

City Council**Motion Without Notice**

MM22.34	ACTION			Ward: All
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Actions on MyToronto Pay Platform (PayIt) Pending Consideration of Auditor General Report - by Mayor Olivia Chow, seconded by Councillor Gord Perks

** This Motion has been deemed urgent by the Chair.
* This Motion is not subject to a vote to waive referral. This Motion has been added to the agenda and is before Council for debate.*

Recommendations

Mayor Olivia Chow, seconded by Councillor Gord Perks, recommends that:

1. City Council direct the City Manager to ensure that no additional City services or payment types be added to the MyToronto Pay platform under the City of Toronto’s contract with PayIt LLC until City Council considers AU6.2 Reinforcing the Importance of Openness, Fairness and Transparency in City Procurement: An Audit of the Procurement and Implementation of the PayIt Unsolicited Proposal and provides further direction.

Summary

On October 15, 2024, the Audit Committee will receive a report from the City of Toronto’s Auditor General entitled: Reinforcing the Importance of Openness, Fairness and Transparency in City Procurement: An Audit of the Procurement and Implementation of the PayIt Unsolicited Proposal.

The objective of the audit was to review the procurement of the City’s MyToronto Pay platform (delivered by the City’s contracted vendor, PayIt LLC) and outcomes achieved to date, to identify lessons learned, and opportunities to clarify and/or improve the City’s Unsolicited Quotations for Proposals Policy and Process for Receiving and Reviewing Unsolicited Quotations and Proposals.

The audit report includes nine recommendations aimed at strengthening the oversight, and policy and process for receiving, reviewing, and responding to unsolicited proposals. The audit report also reinforces the importance of management’s leadership and commitment to ensuring openness, fairness, and transparency in City procurement.

In light of these recommendations, this motion seeks to ensure no additional City services or payment types are added to the MyToronto Pay platform during the remaining contract term.

Background Information (City Council)

Member Motion MM22.

