulevard	21	3	Active
77	Cana-Datum Moulds Ltd.	55 Goldthorne Avenue	3	2	Active
78	Canadian Linen and Uniform Service Co.	24 Atomic Avenue	3	4	Active
79	Canadian Linen and Uniform Service Corp.	75 Norfinch Drive	7	2	Active

	Industry Name	Address	Ward	Number of parameters	Status as of 2023
80	Cascades Containerboard Packaging Ontario Inc, a Division of Cascades Canada ULC	5910 Finch Avenue East	25	3	Active
81	Catelectric Inc.	125 Commander Boulevard	23	1	Active
82	Cedar City Paradise (Milliken) Inc.	240-250 Alton Towers	23	3	Active
83	CF/Realty Holdings Inc.	1090 Don Mills Road	16	2	Active
84	Charlie's Meat & Seafood Supply Ltd.	61 Skagway Avenue	20	4	Active
85	Charlie's Meat & Seafood Supply Ltd.	65 Skagway Avenue	20	4	Active
86	Cintas Canada Limited	23 Torlake Crescent	3	3	Active
87	Cintas Canada Limited	3370 Dundas Street West	4	3	Active
88	Cintas Canada Limited	1110 Flint Road	6	2	Active
89	Cintas Canada Limited	940 Warden Avenue	21	2	Active
90	Clean Soils Services Ltd.	45 Comstock Road	20	2	Active
91	CMS Ontario Limited	134 Norfinch Drive	7	2	Active
92	Coca-Cola Refreshments Canada Company	24 Fenmar Drive	7	2	Active
93	Coleman Containers Limited	54 Atomic Avenue	3	1	Active
94	Commercial Bakeries Corp.	45 Torbarrie Road	7	4	Active
95	Compass Hill Hospitality Inc.	3929 Keele Street	6	3	Active
96	Compass Hill Hospitality Inc. (o/a McDonald's)	2362 Finch Avenue West	7	3	Active
97	Costco Wholesale Canada Ltd.	50 Queen Elizabeth Boulevard	3	3	Active
98	CRH Canada Group Inc.	1185 Martin Grove Road	1	4	Active
99	CRH Canada Group Inc.	1940 McCowan Road	23	2	Active
100	Dart Canada Inc.	2121 Markham Road	23	4	Active
101	Davpart Inc.	75 Horner Avenue	3	4	Active
102	Deco Adhesive Products (1985) Limited	28 Greensboro Drive	1	2	Active
103	Delfresh Foods Inc.	24 Steinway Boulevard	1	4	Active
104	Delmare Quality Foods Inc.	15 Meteor Drive	1	4	Active
105	Dextran Products Limited	421 Comstock Road	20	4	Active
106	Dimpflemeier Bakery Limited	26-36 Advance Road	3	3	Active
107	Dow Canada Material Sciences ULC	2 Manse Road	25	2	Active
108	Dufferin Business Centre	2700 Dufferin Street	8	4	Active

	Industry Name	Address	Ward	Number of parameters	Status as of 2023
109	Dundas Real Estate Investments Inc.	4500 Sheppard Avenue East	23	3	Active
110	Eastern Boutique Ltd.	1285 Caledonia Road	8	2	Active
111	Eddystone Plaza Holdings Ltd.	22 Eddystone Avenue	7	4	Active
112	Elbee Meat Packers Limited	1-3 Glen Scarlett Road	5	4	Active
113	Elite Dairy Ltd.	123 McCormack Street	5	3	Active
114	Etobicoke Noodles Inc.	66 Newcastle Street	3	4	Active
115	Evans & Kipling Properties GP Limited	291-351 Evans Avenue	3	2	Active
116	Falcon Fasteners Reg'd Limited	251 Nantucket Boulevard	21	4	Active
117	Faster Linen Service Limited	89 Torlake Crescent	3	2	Active
118	FCA Canada Inc.	15 Brown's Line	3	4	Active
119	FCHT Holdings (Ontario) Corporation	895 Lawrence Avenue East	16	4	Active
120	FCHT Holdings (Ontario) Corporation	861 York Mills Road	16	4	Active
121	FGF Brands Inc.	1295 Ormont Drive	7	4	Active
122	FGF Brands Inc.	200 Fenmar Drive	7	2	Active
123	Fiera Foods Company	220 Norelco Drive	7	4	Active
124	Fiera Foods Company	50 Marmora Street	7	4	Active
125	Firan Technology Group Corporation	250 Finchdene Square	23	2	Active
126	First Capital (Chartwell) Corporation	2301-2375 Brimley Road	23	3	Active
127	First Capital Holdings (Ontario) Corporation	175 Commander Boulevard	23	2	Active
128	Food Directions Inc.	120 Melford Drive, Unit 8	23	4	Active
129	Future Bakery Limited	106 North Queen Street	3	4	Active
130	G.H. Bakeries Ltd.	650 Fenmar Drive	7	2	Active
131	Gay Lea Foods Co-Operative Limited	59-71 Huxley Road	7	3	Active
132	Gay Lea Foods Co-Operative Limited	100 Clayson Road	7	3	Active
133	Gay Lea Foods Co-Operative Limited	180 Ormont Drive	7	3	Active
134	Gelato Fresco Inc.	60 Tycos Drive	8	2	Active
135	Gen-Evo Investments Incorporated (o/a Canadian Select Meat)	145A Bethridge Road	1	2	Active
136	GFL Environmental Services Inc.	55 Vulcan Avenue	1	5	Active
137	Gibson's Cleaners Co. Limited	4241 Dundas Street West	3	2	Active
138	Give and Go Prepared Foods Corp.	6650 Finch Avenue West	1	3	Active
139	Give and Go Prepared Foods Corp.	300 Humber College Boulevard	1	2	Active

