

# Cheers to 50 years!





# ACSA COMMUNITY SERVICES LOCATIONS



ACSA Main Site – 4155 Sheppard Avenue East, Suite 100

ACSA Dorset Park Hub – 1911 Kennedy Road, Suite 105

ACSA Community Food Centre – 1911 Kennedy Road, Suite 109

ACSA Scarborough South – 202 Markham Road

ACSA Chester Le Community Centre – 201 Chester Le Blvd

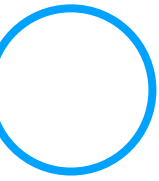
**\*red denotes this site has been sold to developers. ACSA in search of a new site.**

ACSA Community Services Child and Family Centre – 4139 Shepard Avenue East

ACSA Community Services EarlyON – 3223 Kennedy Road (Located in SCBC)

ACSA Bay Mills Community Hub– 365 Bay Mills Boulevard

\*ACSA also has satellite sites in 12 local schools, public libraries, community centres and TCHC buildings.



# EMPOWERING IMMIGRANTS IN SCARBOROUGH

At ACSA, we provide comprehensive newcomer supports to address these challenges and create a more equitable society. Our programs include language classes, employment support, social events to foster community connections and guidance in navigating Canadian systems and institutions.



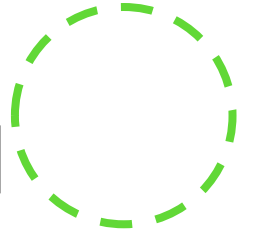


# NEWCOMER SERVICES

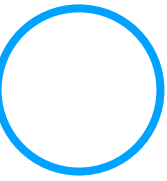
- 4,139 Newcomers were served in 2023, of this number 1,612 are refugees.
- In 2022, we did over 7,000 service sessions including one-on-one case management, workshops, employment support, language sessions, community connections activities, youth and seniors programming, and Canadian Citizenship test preparation classes.
- Our Team speaks 16 languages including Arabic, Armenian, Cantonese, Tagalog, Sinhala, Urdu, Dari, Pashto, Hindi, Tamil, Russian, Ukrainian, French, Dutch, Polish and English.



# SUPPORTING FAMILIES IN SCARBOROUGH



- Investing in the Future: Our Children, Our Youth, Our Families
- The future of any community lies in the wellbeing of its children and families. At ACSA we provide essential supports for children, youth and families in Scarborough.
- Serving 500 families daily through after-school programs (directly in communities) serving working families.





# CHILDREN PROGRAMS

- Over 300 children served daily, including Saturday programs.
- Kindergarten Readiness Program helps prepare over 250 children and parents for first time Kindergarteners through self-help skills, separation anxiety, and basic academics.
- 6,075 visits to our Breakfast Program over the past 6 months, with a total of 135 sessions.
- 970 youth attend programs and events at our Chester Le location. We also did outreach to 331 youth and 52 families on top of this! Keeping youth engaged and busy, keeps youth off the street and away from the lure of gangs.



# COMBATING FOOD INSECURITY IN SCARBOROUGH



- Of new clients, more than half (52%) have someone in their household that is employed.

-Nearly 1 in 3 (31%) food bank clients went a whole day without eating and more than half (55%) of food bank clients missed a meal to pay for something else

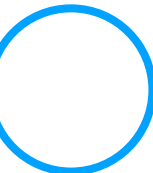
- After paying rent and utilities, food bank clients have only \$6.67 left per person, per day to afford all other necessities, compared to \$8.01 last year. If the average food bank client were to take two trips on the TTC, they would have only \$0.07 left per day for food.

- 89% of food bank clients live in unaffordable housing, which is defined as spending more than 30% of their income on housing. Close to one quarter (23%) spend 100% of their income on housing, leaving no money for other necessities, putting them at high risk of homelessness.

59% of food bank clients have completed post-secondary education.

- 47% of food bank clients have at least one member of their household who is employed (7% increase compared to last year).
- Of those reporting employment, nearly 3 in 4 (71%) had no medical, dental, retirement benefits or paid sick days through their employer.

- The median hourly wage (\$16) and median weekly hours worked (30) among food bank clients has remained the same for past three years despite inflation rising by 11% during this time period.