	Industry Name	Address	Ward	Number of parameters	Status as of 2023
140	Global Egg Corporation	283 Horner Avenue	3	4	Active
141	Global Egg Corporation	25 Newbdridge Road	3	4	Active
142	Grande Cheese Company Limited	175 Milvan Drive	7	4	Active
143	Great Lakes Brewing Company Inc.	30 Queen Elizabeth Boulevard	3	4	Active
144	Greater Toronto Airports Authority	2400 Britannia Road East	N/A	1	Active
145	Griffith Laboratories Limited	757 Pharmacy Avenue	20	4	Active
146	GSI Slough Properties Inc.	2200 Markham Road	23	4	Active
147	Halltech Inc.	465 Coronation Drive	25	3	Active
148	Hanahreum Mart Inc.	499-501 Garyray Drive	7	2	Active
149	Handi Foods Ltd.	190 Norelco Drive	7	3	Active
150	Hung Shing Meat Trading Ltd.	23 Commander Boulevard	23	4	Active
151	Hung Wang Foods Inc.	751 Warden Avenue	20	3	Active
152	International Cheese Co. Ltd	67 Mulock Avenue	5	4	Active
153	International Food Centre Ltd.	1415 Bloor Street West	9	3	Active
154	Irving Consumer Products Limited	1551 Weston Road	5	2	Active
155	Jerry Fishman Investments Limited	40 Beverly Hills Drive	7	4	Active
156	Joriki Inc.	3431 McNicoll Avenue	23	2	Active
157	Junction Craft Beverage Co.	150 Symes Road	5	2	Active
158	K.R. Property Management Agency Incorporated	100 McLevin Avenue	23	2	Active
159	Kam Li Food Co. Ltd.	229 Broadview Avenue	14	2	Active
160	Kilbarry Holding Corporation	1889 Albion Road	1	3	Active
161	Knoll North America Corp.	1000 Arrow Road	7	1	Active
162	Korex Canada Company	104 Jutland Road	3	4	Active
163	KSD Enterprises Ltd.	655 Dixon Road	2	2	Active
164	Kwan & Kwan Limited	888-900 Don Mills Road	16	2	Active
165	Lanxess Canada Co./CIE	10 Chemical Court	25	4	Active
166	Leader Plating on Plastics Ltd.	2 Jody Avenue	7	1	Active
167	Liberty Market Building Inc.	171 East Liberty Street	10	4	Active
168	Lifelabs LP	100 International Boulevard	1	3	Active
169	Lina-Arvind Holdings Inc.	250 Norfinch Drive	7	3	Active