# ACSA FOOD CENTRE



ACSA FOOD CENTRE IS THE  
BUSIEST FOOD BANK IN  
TORONTO, SERVING 238,527  
PEOPLE IN 2023



1,112 PEOPLE PARTICIPATED  
IN OUR COOKING HEALTHY  
TOGETHER PROGRAM



IN 2023, ACSA SERVED  
75,000 MEALS

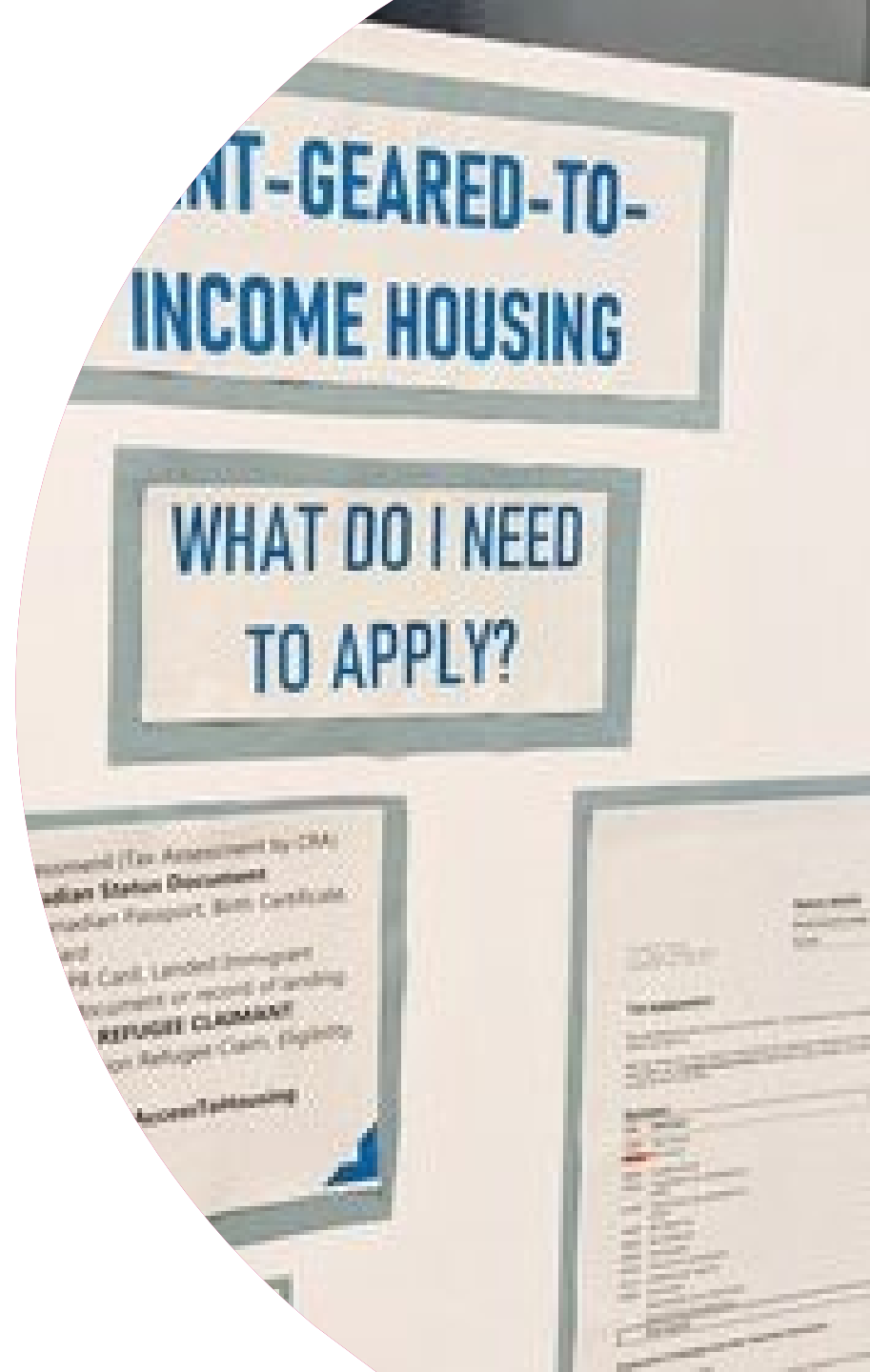


# PRECARIOUS HOUSING AND HOMELESSNESS

Having a safe, affordable, and dignified place to call home is a fundamental human right – yet it remains elusive to many in our community. At ACSA, we strive to challenge and change this reality.

ACSA works to provide immediate support to those experiencing homelessness and to advocate for housing solutions. Our goal is to empower individuals and families, helping them secure stable, affordable housing and ensuring their rights are protected.

ACSA supported 167 individuals out of the shelter system into safe, affordable housing. Beyond housing, individuals continue to receive support up to 1 year post being housed.