	Industry Name	Address	Ward	Number of parameters	Status as of 2023
170	Loders Croklaan Canada Inc.	195 Belfield Road	1	2	Active
171	Luiza Investments Limited	3501 McNicoll Avenue	23	3	Active
172	Lush Manufacturing Ltd.	35 Jutland Road	3	3	Active
173	MacGregors Meat & Seafood Ltd.	265 Garyray Drive	7	3	Active
174	Madina Fine Foods Inc.	128 Sunrise Avenue	16	4	Active
175	Maple Leaf Foods Inc.	25 LePage Court	6	4	Active
176	Maple Leaf Foods Inc.	92 Cartwright Avenue	8	4	Active
177	Marc Corporation	1320 Ellesmere Road	21	4	Active
178	Marini Foods Ltd.	184 Toryork Drive	7	2	Active
179	Marriott Hotels of Canada Ltd.	901 Dixon Road	1	2	Active
180	Melford Industrial Inc.	50 Melford Drive	23	2	Active
181	Metrolinx	91 Judson Street	3	5	Active
182	Metrolinx	125 Judson Road	3	2	Active
183	Metropolitan Toronto Condominium Corporation No. 1026	87 Thornmount Drive	25	3	Active
184	Metropolitan Toronto Condominium Corporation No. 1026	89 Thornmount Drive	25	3	Active
185	Metropolitan Toronto Condominium Corporation No. 1064	5320 Finch Avenue East	23	2	Active
186	Metropolitan Toronto Condominium Corporation No. 1115	3833 Midland Avenue	23	2	Active
187	Metropolitan Toronto Condominium Corporation No. 1141	8 Glen Watford Drive	23	2	Active
189	Metropolitan Toronto Condominium Corporation No. 666	1850 Albion Road	1	3	Active
190	Metropolitan Toronto Condominium Corporation No. 807	40 Skagway Avenue	20	4	Active
191	Metropolitan Toronto Condominium Corporation No. 825	110 Ironside Crescent	23	3	Active
192	Metropolitan Toronto Condominium Corporation No. 826	100 and 110 Silver Star Boulevard	22	3	Active

	Industry Name	Address	Ward	Number of parameters	Status as of 2023
193	Metropolitan Toronto Condominium Corporation No. 855	90 Ironside Crescent	23	2	Active
194	Metropolitan Toronto Condominium Corporation No. 862	63 Silver Star Boulevard	22	4	Active
195	Metropolitan Toronto Condominium Corporation No. 870	110 Dynamic Drive	23	4	Active
196	Metropolitan Toronto Condominium Corporation No. 870	120 Dynamic Drive	23	4	Active
197	Metropolitan Toronto Condominium Corporation No. 895	21 Steinway Boulevard, Unit 12	1	4	Active
198	Metropolitan Toronto Condominium Corporation No. 896	2691 Markham Road	23	3	Active
199	Metropolitan Toronto Condominium Corporation No. 948	21 Milliken Boulevard	22	4	Active
200	Metropolitan Toronto Condominium Corporation No. 948	23,25,27 Milliken Boulevard	22	4	Active
201	Metropolitan Toronto Condominium Corporation No. 960	328 Passmore Avenue, Building A	23	4	Active
202	Metropolitan Toronto Condominium Corporation No. 960	328 Passmore Avenue, Building B & C	23	4	Active
203	Metropolitan Toronto Condominium Corporation No. 967	38 Thornmount Drive	25	4	Active
204	Metropolitan Toronto Condominium Corporation No. 967	50 Thornmount Drive	25	4	Active
205	Midland Industrial Mall Ltd.	2220 Midland Avenue	21	3	Active
206	Molson Canada 2005	1 Carlingview Drive	1	4	Active
207	Mondelez Canada Inc.	5 Bermondsey Road	19	4	Active
208	Mondelez Canada Inc.	40 Bertrand Avenue	21	3	Active
209	Mondelez Canada Inc.	277 Gladstone Avenue	9	3	Active
210	Mondelez Canada Inc.	370 Progress Avenue	21	2	Active
211	Morguard Realty Holdings Inc.	1875 Leslie Street	16	3	Active
212	Mr. Potato Inc.	355 Midwest Road	21	4	Active

	Industry Name	Address	Ward	Number of parameters	Status as of 2023
213	MTCC GP Inc.	255 Front Street	10	3	Active
214	Mucher Enterprises Limited	1821 Albion Road	1	3	Active
215	Mucher Enterprises Limited	1801-1811 Albion Road	1	2	Active
216	N & H Food Co. Ltd.	123-127 Union Street	9	1	Active
217	N. Turk Investments Limited	10 Melford Drive	23	4	Active
218	N. Turk Investments Limited	20 Melford Drive	23	4	Active
219	Nadeau Foods Inc.	2 Ingram Drive	5	3	Active
220	Nadege Group Ltd.	855 Oxford Street	3	3	Active
221	National Dry Company Limited	30 Arrow Road	7	2	Active
222	Nestle Canada Inc.	72 Sterling Road	9	4	Active
223	New Forest Paper Mills LP	333 Progress Avenue	21	5	Active
224	Niche Bakers Corp.	6680 Finch Avenue West	1	3	Active
225	Nino D'Aversa Bakery Limited	1 Toro Road	6	3	Active
226	Nitta Gelatin Canada, Inc.	60 Paton Road	9	4	Active
227	North Fish Company Ltd.	5 Six Point Road	3	2	Active
228	North John Holdings Inc.	555 Steeprock Drive	6	4	Active
229	Ocean Food Company Limited	3 Turbina Avenue	23	2	Active
230	Olympic Dust Collector	222 Norfinch Ave	7	1	Active
231	Omega Alpha Pharmaceuticals Inc.	795 Pharmacy Avenue	20	4	Active
232	Ontario Bakery Supplies Limited	84 Oakdale Road	7	4	Active
233	Ontario Holdings Ltd.	120 McLevin Avenue	23	3	Active
234	Owens-Corning Insulating Systems Canada LP	3450 McNicoll Avenue	23	3	Active
235	Lactalis Canada Inc.	25 Rakely Court	2	4	Active
236	Pestrin Group Limited	315 Humberline Drive	1	4	Active
237	Peter the Chef Fine Food Limited	401 Humberline Drive	1	4	Active
238	Pianosi Bros. Construction Limited	471-515 Champagne Drive	6	4	Active
239	Pigment Services Canada, Inc.	199 New Toronto Street	3	4	Active
240	Pizza Pizza Limited	58 Advance Road	3	2	Active
241	Planway Poultry Inc.	26 Canmotor Avenue	3	4	Active
242	Portuguese Cheese Company Limited	2 Buckingham Street	3	4	Active
243	Primo Foods	56 Huxley	7	3	Active

	Industry Name	Address	Ward	Number of parameters	Status as of 2023
244	Production Paint Stripping Ltd.	11 McLachlan Drive	1	5	Active
245	Progressive Anodizers Inc.	41 Crockford Boulevard	21	1	Active
246	Propack Foods Inc.	130 Bermondsey Road	16	2	Active
247	Pure Food Meat Solutions Inc.	10 Shorncliffe Road	3	4	Active
248	Pyung Hwa Food Company Inc.	7 Kenhar Drive	7	2	Active
249	Q.H. Food Products Inc.	484 Rogers Road, Unit 2	5	3	Active
250	R.F.G. Canada Inc.	50 Claireport Crescent	1	2	Active
251	Real Food for Real Kids Inc.	115 Saulter Street South	14	3	Active
252	Red Lobster Canada Inc.	3252 Sheppard Avenue East	22	4	Active
253	Redpath Sugar Ltd.	95 Queen's Quay East	10	3	Active
254	S. Strashin & Sons Limited	2-20 Bradstock Road	7	1	Active
255	Saand Inc.	25 Brockport Drive	1	1	Active
256	Sanofi Pasteur Limited/Sanofi Pasteur Limitee	1755 Steeles Avenue West	6	4	Active
257	Select Foods Products, Limited	120 Sunrise Avenue	16	4	Active
258	Shah Trading Company Limited	61 Middlefield Road	23	2	Active
259	Shelmac Brand Products Inc.	1289 Caledonia Road	8	2	Active
260	Shorewood Packaging Corp. of Canada ULC/ Les Emballages Shorewood Canada ULC	2220 Midland Avenue #50	21	4	Active
261	Shorting-Sheppard Centre Inc.	144 Shorting Road, Building C	23	3	Active
262	Siltech Corporation	225 Wicksteed Avenue	15	2	Active
263	SIR Corp.	25 Carlson Court	1	3	Active
264	Sky & Land Food Inc.	38 Milliken Boulevard	22	4	Active
265	Sofina Foods Inc.	401 Canarctic Drive	6	3	Active
266	Sofina Foods Inc.	353 Humberline Drive	1	4	Active
267	Sofina Foods Inc.	170 Nugget Avenue	23	3	Active
268	Solmaz Foods Inc.	16 Jutland Road	3	3	Active
269	Spec Furniture Inc.	165 City View Drive	1	3	Active
270	St. George's Golf and Country Club	1668 Islington Avenue	2	2	Active
271	Stanley Manufacturing Company Inc.	230 Bartley Drive	16	2	Active
272	Starboard Seafood (Ontario) Inc.	33 Upton Road	20	4	Active