# FINANCIAL EMPOWERMENT AND PROBLEM SOLVING (FEPS)

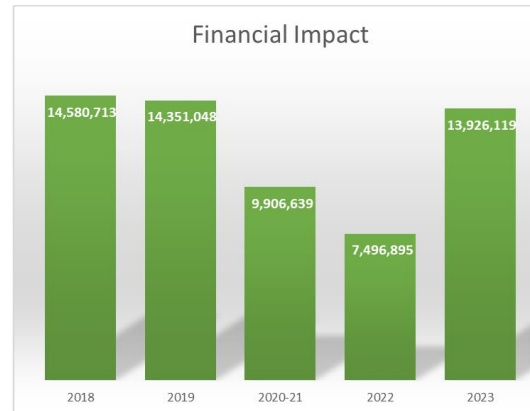
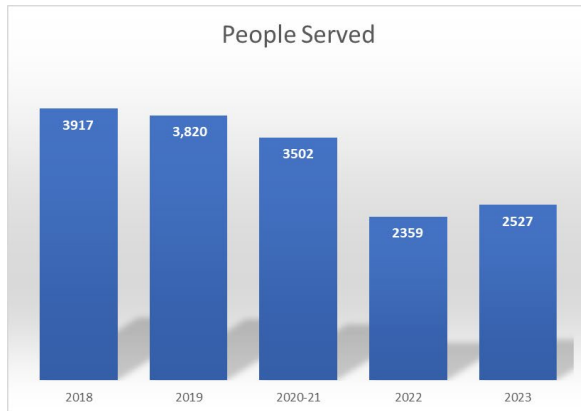
The Financial Empowerment and Problem Solving (FEPS) program provides financial education, advocacy and problem-solving services. FEPS services are free, confidential, one-on-one, and include information and referrals to income support programs and financial services providers. We provide hands-on help with:

- Applying for government benefits,
- Solving financial problems and questions related to letters received from CRA,
- Changes to child tax benefits,
- Accessing bank services,
- Managing debt, credits and liens,
- Managing personal resources,
- Accessing savings and asset building opportunities and
- Protection from financial fraud and abuse



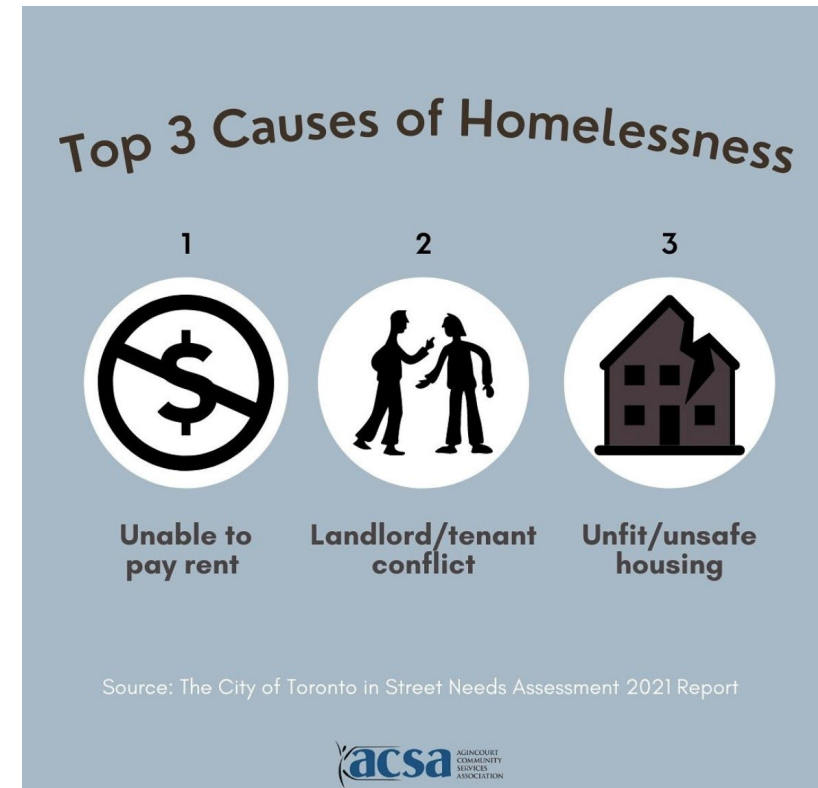


# WE SERVE THOUSANDS OF PEOPLE AND PUT MONEY BACK INTO PEOPLE'S POCKETS

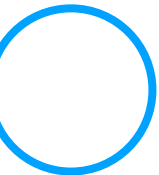


# HOUSING ACCESS & SUPPORT

- 2 Street Outreach teams
- In 2023 The team responded to a total of 360 concerned citizen calls
- From October 2023 to March 2024, we supported 253 people with Eviction Prevention Services
- We secured emergency shelter/hotel spaces for 110 people experiencing homelessness in Scarborough and North York



IN SCARBOROUGH SINCE 1974... OFFERING A  
HAND UP TO THOSE WHO NEED IT MOST.





# CONTACT US



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