	Industry Name	Address	Ward	Number of parameters	Status as of 2023
273	Steam Whistle Brewing Inc.	255 Bremner Boulevard	10	4	Active
274	Steam Whistle Brewing Inc.	249 Evans Avenue	3	4	Active
275	Sterling Silver Development Corporation	689 Warden Avenue	20	2	Active
276	Stonemill Bakehouse, A Division of Canada Bread Company, Limited	365 Passmore Avenue	23	2	Active
277	Supreme Egg Products Inc.	17 Newbridge Road	3	4	Active
278	Surati Sweet Mart Limited	300 Middlefield Road	23	3	Active
279	Suvasa Holdings Limited	440-442 Brimley Road	20	4	Active
280	SWA Toronto L.P.	1 Harbour Square	10	2	Active
281	T & T Supermarket Inc.	790 Tapscott Road	23	1	Active
282	Teknion Limited	1150 Flint Road	6	4	Active
283	Teti Bakery	27 Signal Hill Boulevard	1	2	Active
284	TFI Foods Ltd.	44 Milner Avenue	23	3	Active
285	The Governing Council of the Salvation Army in Canada (o/a Gateway Linen)	312 Broadview Avenue	14	2	Active
286	The Tripe Factory Corporation	95 Milliken Boulevard	22	4	Active
287	Tiffany Gate (Freshstone Brands)	195 Steinway Boulevard	1	3	Active
288	Tilzen Holdings Limited	40 Nugget Avenue	23	4	Active
289	Top Food Supermarket Inc.	2715 Lawrence Avenue East	21	1	Active
290	Topper Linen Supply Limited (North)	26 Mulock Avenue	5	2	Active
291	Topper Linen Supply Limited (South)	24-36 Mulock Avenue	5	2	Active
292	Torgan Construction Limited	4186-4190 Finch Avenue East	22	3	Active
293	Toronto Standard Condominium Corporation No. 1538	633 Silver Star Boulevard	22	4	Active
294	Toronto Standard Condominium Corporation No. 1718	4779 Steeles Avenue East	22	2	Active
295	Toronto Standard Condominium Corporation No. 2124	3250-3278 Midland Avenue	22	2	Active
296	Toronto Standard Condominium Corporation No. 2255	19 & 25 Woodbine Downs & 6628, 6630, 6640 Finch Avenue West	1	3	Active

	Industry Name	Address	Ward	Number of parameters	Status as of 2023
297	Toronto Standard Condominium Corporation No. 2528	80 Galaxy Boulevard	1	4	Active
298	Toronto Transit Commission	38 Comstock Road	20	4	Active
299	Toronto Transit Commission	400 Danforth Avenue	14	3	Active
300	Toronto Transit Commission	400 Greenwood Avenue	14	2	Active
301	TP Poultry Inc.	239 Toryork Drive	7	4	Active
302	Tradition Fine Foods Ltd.	663 Warden Avenue	20	2	Active
303	Trafalgar Industries of Canada	333 Rimrock Road	6	2	Active
304	Trillium Beverage Inc.	21 Tankhouse Lane	21	3	Active
305	Trillium Beverage Inc.	125 Bermondsey Road	16	4	Active
306	TWI Foods Inc.	40-42 Shaft Road	1	4	Active
307	Univar Canada Ltd.	64 Arrow Road	7	2	Active
308	U-Pak Disposals (1989) Limited	15 Tidemore Avenue	1	5	Active
309	Vegfresh Inc. & GMASJ Ontario Inc.	1290 Ormont Drive	7	4	Active
310	Veldare Investments Limited	80 Midwest Road	21	3	Active
311	Ventura Foods Canada ULC	50 Torlake Crescent	3	4	Active
312	Veolia Water Canada, Inc.	120 Disco Road	1	4	Active
313	Via Rail Canada Inc.	280 New Toronto Street	3	4	Active
314	Victory's Kitchen Ltd.	30 Gunns Road	5	4	Active
315	Viscor Inc.	35 Oak Street	5	3	Active
316	Viva Media Packaging (Canada) Ltd	1663 Neilson Road	25	3	Active
317	Voyant Beauty, Inc.	13 Bethridge Road	1	4	Active
318	Voyant Beauty, Inc.	2000 Kipling Avenue	1	4	Active
319	W.T. Lynch Foods Limited	72 Railside Road	16	3	Active
320	Wagener's Meat and Delicatessen Limited	40-44 Six Point Road	3	4	Active
321	Walker Environmental Group Inc.	290 Garyray Drive	7	4	Active
322	Warmia Deli and Meat Products Ltd.	63 Mulock Avenue	5	4	Active
323	Westrock Company of Canada Inc.	730 Islington Avenue	3	2	Active
324	Weybright Business Court Inc.	60 Weybright Court	22	4	Active
325	Wildly Delicious Preserve Company Limited	114A Railside Road	16	4	Active
326	Wing Hing Lung Limited	550 Kipling Avenue	3	4	Active
327	Wonder Brands Inc.	122 Carrier Drive	1	4	Active

	Industry Name	Address	Ward	Number of parameters	Status as of 2023
328	Wonder Brands Inc.	1 Hafis Road	5	2	Active
329	Wonder Brands Inc.	514 Carlingview Drive	1	4	Active
330	WSN Construction Inc.	35 Vanley Crescent	6	5	Active
331	Ya Foods Corp.	450 Kipling Avenue	1	3	Active
332	York Condominium Corporation No. 485	30 Titan Road	3	4	Active
333	Zhi Fong Trading Company Ltd.	46 Kensington Avenue	11	3	Active
334	1066 Realty Co. Inc.	90 Turbine Drive	7	3	Active New Surcharge 2023
335	2141805 Ontario Inc.	865 York Mills Road	16	3	Active New Surcharge 2023
336	2157 Lawrence Avenue East Inc.	2157-2183 Lawrence Ave East	21	1	Active New Surcharge 2023
337	2752391 Ontario Inc.	4800 Sheppard Ave East	23	3	Active New Surcharge 2023
338	Besta Corporation	5555 Eglinton Ave West	2	1	Active New Surcharge 2023
339	Del's Pastry Limited	37 Bethridge Road	1	1	Active New Surcharge 2023
340	Durapaint Industries Limited	247 Finchdene Square	23	3	Active New Surcharge 2023
341	E.J. Wen Enterprises Inc.	1002 Lawrence Ave West	8	1	Active New Surcharge 2023

	Industry Name	Address	Ward	Number of parameters	Status as of 2023
342	FGF Brands Inc.	1235 Ormont Drive	7	1	Active New Surcharge 2023
343	Leslie -Lakeshore Development Inc. (Wendy's)	731 Eastern Avenue	14	3	Active New Surcharge 2023
344	Obrax Properties Limited	2561-2585 Victoria Park Avenue	22	4	Active New Surcharge 2023
345	Pavao Meats & Deli Ltd.	24 Chauncey Avenue	3	2	Active New Surcharge 2023
346	Qualified Metal Fabricators Ltd.	55 Steinway Boulevard	1	2	Active New Surcharge 2023
347	Revenue Properties Company Limited	45 Overlea Boulevard	15	1	Active New Surcharge 2023
348	Signet-Garyray Inc.	350-368 Signet Drive	7	3	Active New Surcharge 2023
349	Sofinco Properties Inc.	650 Dixon Road	1	4	Active New Surcharge 2023
350	Tayebi Family Restaurants Inc.	2701 Lawrence Avenue East	21	1	Active New Surcharge 2023
351	Dominion Colour Corporation	199 New Toronto Street	3	4	Ownership Change 2023
352	Parmalat Canada Inc.	25 Rakely Court	2	4	Ownership Change 2023

	Industry Name	Address	Ward	Number of parameters	Status as of 2023
353	W.S. Nicholls Construction Inc.	35 Vanley Crescent	6	5	Ownership Change 2023
354	Bento Nouveau Ltd.	19 Skagway Avenue	20	3	Closed
355	Corsetti Packers & Realities Ltd.	2255 St. Clair Avenue West	5	3	Closed
356	Hoi Tin Food Products Ltd.	439 Birchmount Road	20	1	Closed
357	Maple Leaf Foods Inc.	100 Ethel Avenue; 99 & 109 Ryding Avenue	5	4	Closed
358	Morrison Lamothe Inc.	399 Evans Avenue	3	3	Closed
359	Oak Leaf Confections Co.	440 Comstock Road	20	4	Closed
360	Ryding-Regency Meat Packers Ltd.	70 Glen Scarlett Road	5	4	Closed
361	Tweed Inc.	16 Upton Road	20	4	Closed
362	Wonder Brands Inc.	675 Fenmar Drive	7	2	Closed
363	Wonder Brands Inc	1470 Birchmount Road	21	2	Closed

Appendix D: Companies with Industrial Waste Surcharge Permits, as of December 31, 2023: Billed Minimum Surcharge Fee of \$500/year

No.	Industry Name	Address	Ward	Status as of 2022
364	1027766 Ontario Ltd. (o/a Gia Phat Foods)	155 Augusta Avenue	11	Active
365	1354335 Ontario Inc.	225 Claireport Crescent	1	Active
366	2117129 Ontario Inc. (o/a Modern Laundry)	282 Dupont Street	11	Active
367	3270679 Nova Scotia Company	37 King Street East	13	Active
368	882194 Ontario Limited	70 Production Drive	24	Active
369	ABC INOAC Exterior Systems Inc.	220 Brockport Drive	1	Active
370	Alsafa & Almarwa Meat Processing Inc.	49-51 Six Point Road	3	Active
371	Apotex Inc.	150 Signet Drive	7	Active
372	Belpesca Company Limited (o/a Osler Fish Warehouse)	16 Osler Street	9	Active
373	Cascades Containerboard Packaging Ontario Inc.	5600 Finch Avenue East	23	Active
374	Dixon International Hospitality Inc.	600 Dixon Road	1	Active
375	Dixon Toronto Airport Holdings Inc.	970 Dixon Road	1	Active
376	Estee Lauder Cosmetics Ltd.	161 Commander Boulevard	23	Active
377	Feather Industries (Canada) Limited	115 Glen Scarlett Road	5	Active
378	Fifty-One Galaxy Properties Inc.	51 Galaxy Boulevard	1	Active
379	Filicetti Foods (International) Inc.	350 Garyray Drive	7	Active
380	Ganz Realty Limited	411-435 Horner Avenue	3	Active
381	Grosnor Industries Inc.	375 Rexdale Boulevard	1	Active
382	Kings Hospitality Inc. (o/a Boston Pizza)	5 Carlson Court	1	Active
383	Lincoln Electric Company of Canada LP	179 Wicksteed Avenue	15	Active
384	Magna International Inc.	225 Claireville Drive	1	Active
385	Metropolitan Toronto Condominium Corporation No. 870	130 Dynamic Drive, Units 1-21	23	Active
386	Metropolitan Toronto Condominium Corporation No. 963	244-246 Brockport Drive	1	Active
387	Metropolitan Toronto Condominium Corporation No. 982	15 Richmond Street East	13	Active
388	Metropolitan Toronto Condominium Corporation No. 1406	21 Royalcrest Road	1	Active
389	Navroz Hospitality Services Inc.	2151 Kingston Road	20	Active
390	Nucap Industries Inc.	3370 Pharmacy Avenue	22	Active
391	Postmedia Network Inc.	2250 Islington Avenue	1	Active

No.	Industry Name	Address	Ward	Status as of 2022
392	Pro Pak Packaging Limited	51 Kelfield Street	1	Active
393	Purolator Inc.	62 Vulcan Street	1	Active
394	RPM Canada Company.	220 Wicksteed Avenue	15	Active
395	Rudolph's Bakeries Ltd.	390 Alliance Avenue	5	Active
396	Rudolph's Bakeries Ltd.	400 Alliance Avenue	5	Active
397	Saand Rexdale	355 Attwell Drive	1	Active
398	Salsicharia Pavao Delicatessen	1435 Dundas Street West	9	Active
399	Sandman Hotels, Inn & Suites Limited	55 Reading Court	1	Active
400	ShaSha Bread Company Inc.	20 Plastics Avenue	3	Active
401	Shawcor Ltd.	25 Bethridge Road	1	Active
402	Terrazzo, Mosaic & Tile Company Limited	900 Keele Street	5	Active
403	Teva Canada Limited	30 Novopharm Court	23	Active
404	Tilzen Holdings Limited	60 Nugget Avenue	23	Active
405	Toronto Port Authority	60 Harbour Street	10	Active
406	Toronto Transit Commission	1138 Bathurst Street	12	Active
407	Toronto Transit Commission	400 Evans Avenue	3	Active
408	Viasystems Toronto Inc.	8150 Sheppard Avenue East	25	Active
409	Windsor Arms Hotel	18-22 St. Thomas Street	3	Active

Appendix E: List of Companies with a Compliance Agreement in 2023

WWT = Wastewater Treatment Installed; P2 = Pollution Prevention

Industry Name	Address	Ward	Compliance Agreement			Comments
			Program Date		Parameters	
			Start	End		
Bombardier Inc.	123 Garratt Boulevard	6	February 6, 2023	August 31, 2023	Manganese (total); Zinc (total); Suspended Solids (total)	Fulfilled compliance program activities. (P2)
Bombardier Inc.	123 Garratt Boulevard	6	October 1, 2023	March 31, 2024	Manganese (total); Zinc (total); Suspended Solids (total)	Company still active with compliance program approval until March 31, 2024. (P2)
Hanahreum Mart Inc.	499 Garyray Drive	7	March 13, 2023	May 15, 2023	Oil and Grease-Animal and Vegetable (non-mineral)	Fulfilled compliance program activities. (WWT)
Irving Consumer Products Limited	1551 Weston Road	5	February 20, 2023	December 29, 2023	Oil and Grease-Mineral	Fulfilled compliance program activities. (P2)
Imperial Oil Limited	1150 Finch Avenue West	6	February 20, 2023	November 30, 2023	Manganese (total); Zinc (total); Suspended Solids (total)	Fulfilled compliance program activities. (P2)
Imperial Oil Limited	1150 Finch Avenue West	6	December 22, 2023	November 30, 2024	Manganese (total); Zinc (total);	Company still active with compliance program

Industry Name	Address	Ward	Compliance Agreement			Comments
			Program Date		Parameters	
			Start	End		
					Suspended Solids (total)	approval until November 30, 2024. (P2)
Give and Go Prepared Foods Corp	6650 Finch Avenue West	1	April 24, 2023	September 30, 2023	Chloroform	Fulfilled compliance program activities. (P2)
Global Egg Corporation	283 Horner Avenue	3	July 14, 2023	January 30, 2024	Toluene	Company still active with compliance program approval until January 30, 2024. (P2) + (WWT)
Good Linen Rental Inc.	145 Claireport Crescent	1	December 11, 2023	October 1, 2024	Chloroform	Company still active with compliance program approval until October 1, 2024. (WWT)
TWI Foods Inc.	40 Shaft Avenue	1	March 20, 2023	June 12, 2023	Oil and Grease-Animal and Vegetable (non-mineral pH)	Fulfilled compliance program activities. (WWT)
YaYa Foods Corp	450 Kipling Avenue	3	October 9, 2023	May 1, 2024	Oil and Grease-Animal and Vegetable (non-mineral pH)	Company still active with compliance program approval until May 1, 2024. (WWT)

Appendix F: Outfall Monitoring Program (OMP) Summary, Cross Connection Summary: January 1, 2023 – December 31, 2023

Watershed	Cross Connections Found*	Cross Connections Corrected**
Black Creek	1	1
Don River	2	0
Highland Creek	0	0
Humber River	0	1
Etobicoke Creek	0	0
Mimico Creek	1	1
Taylor Massey Creek	0	0
Lake Ontario	1	0
Rouge River	1	1
Total	6	4

* Of the total cross connections found, 2 were residential, 1 was commercial, 2 were industrial and 1 was City Infrastructure.

** Of the total cross connections corrected, 3 were commercial and 1 was City Infrastructure.

Appendix G: Outfall Monitoring Program (OMP) Summary, Priority Outfalls Removed/De-listed from the Priority Outfall List 2023

Outfall ID	Watershed	Ward
DR337	Don River	15

Appendix H: Comparison of Priority Outfalls and De-listed Outfalls in 2022 and 2023

Watershed	Priority Outfalls as of Dec. 31, 2022	Priority Outfalls De-listed in 2023	Priority Outfalls as of Dec. 31, 2023	Priority Outfalls De-listed Since Start of OMP	Outfalls of Concern as of Dec. 31, 2022	Outfalls of Concern as of Dec. 31, 2023
Black Creek	1	0	16	16	0	0
Etobicoke Creek	0	0	0	3	0	0
Don River	10	1	9	18	0	0
Highland Creek	10	0	10	41	0	0
Humber River	1	0	1	18	0	0
Lake Ontario	0	0	0	10	0	0
Mimico Creek	0	0	0	12	0	0
Rouge River	1	0	1	2	0	0
Taylor-Massey Creek	13	0	13	46	0	0
Total	36	1	50	166	0	0